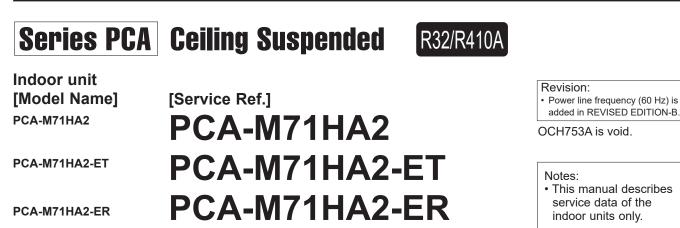


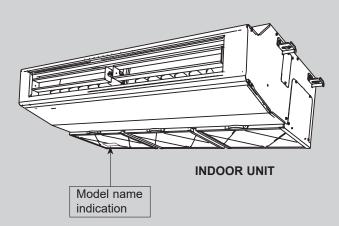
SPLIT-TYPE, HEAT PUMP AIR CONDITIONERS SPLIT-TYPE, AIR CONDITIONERS

December 2023

No. OCH753 REVISED EDITION-B

# SERVICE MANUAL





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PARTS CATALOG (OCB753)



## 1-1. OUTDOOR UNIT'S SERVICE MANUAL

1

Model Name	Service Ref.	Service Manual No. Parts Catalog No.
PUHZ-ZRP71VHA2	PUHZ-ZRP71VHA2(-ET/-ER)	OCH635 OCB635
PUHZ-ZRP140VKA3 PUHZ-ZRP140YKA3	PUHZ-ZRP140VKA3(R1).UK PUHZ-ZRP140YKA3(R1/R2).UK	OCH645 OCB645
PUHZ-ZRP250YKA3	PUHZ-ZRP250YKA3.UK	OCH680 OCB680
PUZ-ZM71VHA	PUZ-ZM71VHA3.UK	—
PUZ-ZM140VKA2 PUZ-ZM140YKA2	PUZ-ZM140VKA2.UK PUZ-ZM140YKA2.UK	OCH771 OCB771
PUZ-ZM250YKA2	PUZ-ZM250YKA2.UK	OCH775 OCB775
PUZ-ZM71VHA2-A	PUZ-ZM71VHA2-A	OCH834 OCB834

2

# SAFETY PRECAUTION

## MEANINGS OF SYMBOLS DISPLAYED ON THE UNIT

	WARNING (Risk of fire)         This mark is for R32 refrigerant only. Refrigerant type is written on nameplate of outdoor unit. In case that refrigerant type is R32, this unit uses a flammable refrigerant. If refrigerant leaks and comes in contact with fire or heating part, it will create harmful gas and there is risk of fire.			
	Read the OPERATION MANUAL carefully before operation.			
Service personnel are required to carefully read the OPERATION MANUAL and INSTALLATION MANUAL before operation.				
Further information is available in the OPERATION MANUAL, INSTALLATION MANUAL, and the like.				

## 2-1. ALWAYS OBSERVE FOR SAFETY

Before obtaining access to terminal, all supply circuits must be disconnected.

## 2-2. CAUTIONS RELATED TO REFRIGERANT

Cautions for units utilizing refrigerant R32/R410A

### Preparation before the repair service

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker.
- Discharge the condenser before the work involving the electric parts.

### Use new refrigerant pipes.

In the case of using the existing pipes for R22, be careful with the following.

- Be sure to clean the pipes and make sure that the insides of the pipes are clean.
- Change flare nut to the one provided with this product. Use a newly flared pipe.
- Avoid using thin pipes.
- In the case of reconnecting the refrigerant pipes after detaching, make the flared part of pipe re-fabricated.

Make sure that the inside and outside of refrigerant piping is clean and it has no contaminants such as sulfur, oxides, dirt, shaving particles, etc., which are hazard to refrigerant cycle. In addition, use pipes with specified thickness.

Contamination inside refrigerant piping can cause deterioration of refrigerant oil, etc.

Store the piping indoors, and keep both ends of the piping sealed until just before brazing. (Leave elbow joints, etc. in their packaging.)

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

The refrigerant oil applied to flare and flange connections must be ester oil, ether oil or alkylbenzene oil in a small amount.

If large amount of mineral oil enters, that can cause deterioration of refrigerant oil, etc.

### Precautions during the repair service

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigerating cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.
- When opening or closing the valve below freezing temperatures, refrigerant may spurt out from the gap between the valve stem and the valve body, resulting in injuries.

# Use a vacuum pump with a reverse flow check valve.

Vacuum pump oil may flow back into refrigerant cycle and that can cause deterioration of refrigerant oil, etc.

# Use the following tools specifically designed for use with R32/R410A refrigerant.

The following tools are necessary to use R32/R410A refrigerant.

Tools for R32/R410A		
Gauge manifold Flare tool		
Charge hose	Size adjustment gauge	
Gas leak detector	Vacuum pump adaptor	
Torque wrench	Electronic refrigerant charging scale	

### Handle tools with care.

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

### Do not use a charging cylinder.

If a charging cylinder is used, the composition of refrigerant will change and the efficiency will be lowered.

# Charge refrigerant from liquid phase of gas cylinder.

If the refrigerant is charged from gas phase, composition change may occur in refrigerant and the efficiency will be lowered.

Ventilate the room if refrigerant leaks during operation. If refrigerant comes into contact with a flame, poisonous gases will be released.

## [1] Warning for service

- (1) Do not alter the unit.
- (2) For installation and relocation work, follow the instructions in the Installation Manual and use tools and pipe components specifically made for use with refrigerant specified in the outdoor unit installation manual.
- (3) Ask a dealer or an authorized technician to install, relocate and repair the unit.
- (4) This unit should be installed in rooms which exceed the floor space specified in outdoor unit installation manual. Refer to outdoor unit installation manual.
- (5) Install the indoor unit at least 2.5 m above floor or grade level.
- For appliances not accessible to the general public.
- (6) Refrigerant pipes connection shall be accessible for maintenance purposes.
- (7) If the air conditioner is installed in a small room or closed room, measures must be taken to prevent the refrigerant concentration in the room from exceeding the safety limit in the event of refrigerant leakage. Should the refrigerant leak and cause the concentration limit to be exceeded, hazards due to lack of oxygen in the room may result.
- (8) Keep gas-burning appliances, electric heaters, and other fire sources (ignition sources) away from the location where installation, repair, and other air conditioner work will be performed.
- If refrigerant comes into contact with a flame, poisonous gases will be released.
- (9) When installing or relocating, or servicing the air conditioner, use only the specified refrigerant written on outdoor unit to charge the refrigerant lines.
  - Do not mix it with any other refrigerant and do not allow air to remain in the lines.

If air is mixed with the refrigerant, then it can be the cause of abnormal high pressure in the refrigerant line, and may result in an explosion and other hazards.

- (10) After installation has been completed, check for refrigerant leaks. If refrigerant leaks into the room and comes into contact with the flame of a heater or portable cooking range, poisonous gases will be released.
- (11) Do not use low temperature solder alloy in the case of brazing the refrigerant pipes.
- (12) When performing brazing work, be sure to ventilate the room sufficiently. Make sure that there are no hazardous or flammable materials nearby.

When performing the work in a closed room, small room, or similar location, make sure that there are no refrigerant leaks before performing the work.

