

# Christmas 2018 Delivery Schedule

The Renewable Solutions Provider  
Making a World of Difference

We'd like to take this opportunity to thank you for your valued custom throughout the past year and to give you advance notice of this year's trading and delivery schedule over the Christmas and New Year period.

Day / Date	All Next Day Route Codes	All 2 Day Route Codes	All 4 Day Route Codes	Same Day / Collection Route Codes	Export	Ireland Next Day Route Codes	Ireland 2 Day Route Codes	Return	Inbound	Technical Helpline 0161 866 6089
Thurs 20 Dec	Normal	Delivery 27/12	Delivery 02/01	Normal	Collection 21/12	Deliveries for Christmas/New Year		Normal	Normal	8am - 6pm
Fri 21 Dec	Delivery 27/12	Delivery 28/12	Delivery 03/01	Normal	Collection 02/01	No collection by Hales (Deliveries can take place but must be despatched 20/12/18)		Normal	Normal	8am - 6pm
Sat 22 Dec	<b>Christmas Period - Closed</b>									EMERGENCY SERVICE
Sun 23 Dec										EMERGENCY SERVICE
Mon 24 Dec										8am - 4pm
Tues 25 Dec										EMERGENCY SERVICE
Wed 26 Dec										EMERGENCY SERVICE
Thurs 27 Dec										Delivery 28/02
Fri 28 Dec	Delivery 02/01	Delivery 03/01	Delivery 07/01	Normal	Collection 02/01			Normal	AM Only	8am - 4pm
Sat 29 Dec	<b>New Years Period - Closed</b>									EMERGENCY SERVICE
Sun 30 Dec										EMERGENCY SERVICE
Mon 31 Jan										8am - 4pm
Tues 01 Jan										EMERGENCY SERVICE
Wed 02 Jan	Normal	Normal	Normal	Normal	Normal	Normal	Normal	Normal	Normal	8am - 6pm
Thurs 03 Jan	Normal	Normal	Normal	Normal	Normal	Normal	Normal	Normal	Normal	8am - 6pm
Fri 04 Jan	Normal	Normal	Normal	Normal	Normal	Normal	Normal	Normal	Normal	8am - 6pm
Sat 05 Jan										8am - 6pm
Sun 06 Jan										8am - 6pm
Mon 07 Jan	Normal	Normal	Normal	Normal	Normal	Normal	Normal	Normal	Normal	8am - 6pm

For all closure times and days, the 'out of hours' service for the Technical Helpdesk will be available.

MEHITS Service & Maintenance for 27 & 28 December: Birmingham Service - Closed (Contact No 0121 6072375). Stirling Service - Normal. Hampton Service - Normal



Please Note: These dates refer to Mitsubishi Electric only. Contact your Wholesaler / Value Added Reseller for their delivery schedule. Technical Helpline hours include Returns, Spares and Warranty. \*Special weekend deliveries available on request. This year we are operating with skeleton staff in two sales offices in Hatfield, Tel: 01707 282480 and Manchester, Tel: 0161 866 6060 for nationwide coverage. Orders can be run as early as the 21st December for delivery on the 3rd January 2019.