- If refrigerant leaks and accumulates, it may ignite or poisonous gases may be released.
- (13) Do not install the unit in places where refrigerant may build-up or places with poor ventilation such as a semibasement or a sunken place in outdoor: Refrigerant is heavier than air, and inclined to fall away from the leak source.
- (14) Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- (15) The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- (16) Do not pierce or burn.
- (17) Be aware that refrigerants may not contain an odour.
- (18) Pipe-work shall be protected from physical damage.
- (19) The installation of pipe-work shall be kept to a minimum.
- (20) Compliance with national gas regulations shall be observed.
- (21) Keep any required ventilation openings clear of obstruction.
- (22) Servicing shall be performed only as recommended by the manufacturer.
- (23) The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- (24) Maintenance, service and repair operations shall be performed by authorized technician with required qualification.

## [2] Cautions for service

- (1) Perform service after recovering the refrigerant left in unit completely.
- (2) Do not release refrigerant in the air.
- (3) After completing service, charge the cycle with specified amount of refrigerant.
- (4) When performing service, install a filter drier simultaneously. Be sure to use a filter drier for new refrigerant.
  - -- sale to doo a mor and for new reling



## Use the specified refrigerant only.

**Never use any refrigerant other than that specified.** Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified on name plate of outdoor unit.

If other refrigerant (R22, etc.) is used, chlorine in refrigerant can cause deterioration of refrigerant oil, etc. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

## [3] Additional refrigerant charge

### When charging directly from cylinder

- (1) Check that cylinder for R32/R410A available on the market is a syphon type.
- (2) Charging should be performed with the cylinder of syphon stood vertically. (Refrigerant is charged from liquid phase.)

## [4] Cautions for unit using R32 refrigerant

# Basic work procedures are the same as those for conventional units using refrigerant R410A. However, pay careful attention to the following points.

- (1) Information on servicing
- (1-1) Checks on the Area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.

For repair to the refrigerating systems, (1-3) to (1-7) shall be completed prior to conducting work on the systems. (1-2) Work Procedure

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.

(1-3) General Work Area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

(1-4) Checking for Presence of Refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially toxic or flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with all applicable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

(1-5) Presence of Fire Extinguisher

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand.

- Have a dry powder or CO2 fire extinguisher adjacent to the charging area.
- (1-6) No Ignition Sources

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.

(1-7) Ventilated Area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

(1-8) Checks on the Refrigeration Equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt, consult the manufacturer's technical department for assistance.

- The following checks shall be applied to installations using flammable refrigerants:
- The charge size is in accordance with the room size within which the refrigerant containing parts are installed.
- The ventilation machinery and outlets are operating adequately and are not obstructed.
- Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected.
- Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being corroded.
- (1-9) Checks on Electrical Devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised. Initial safety checks shall include that:

- · capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- no live electrical components and wiring are exposed while charging, recovering or purging the system;
- · there is continuity of earth bonding
- (2) Repairs to Sealed Components
- (2-1) During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- (2-2) Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc. Ensure that the apparatus is mounted securely.

Ensure that seals or sealing materials have not degraded to the point that they no longer serve the purpose of preventing the ingress of flammable atmospheres.

Replacement parts shall be in accordance with the manufacturer's specifications.



#### (3) Repair to intrinsically Safe Components

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.

Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

#### (4) Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

#### (5) Detection of Flammable Refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

#### (6) Leak Detection Methods

Electronic leak detectors may be used to detect refrigerant leaks but, in the case of flammable refrigerants, the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25% maximum) is confirmed.

Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. For appliances containing flammable refrigerants, oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

#### (7) Removal and Evacuation

When breaking into the refrigerant circuit to make repairs – or for any other purpose conventional procedures shall be used. However, for flammable refrigerants it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- remove refrigerant
- purge the circuit with inert gas
- evacuate
- purge again with inert gas
- open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. For appliances containing flammable refrigerants, the system shall be "flushed" with OFN to render the unit safe. This process may need to be repeated several times.

Compressed air or oxygen shall not be used for purging refrigerant systems.

For appliances containing flammable refrigerants, flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and that ventilation is available.

## (8) Charging Procedures

In addition to conventional charging procedures, the following requirements shall be followed:

- Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
- Cylinders shall be kept upright.
- Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
- Label the system when charging is complete (if not already).
- Extreme care shall be taken not to overfill the refrigeration system.

Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leaktested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

(9) Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

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- a) Become familiar with the equipment and its operation.
- b) Isolate system electrically.
- c) Before attempting the procedure, ensure that:
  - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
  - all personal protective equipment is available and being used correctly;
  - the recovery process is supervised at all times by a competent person;
  - recovery equipment and cylinders conform to the appropriate standards.
- d) Pump down refrigerant system, if possible.
- e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- f) Make sure that cylinder is situated on the scales before recovery takes place.
- g) Start the recovery machine and operate in accordance with manufacturer's instructions.
- h) Do not overfill cylinders. (No more than 80 % volume liquid charge).
- i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
- j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

#### (10) Labelling

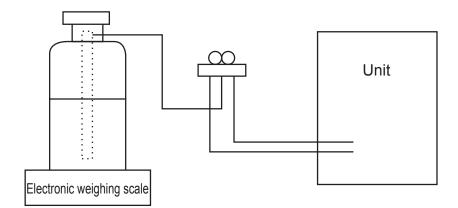
Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing flammable refrigerants, ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

#### (11) Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of all appropriate refrigerants including, when applicable, flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.

The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders. If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.



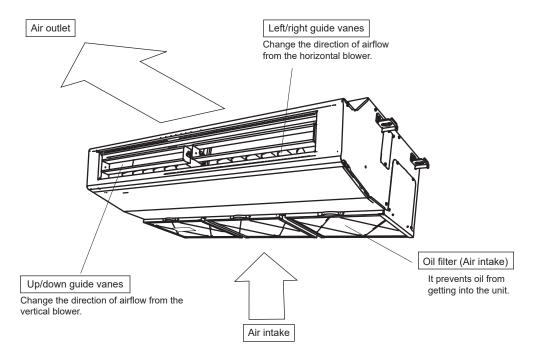
## [5] Service tools

Use the below service tools as exclusive tools for R32/R410A refrigerant. Refer to the spec name plate on outdoor unit for the type of refrigerant being used.

No.	Tool name	Specifications	
1.	. Gauge manifold · Use the existing fitting specifications. (UNF1/2)		
		· Use high-tension side pressure of 5.3 MPa·G or over.	
2.	Charge hose	· Use pressure performance of 5.09 MPa·G or over.	
3.	Electronic weighing scale	_	
4.	Gas leak detector	· Use the detector for R134a, R407, R410A, or R32.	
5.	Adaptor for reverse flow check	· Attach on vacuum pump.	
6.	Refrigerant charge base	_	
7.	Refrigerant cylinder	· R32 or R410A refrigerant	
		· Cylinder with syphon	
8.	Refrigerant recovery equipment	_	

# **3** PARTS NAMES AND FUNCTIONS

# 3-1. Indoor (Main) Unit



## 3-2. WIRED REMOTE CONTROLLER (OPTION) <PAR-40MAA> Refer to "12-1. REMOTE CONROLLER FUNCTIONS" for details.

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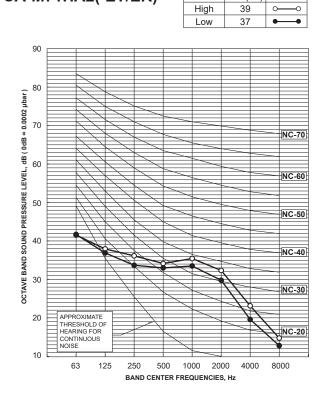
	Service Ref.				PCA-M71H	A2(-ET/ER)	
	Mode				Cool	Heat	
	Power suppl	y (phase, frequency, v	voltage)		Single phase, 5	0/60 Hz, 230 V	
		Input		kW	0.1	10	
		Running current		A	0.4	43	
		Starting current		A	0.8	36	
	External finish			Stainles	ss steel		
UNIT	Heat exchan	ger			Plate	în coil	
	Fan	Fan (drive) × No.			Sirocco fan	(direct) × 2	
NDOOR	Fan motor output			kW	0.0	04	
18		Airflow (Low-High)		m <sup>3</sup> /min (CFM)	16-18 (7	16-18 (717-767)	
ΙŻ	External static pressure		Pa (mmAq)	0 (direc	0 (direct blow)		
	Operation co	ontrol & Thermostat			Remote contr	oller & built-in	
	-	ure level (SPL) (Low-	High)	dB	37-	-39	
	Unit drain pipe O.D.		mm	2	6		
	Dimensions W		W	mm	1,1	36	
			D	mm	65	50	
			Н	mm	28	30	
	Weight			kg	4	2	

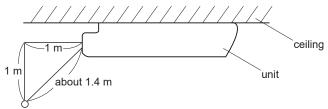
# 5 NOISE CRITERION CURVES

NOTCH SPL(dB)

LINE

## PCA-M71HA2(-ET/ER)



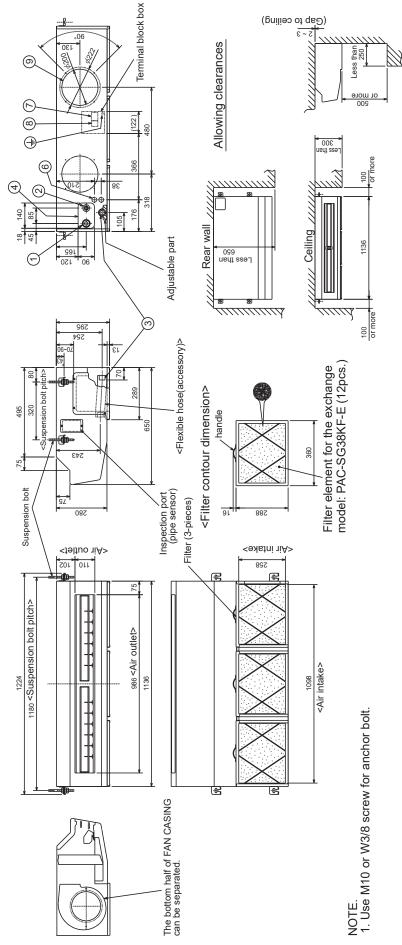


MICROPHONE

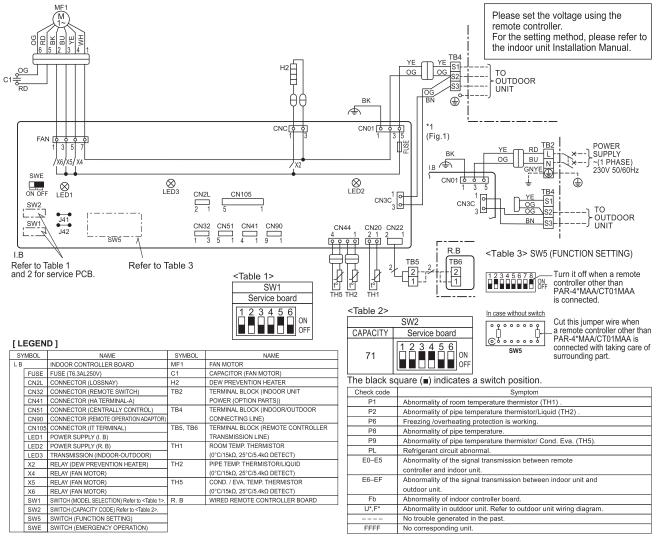
# **OUTLINES AND DIMENSIONS**

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②Refrigerant-pipe connection(liquid pipe side/flared connection: 3/8F) ③Flexible hose(accessory) → Drainage pipe connection(26mm I.D.) ①Refrigerant-pipe connection(gas pipe side/flared connection: 5/8F) Optional parts: duct flange(ø200), model: PAC-SF280F-E(1 pc.) SKnockout hole for upper refrigerant-pipe arrangement ③Knockout hole (duct for fresh air intake): 2- ø200 Terminal block(indoor/outdoor connecting line) ®Terminal block(remote controller) <seb> ۲6۱ <bul>biupil> ۶ZL 12 011 E 130 JL 15 Ð **3** 紙 6 Terminal block box Ð 5 Electrical box



Unit: mm



NOTES

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1. Since the outdoor side electric wiring may change be sure to check the outdoor unit electric wiring for servicing

2.Indoor and outdoor connecting wires are made with polarities, make wiring matching terminal numbers (S1, S2, S3).

3.Symbols used in wiring diagram above are, <u>ooo</u>, <u>:</u>: Connector, <u>:</u>: Terminal (block). \*1 ; When work to supply power separately to Indoor and Outdoor unit was applied, refer to Fig 1. \*2 ; For power supply system of this unit, refer to the caution label located near this diagram.

[Self-diagnosis]

For the wired remote controller: When you select "self check" function in service menu the unit begins self-diagnosis. (Refer to the Installation manual) And Check Codes generated in the past appear on the display. For Check Codes and symptoms refer to the table above.

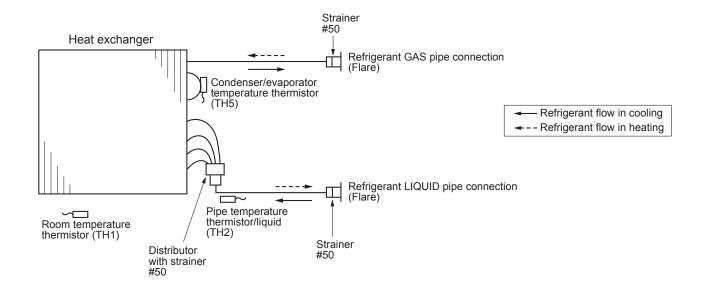
[Emergency operation procedure] 1.When the wired remote controller or the indoor unit microcomputer has failed, but all other components work properly, if you set the switch (SWE) on the indoor controller board ON, the indoor unit will begin Emergency Operation. When Emergency Operation is activated, the indoor unit operates as follows: Indoor fan is running at high speed.

 When you activate emergency operation of the cooling or heating, you have to set the switch(SWE) on the indoor controller board and activate emergency operation of the outdoor unit. For details on how to activate emergency operation of the outdoor unit, refer to the outdoor unit wiring diagram. 3.Before you activate emergency operation, check the following points:

- (1) Emergency operation cannot be activated when:
   the outdoor unit malfunctions.
  - the indoor fan malfunctions.
- (2) Emergency operation becomes continuous only by switching the power source on/off. ON/OFF on the remote controller or temperature control etc, dose not function.

- (3) Avoid operating for a long time when the outdoor unit begins defrosting while emergency operation of the heating is activated, because it will start to blow cold air.
  (4) Emergency cooling should be limited to 10 hours maximum (The indoor unit heat exchanger may freeze).
  (5) After emergency operation has been deactivated, set the switches etc. to their original positions.

# **REFRIGERANT SYSTEM DIAGRAM**



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8

# TROUBLESHOOTING

## 9-1. TROUBLESHOOTING

## <Check code displayed by self-diagnosis and actions to be taken for service (summary)>

Present and past check codes are logged, and they displayed on the wired remote controller or controller board of outdoor unit. Actions to be taken for service, which depends on whether or not the trouble is reoccurring in the field, are summarized in the table below. Check the contents below before investigating details.

Note: Refer to the manual of outdoor unit for malfunction-diagnosis method by remote controller.

Unit conditions at service	Check code	Actions to be taken for service (summary)
The trouble is reoccurring.	Displayed	Judge the problem and take a corrective action according to "9-3. SELF-DIAGNOSIS ACTION TABLE".
	Not displayed	Conduct troubleshooting and ascertain the cause of the trouble according to "9-4. TROUBLESHOOTING BY INFERIOR PHENOMENA".
The trouble is not reoccurring.	Logged	<ul> <li>①Consider the temporary defects such as the work of protection devices in the refrigerant circuit including compressor, poor connection of wiring, noise, etc.Re-check the symptom, and check the installation environment, refrigerant amount, weather when the trouble occurred, matters related to wiring, etc.</li> <li>②Reset check code logs and restart the unit after finishing service.</li> <li>③There is no abnormality in electrical component, controller board, remote controller, etc.</li> </ul>
	Not logged	<ul> <li>①Re-check the abnormal symptom.</li> <li>②Conduct troubleshooting and ascertain the cause of the trouble according to "9-4. TROUBLESHOOTING BY INFERIOR PHENOMENA".</li> <li>③Continue to operate unit for the time being if the cause is not ascertained.</li> <li>④There is no abnormality concerning of parts such as electrical component, controller board, remote controller, etc.</li> </ul>

# 9-2. MALFUNCTION-DIAGNOSIS METHOD BY REMOTE CONTROLLER

Refer to "12-8. SELF-DIAGNOSIS" to search for the error history.

#### Check code

[Output pattern A] Errors detected by indoor unit

P1       Intake sensor error         P2       Pipe (TH2) sensor error         P9       Pipe (TH5) sensor error         E6, E7       Indoor/outdoor unit communication error         P6       Freezing/Overheating safeguard operation         EE       Combination error between indoor and outdoor units         P8       Pipe temperature error         E4       Controller signal receiving error         FL       Refrigerant leakage         FH       Refrigerant sensor error         FB (Fb)       Indoor unit control system error (memory error, etc.)	Check code	Symptom	Remark		
P9       Pipe (TH5) sensor error         E6, E7       Indoor/outdoor unit communication error         P6       Freezing/Overheating safeguard operation         EE       Combination error between indoor and outdoor units         P8       Pipe temperature error         E4       Controller signal receiving error         FL       Refrigerant leakage         FH       Refrigerant sensor error         FB (Fb)       Indoor unit control system error (memory error, etc.)	P1	Intake sensor error			
E6, E7       Indoor/outdoor unit communication error         P6       Freezing/Overheating safeguard operation         EE       Combination error between indoor and outdoor units         P8       Pipe temperature error         E4       Controller signal receiving error         FL       Refrigerant leakage         FH       Refrigerant sensor error         FB (Fb)       Indoor unit control system error (memory error, etc.)	P2	Pipe (TH2) sensor error			
P6       Freezing/Overheating safeguard operation         EE       Combination error between indoor and outdoor units         P8       Pipe temperature error         E4       Controller signal receiving error         FL       Refrigerant leakage         FH       Refrigerant sensor error         FB (Fb)       Indoor unit control system error (memory error, etc.)	P9	Pipe (TH5) sensor error			
EE       Combination error between indoor and outdoor units         P8       Pipe temperature error         E4       Controller signal receiving error         FL       Refrigerant leakage         FH       Refrigerant sensor error         FB (Fb)       Indoor unit control system error (memory error, etc.)	E6, E7	Indoor/outdoor unit communication error			
P8     Pipe temperature error       E4     Controller signal receiving error       FL     Refrigerant leakage       FH     Refrigerant sensor error       FB (Fb)     Indoor unit control system error (memory error, etc.)	P6	Freezing/Overheating safeguard operation			
E4     Controller signal receiving error       FL     Refrigerant leakage       FH     Refrigerant sensor error       FB (Fb)     Indoor unit control system error (memory error, etc.)	EE	Combination error between indoor and outdoor units			
FL     Refrigerant leakage       FH     Refrigerant sensor error       FB (Fb)     Indoor unit control system error (memory error, etc.)	P8	Pipe temperature error			
FH         Refrigerant sensor error           FB (Fb)         Indoor unit control system error (memory error, etc.)	E4	Controller signal receiving error			
FB (Fb) Indoor unit control system error (memory error, etc.)	FL	Refrigerant leakage			
	FH	Refrigerant sensor error			
No corresponding	FB (Fb)	Indoor unit control system error (memory error, etc.)			
		No corresponding			

[Output pattern B] Errors detected by unit other than indoor unit (outdoor unit, etc.)

Check code	Symptom	Remark
E9	Indoor/outdoor unit communication error (Transmitting error) (Outdoor unit)	_
UP	Compressor overcurrent interruption	
U3, U4	Open/short of outdoor unit thermistors	
UF	Compressor overcurrent interruption (When compressor locked)	
U2	Abnormal high discharge temperature/49C operated/insufficient refrigerant	
U1, Ud	Abnormal high pressure (63H operated)/Overheating protection operation	For details, check the LED display of the outdoor controller
U5	Abnormal temperature of heat sink	
U8	Outdoor unit fan safeguard stop	board.
U6	Compressor overcurrent interruption/Abnormal of power module	
U7	Abnormality of super heat due to low discharge temperature	
U9, UH	Abnormality such as overvoltage or voltage shortage and abnormal synchronous signal to main circuit/	
09, OH	Current sensor error	
Others	Other errors (Refer to the technical manual for the outdoor unit.)	

On controller

Check code displayed in the LCD.

• If the unit cannot be operated properly after the above test run has been performed, refer to the following table to remove the cause.

Symptom			Cause
Controller	Controller		Cause
Please Wait	For about 3 minutes following power-on	After LED 1, 2 are lit, LED 2 is turned off, then only LED 1 is lit. (Correct operation)	<ul> <li>For about 3 minutes following power-on, operation of the controller is not possible due to system startup. (Correct operation</li> </ul>
Please Wait $\rightarrow$ Check code	After about 3 minutes has expired following	Only LED 1 is lit. $\rightarrow$ LED 1, 2 blink.	<ul> <li>Connector for the outdoor unit's protection device is not connected.</li> <li>Reverse or open phase wiring for the outdoor unit's power terminal block (L1, L2, L3)</li> </ul>
Display messages do not appear even when operation switch is turned ON (operation lamp does not light up).	power-on	Only LED 1 is lit. $\rightarrow$ LED 1 blinks twice, LED 2 blinks once.	<ul> <li>Incorrect wiring between indoor and outdoor units (incorrect polarity of S1, S2, S3)</li> <li>Remote controller wire short</li> </ul>

#### Note:

#### Operation is not possible for about 30 seconds after cancellation of function selection. (Correct operation)

For description of each LED (LED 1, 2, 3) provided on the indoor controller, refer to the following table.

LED 1 (power for microcomputer)	Indicates whether control power is supplied. Make sure that this LED is always lit.
LED 2 (power for remote controller)	Indicates whether power is supplied to the remote controller. This LED lights only in the case of the
	indoor unit which is connected to the outdoor unit refrigerant address "0".
LED 2 (communication between indeer and outdoor unite)	Indicates state of communication between the indoor and outdoor units. Make sure that this LED is
LED 3 (communication between indoor and outdoor units)	always blinking.

Note:

If the unit is operated continuously during a test run, the unit stops after 2 hours.

9-3. SELF-DIAGNOSIS ACTION TABLE

Note: Errors to be detected in outdoor unit, such as codes starting with F, U or E (excluding E0 to E7), are not covered in this document. Please refer to the outdoor unit's service manual for the details.

Check Code	Abnormal point and detection method	Cause	Judgment and action
P1	<ul> <li>Abnormal point and detection method</li> <li>Room temperature thermistor (TH1)         <ol> <li>The unit is in 3-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after 3 minutes. (The unit returns to normal operation, if it has been reset normally.)</li> <li>Constantly detected during cool, dry, and heat operation. Short: 90°C or more Open: -40°C or less</li> </ol> </li> </ul>	<ul> <li>Cause</li> <li>Defective thermistor characteristics</li> <li>Contact failure of connector (CN20) on the indoor controller board (Insert failure)</li> <li>Breaking of wire or contact failure of thermistor wiring</li> <li>Defective indoor controller board</li> </ul>	<ul> <li>①-③ Check resistance value of thermistor.</li> <li>①'C15.0 kΩ</li> <li>10'C9.6 kΩ</li> <li>20'C6.3 kΩ</li> <li>30'C4.3 kΩ</li> <li>40'C3.0 kΩ</li> <li>If you put force on (draw or bend) the lead wire with measuring resistance value of thermistor, breaking of wire or contact failure can be detected.</li> <li>② Check contact failure of connector (CN20) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM". Turn the power on again and check restart after inserting connector again.</li> <li>④ Check room temperature display on remote controller. Replace indoor controller board if there is abnormal difference with actual room temperature.</li> </ul>
P2	<ul> <li>Pipe temperature thermistor/Liquid (TH2)</li> <li>The unit is in 3-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after 3 minutes. (The unit returns to normal operation, if it has been reset normally.)</li> <li>Constantly detected during cool, dry, and heat (except defrost) operation Short: 90°C or more Open:-40°C or less</li> </ul>	<ol> <li>Defective thermistor characteristics</li> <li>Contact failure of connector (CN21) on the indoor controller board (Insert failure)</li> <li>Breaking of wire or contact failure of thermistor wiring</li> <li>Defective refrigerant circuit is causing thermistor temperature of 90°C or more or -40°C or less.</li> <li>Defective indoor controller board</li> </ol>	<ul> <li>Turn the power off, and on again to operate after check.</li> <li>(1)-(3) Check resistance value of thermistor. For characteristics, refer to (P1) above.</li> <li>(2) Check contact failure of connector (CN21) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM". Turn the power on and check restart after inserting connector again.</li> <li>(4) Check pipe <liquid> temperature with remote controller in test run mode. If pipe <liquid> temperature is extremely low (in cool mode) or high (in heat mode), refrigerant circuit may be defective.</liquid></liquid></li> <li>(5) Check pipe <liquid> temperature with remote controller in test run mode. If there is extremely difference with actual pipe <liquid> temperature is extremely low (in cool mode) or high (in heat mode), refrigerant circuit may be defective.</liquid></liquid></li> <li>(5) Check pipe <liquid> temperature with remote controller in test run mode. If there is extremely difference with actual pipe <liquid> temperature, replace indoor controller board.</liquid></liquid></li> <li>Turn the power off, and on again to operate after check.</li> </ul>
P6	<ul> <li>Freezing/overheating protection is operating         <ul> <li>Freezing protection (Cool mode)</li> <li>The unit is in 6-minute resume prevention mode if pipe <liquid condenser="" evaporator="" or=""> temperature stays under -15°C for 3 minutes, 3 minutes after the compressor started. Abnormal if it stays under -15°C for 3 minutes again within 16 minutes after 6-minute resume prevention mode.</liquid></li> </ul> </li> <li>Øverheating protection (Heat mode)         <ul> <li>The units is in 6-minute resume prevention mode.</li> </ul> </li> <li>Øverheating protection (Heat mode)         <ul> <li>The units is in 6-minute resume prevention mode if pipe <condenser evaporator=""> temperature is detected as over 70°C after the compressor started.             <ul> <li>Abnormal if the temperature of over 70°C is detected again within 30 minutes after 6-minute resume prevention mode.</li> </ul> </condenser></li> </ul></li></ul>	<ul> <li>(Cool or dry mode)</li> <li>Clogged filter (reduced airflow)</li> <li>Short cycle of air path</li> <li>Low-load (low temperature) operation out of the tolerance range</li> <li>Defective indoor fan motor</li> <li>Fan motor is defective.</li> <li>Indoor controller board is defective.</li> <li>Defective outdoor fan control</li> <li>Overcharge of refrigerant</li> <li>Defective refrigerant circuit (clogs)</li> <li>(Heat mode)</li> <li>Clogged filter (reduced airflow)</li> <li>Short cycle of air path</li> <li>Overload (high temperature) operation out of the tolerance range</li> <li>Defective indoor fan motor</li> <li>Fan motor is defective.</li> <li>Indoor controller board is defective.</li> <li>Short cycle of air path</li> <li>Overload (high temperature) operation out of the tolerance range</li> <li>Defective indoor fan motor</li> <li>Fan motor is defective.</li> <li>Indoor controller board is defective.</li> <li>Defective outdoor fan control</li> <li>Overcharge of refrigerant</li> <li>Defective refrigerant circuit (clogs)</li> </ul>	<ul> <li>(Cool or dry mode)</li> <li>① Check clogs of the filter.</li> <li>② Remove blockage.</li> <li>④ Refer to "9-6. HOW TO CHECK THE PARTS".</li> <li>⑤ Check outdoor fan motor.</li> <li>⑥ Check operating condition of refrigerant circuit.</li> <li>(Heat mode)</li> <li>① Check clogs of the filter.</li> <li>② Remove blockage.</li> <li>④ Refer to "9-6. HOW TO CHECK THE PARTS".</li> <li>⑤ Check outdoor fan motor.</li> <li>⑤ Check outdoor fan motor.</li> <li>⑥ Check outdoor fan motor.</li> </ul>

Check Code		Cause	Judgment and action
P8	<ul> <li>Pipe temperature</li> <li><cool mode=""></cool></li> <li>Detected as abnormal when the pipe temperature is not in the cooling range 3 minutes after compressor start and 6 minutes after the liquid or condenser/evaporator pipe is out of cooling range.</li> <li>Note 1: It takes at least 9 minutes to detect.</li> <li>Note 2: Abnormality P8 is not detected in dry mode.</li> <li>Cooling range: -3 °C ≥ (TH-TH1)</li> <li>TH: Lower temperature between liquid pipe temperature (TH2) and condenser/ evaporator temperature (TH5)</li> <li>TH1: Intake temperature</li> <li><heat mode=""></heat></li> <li>When 10 seconds have passed since the compressor starts operation and the hot adjustment mode has finished, the unit is detected as abnormal when condenser/ evaporator pipe temperature is not in heating range within 20 minutes.</li> <li>Note 3: It takes at least 27 minutes to detect abnormality.</li> <li>Note 4: It excludes the period of defrosting. (Detection restarts when defrost mode is over.)</li> <li>Heating range: 3 °C ≤ (TH5-TH1)</li> </ul>	<ol> <li>Slight temperature difference between indoor room temperature and pipe <liquid or condenser/ evaporator&gt; temperature thermistor</liquid </li> <li>Shortage of refrigerant</li> <li>Disconnected holder of pipe <liquid <br="" condenser="" or="">evaporator&gt; thermistor</liquid></li> <li>Defective refrigerant circuit</li> <li>Reverse connection of extension pipe (on plural units connection)</li> <li>Reverse wiring of indoor/ outdoor unit connecting wire (on plural units connection)</li> <li>Defective detection of indoor room temperature and pipe <condenser evaporator=""> temperature thermistor</condenser></li> <li>Stop valve is not opened completely.</li> </ol>	<ul> <li>①-④ Check pipe <liquid condenser="" evaporator="" or=""> temperature with room temperature display on remote controller and outdoor controller circuit board. Pipe <liquid condenser="" evaporator="" or=""> temperature display is indicated by setting SW2 of outdoor controller circuit board as follows.</liquid></liquid></li> <li>( Conduct temperature check with outdoor controller circuit board after connecting 'A-Control Service Tool (PAC-SK52ST)'. )</li> <li>② Check reverse connection of extension pipe or reverse wiring of indoor/outdoor unit connecting wire.</li> <li>⑤ Check the stop valve is opened completely.</li> </ul>
Ρ9	<ul> <li>Pipe temperature thermistor/ Condenser-Evaporator (TH5)</li> <li>The unit is in 3-minute resume protection mode if short/open of thermistor is detected. Abnormal if the unit does not get back to normal within 3 minutes. (The unit returns to normal operation, if it has been reset normally.)</li> <li>Constantly detected during cool, dry, and heat (except defrost) Short: 90°C or more Open:-40°C or less</li> </ul>	<ul> <li>Defective thermistor characteristics</li> <li>Contact failure of connector (CN29) on the indoor control- ler board (Insert failure)</li> <li>Breaking of wire or contact failure of thermistor wiring</li> <li>Temperature of thermistor is 90°C or more or -40°C or less caused by defective refrigerant circuit.</li> <li>Defective indoor controller board</li> </ul>	<ul> <li>①-③ Check resistance value of thermistor. For characteristics, refer to (P1).</li> <li>② Check contact failure of connector (CN29) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM". Turn the power on and check restart after inserting connector again.</li> <li>④ Operate in test run mode and check pipe <condenser evaporator=""> temperature with outdoor controller circuit board. If pipe <condenser evaporator=""> temperature is extremely low (in cool mode) or high (in heat mode), refrigerant circuit may have defect.</condenser></condenser></li> <li>⑤ Operate in test run mode and check pipe <condenser evaporator=""> temperature with outdoor control circuit board. If there is extreme difference with actual pipe <condenser evaporator=""> temperature, replace indoor controller board. There is no abnormality if none of above comes within the unit. Turn the power off and on again to operate.</condenser></condenser></li> <li>In the case of checking pipe tem- perature with outdoor controller circuit board, be sure to connect A-control service tool (PAC-SK52ST).</li> </ul>
E0 or E4	<ul> <li>Remote controller transmission error(E0)/signal receiving error(E4)</li> <li>Abnormal if main or sub remote controller cannot receive any transmission normally from indoor unit of refrigerant address "0" for 3 minutes. (Check code: E0)</li> <li>Abnormal if sub remote controller could not receive any signal for 2 minutes. (Check code: E0)</li> <li>Abnormal if indoor controller board can not receive any data normally from remote controller board or from other indoor controller board for 3 minutes. (Check code: E4)</li> <li>Indoor controller board cannot receive any signal from remote controller for 2 minutes. (Check code: E4)</li> </ul>	<ol> <li>Contact failure at transmission wire of remote controller</li> <li>All remote controllers are set as "sub" remote controller. In this case, E0 is displayed on remote controller, and E4 is displayed at LED (LED1, LED2) on the outdoor control- ler circuit board.</li> <li>Miswiring of remote controller</li> <li>Defective transmitting receiv- ing circuit of indoor controller board of refrigerant addresses "0".</li> <li>Noise has entered into the transmission wire of remote controller.</li> </ol>	<ol> <li>Check disconnection or looseness of indoor unit or transmission wire of remote controller.</li> <li>Set one of the remote controllers "main" if there is no problem with the action above.</li> <li>Check wiring of remote controller.         <ul> <li>Total wiring length: max. 500 m (Do not use cable with 3 or more cores.)</li> <li>The number of connecting indoor units: max. 16 units</li> <li>The number of connecting remote controller:</li> <li>The number of connecting remote controller: max. 16 units</li> <li>The number of connecting remote controller: max. 2 units</li> </ul> </li> <li>If the cause of trouble is not any of ①–③ above, diagnose ④–⑥ by remote controllers.</li> <li>④–⑥ Diagnose remote controllers         <ul> <li>a) When "OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. If abnormality occurs again, replace indoor controller board.</li> <li>b) When "NG" is displayed, replace remote controller.</li> <li>c) When "S" is displayed, replace remote controller.</li> <li>c) When "IS" of controller.</li> <li>c) When "IS" of controller.</li> <li>d) when "OC" is displayed, replace remote controller.</li> </ul> </li> </ol>

Check Code	Abnormal point and detection method	Cause	Judgment and action
E3 or E5	<ul> <li>Remote controller transmission error(E3)/signal receiving error(E5)</li> <li>Abnormal if remote controller could not find blank of transmission path for 6 seconds and could not transmit. (Check code: E3)</li> <li>Remote controller receives transmitted data at the same time and compares the received and transmitted data. Abnormal if these data are judged to be different 30 continuous times. (Check code: E3)</li> <li>Abnormal if indoor controller board could not find blank of transmission path. (Check code: E5)</li> <li>Indoor controller board receives trans- mitted data at the same time and com- pares the received and transmitted data. Abnormal if these data are judged to be different 30 continuous times. (Check code: E5)</li> </ul>	<ol> <li>2 remote controllers are set as "main." (In the case of 2 remote con- trollers)</li> <li>2 Remote controller is connected with 2 indoor units or more.</li> <li>3 Repetition of refrigerant address</li> <li>4 Defective transmitting receiv- ing circuit of remote controller</li> <li>5 Defective transmitting receiv- ing circuit of indoor controller board</li> <li>6 Noise has entered into trans- mission wire of remote control- ler.</li> </ol>	<ol> <li>Set a remote controller to main, and the other to sub.</li> <li>Remote controller is connected with only one indoor unit.</li> <li>The address changes to a separate setting.</li> <li>(a) -(b) Diagnose remote controller.         <ul> <li>a) When "OK" is displayed, remote controllers have no problem.                 Turn the power off, and on again to check. When becoming abnormal again, replace indoor controller board.</li></ul></li></ol>
E6	<ul> <li>Indoor/outdoor unit communication error (Signal receiving error)</li> <li>Abnormal if indoor controller board cannot receive any signal normally for 6 minutes after turning the power on.</li> <li>Abnormal if indoor controller board cannot receive any signal normally for 3 minutes.</li> <li>Consider the unit abnormal under the following condition: When 2 or more indoor units are connected to an outdoor unit, indoor controller board cannot receive a signal for 3 minutes from outdoor controller circuit board, a signal which allows outdoor controller circuit board to transmit signals.</li> </ul>	<ol> <li>Contact failure, short circuit or, miswiring (reversed wiring) of indoor/outdoor unit connecting wire</li> <li>Defective transmitting receiv- ing circuit of indoor controller board</li> <li>Defective transmitting receiv- ing circuit of indoor controller board</li> <li>Defective transmitting receiv- ing circuit of indoor controller board</li> <li>Noise has entered into indoor/ outdoor unit connecting wire.</li> </ol>	<ul> <li>Note: Check LED display on the outdoor control circuit board. (Connect A-control service tool, PAC-SK52ST.)</li> <li>Refer to outdoor unit service manual.</li> <li>① Check disconnection or looseness of indoor/ outdoor unit connecting wire of indoor unit or outdoor unit. Check all the units in the case of twin triple indoor unit system.</li> <li>②-④ Turn the power off, and on again to check. If abnormality occurs again, replace indoor controller board or outdoor controller circuit board.</li> <li>Note: Other indoor controller board may have defect in the case of twin triple indoor unit system.</li> </ul>
E7	Indoor/outdoor unit communication error (Transmitting error) Abnormal if "1" receiving is detected 30 times continuously though indoor controller board has transmitted "0".	<ol> <li>Defective transmitting receiv- ing circuit of indoor controller board</li> <li>Noise has entered into power supply.</li> <li>Noise has entered into outdoor control wire.</li> </ol>	①-③ Turn the power off, and on again to check. If abnormality occurs again, replace indoor controller board.
FB(Fb)	<b>Indoor controller board</b> Abnormal if data cannot be read normally from the nonvolatile memory of the indoor controller board.	① Defective indoor controller board	① Replace indoor controller board.
E1 or E2	<ul> <li>Remote controller control board</li> <li>Abnormal if data cannot be read normally from the nonvolatile memory of the remote controller control board. (Check code: E1)</li> <li>Abnormal if the clock function of remote controller cannot be operated normally. (Check code: E2)</li> </ul>	① Defective remote controller	① Replace remote controller.

# 9-4. TROUBLESHOOTING BY INFERIOR PHENOMENA

Note: Refer to the manual of outdoor unit for the detail of remote controller.

Phenomena	Cause	of outdoor unit for the detail of remote controller Countermeasure
(1) LED2 on indoor controller board	When LED1 on indoor controller board is also off.	
is off.	⑦ Power supply of rated voltage is not supplied to outdoor unit.	<ul> <li>Check the voltage of outdoor power supply terminal block (L, N) or (L3, N).</li> <li>When 220–240 VAC is not detected, check the power wiring to outdoor unit and the breaker.</li> <li>When 220–240 VAC is detected, check @ (below).</li> </ul>
	② Defective outdoor controller circuit board	<ul> <li>② Check the voltage between outdoor terminal block S1 and S2.</li> <li>• When 220–240 VAC is not detected, check the fuse on outdoor controller circuit board. Check the wiring connection.</li> <li>• When 220–240 VAC is detected, check ③ (below).</li> </ul>
	③ Power supply of 220–240 V is not supplied to indoor unit	<ul> <li>③ Check the voltage between indoor terminal block S1 and S2.</li> <li>When 220–240 VAC is not detected, check indoor/outdoor unit connecting wire for mis- wiring.</li> <li>When 220–240 VAC is detected, check ④ (below).</li> </ul>
	Defective indoor power board	<ul> <li>④ Check voltage output from CN2S on indoor power board (13.1 VDC). Refer to "9-7-1. Power board".</li> <li>• When no voltage is output, check the wiring connection.</li> <li>• When output voltage is between 12.5 VDC and 13.7 VDC, check (\$ (below).</li> </ul>
	⑤ Defective indoor controller board	<ul> <li>Check the wiring connection between indoor controller board and indoor power board. Check the fuse on indoor controller board. If no problems are found, indoor controller board is defective.</li> </ul>
	(For the separate indoor/outdoor unit power supply system)	
	<ul> <li>Power supply of 220–240 VAC is not supplied to indoor unit.</li> </ul>	<ul> <li>① Check the voltage of indoor power supply terminal block (L,N).</li> <li>When 220–240 VAC is not detected, check the power supply wiring.</li> <li>When 220–240 VAC is detected, check ② (below).</li> </ul>
	② The connectors of the optional replacement kit are not used.	<ul> <li>Check that there is no problem in the method of connecting the connectors.</li> <li>When there are problems in the method of connecting the connectors, connect the connector correctly referring to installation manual of an optional kit.</li> <li>When there is no problem in the method of connecting the connectors, check (3) (below).</li> </ul>
	③ Defective indoor controller board	<ul> <li>Check voltage output from CNDK on indoor controller board.</li> <li>When 220–240 VAC is not detected, check the fuse on indoor controller board. Check the wiring connection between indoor power supply terminal block and CND on indoor controller board.</li> <li>When 220–240 VAC is detected, check ④ (below).</li> </ul>
	④ Defective indoor power board	<ul> <li>(a) Check voltage output from CN2S on indoor power board.</li> <li>When no voltage output, check the wiring connection between CNDK on indoor controller board and CNSK on indoor power board. If no problems are found, indoor power board is defective.</li> <li>When 12.5–13.7 VDC is detected, check the wiring connection between CN2S on indoor power board. If no problems are found, indoor power board. If no problems are found, indoor controller board. If no problems are found, indoor power board.</li> </ul>
	<ul> <li>When LED1 on indoor controller board is lit.</li> <li>Mis-setting of refrigerant address for outdoor unit (There is no unit corresponding to refrigerant address "0".)</li> </ul>	<ol> <li>Reconfirm the setting of refrigerant address for outdoor unit.</li> <li>Set the refrigerant address to "0".</li> <li>(For grouping control system under which 2 or more outdoor units are connected, set one of the units to "0".)</li> <li>Set refrigerant address using SW1 (3-6) on outdoor controller circuit board.</li> </ol>

Note: Refer to the outdoor unit's service manual for the detail of remote controller.

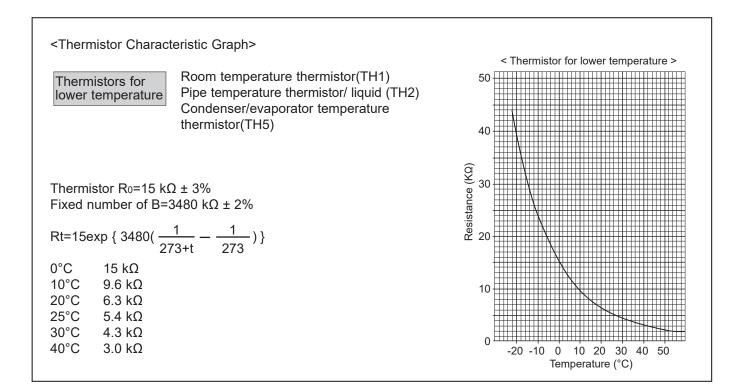
Phenomena	Cause	Countermeasure
(2) LED2 on indoor controller board is blinking.	<ul> <li>When LED1 on indoor controller board is also blinking.</li> <li>Connection failure of indoor/outdoor unit connecting wire</li> </ul>	① Check indoor/outdoor unit connecting wire for connection failure.
	<ul> <li>When LED1 is lit</li> <li>Miswiring of remote controller wires Under twin triple indoor unit system, 2 or more indoor units are wired together.</li> <li>Refrigerant address for outdoor unit is wrong or not set. Under grouping control system, there are some units whose refrigerant address is 0.</li> </ul>	<ol> <li>Check the connection of remote controller wires in the case of twin triple indoor unit system. When 2 or more indoor units are wired in one refrigerant system, connect remote controller wires to one of those units.</li> <li>Check the setting of refrigerant address in the case of grouping control system. If there are some units whose refrigerant address is 0 in one group, set one of the units to 0 using SW1 (3-6) on outdoor controller circuit board.</li> </ol>
	<ul> <li>③ Short-cut of remote controller wires</li> <li>④ Defective remote controller</li> </ul>	<ul> <li>③ 《 Remove remote controller wires and check LED2 on indoor controller board.</li> <li>When LED2 is blinking, check the short-cut of remote controller wires.</li> <li>When LED2 is lit, connect remote controller wires again and: if LED2 is blinking, remote controller is defective; if LED2 is lit, connection failure of remote controller terminal block etc. has returned to normal.</li> </ul>

### 9-5. WHEN WIRED REMOTE CONTROLLER OR INDOOR UNIT MICROPROCESSOR FAILS

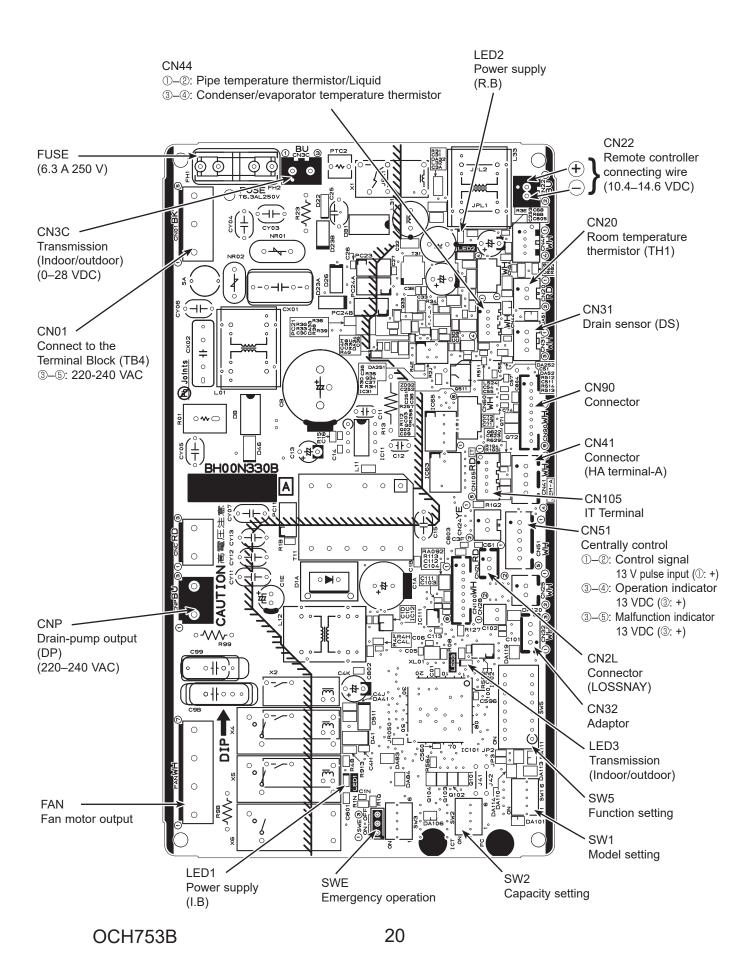
- When the wired remote controller or the indoor unit microprocessor has failed, but all other components work properly, if you set the switch (SWE) on the indoor controller board ON, the indoor unit will start emergency operation. When emergency operation is activated, the indoor unit operates as follows:
  - Indoor fan runs at high speed.
- 2. When you activate emergency operation of the cooling or heating, you have to set the switch (SWE) on the indoor controller board and activate emergency operation of the outdoor unit.
  - For details on how to activate emergency operation of the outdoor unit, refer to the outdoor unit wiring diagram.
- 3. Before you activate emergency operation, check the following points:
- (1) Emergency operation cannot be activated when:
- the outdoor unit malfunctions. the indoor fan malfunctions.
- (2) Emergency operation becomes continuous only by switching the power source on/off.
- ON/OFF on the remote control or temperature control, etc. does not function.
- (3) Avoid operating for a long time when the outdoor unit starts defrosting while emergency operation of the heating is activated because it will start to blow cold air.
- (4) Emergency cooling should be limited to 10 hours maximum (The indoor unit heat exchanger may freeze).
- (5) After emergency operation has been deactivated, set the switches, etc. to their original positions.

## 9-6. HOW TO CHECK THE PARTS

Parts name	Checkpoints		
Room temperature thermistor (TH1)	Disconnect the connector then measure the resistance with a multimeter. (At the ambient temperature 10 to 30°C)		
Pipe temperature thermistor/liquid (TH2)	Refer to the <thermistor characteristic="" graph=""> below.</thermistor>		
Condenser/evaporator temperature thermistor (TH5)			
Fan motor (MF) Protector	Measure the resistar (Winding temperatur		terminals with a multimeter.
White	Connector	Normal	
Orange	White–Black	140.5 Ω	_
	Black-Blue	15.4 Ω	
	Blue-Yellow	28.5 Ω	_
Yellow D	Yellow–Red	80.4 Ω	
Black	Protector OPEN: 135±5°C CLOSE: 95±15°C		



## 9-7. TEST POINT DIAGRAM Indoor controller board



## 9-8. FUNCTIONS OF DIP SWITCH AND JUMPER WIRE

Each function is controlled by the DIP switch and the jumper wire on controller board.

SW1 and SW2 are equipped only for service parts.

Model setting and capacity setting are preset in the nonvolatile memory of the controller board of the unit.

			1
Jumper wire	Functions	Setting by the DIP switch and jumper wire	Remarks
SW1	Model settings	Service board 1 2 3 4 5 ON OFF	
SW2	Capacity settings	CAPACITYService board711 2 3 4 5 ON 0N OFF	
J41 J42	Pair number setting with wireless remote controller	Wireless remote controller settingControl PCB setting0ShortJ410ShortShort1OpenShort2ShortOpen3 ~ 9OpenOpen	<initial setting=""> Wireless remote controller: 0 Control PCB: Short (for both J41 and J42) Four pair number settings are supported. Set the pair number of the wireless remote controller and indoor control PCB (J41/J42) according to the table on the left. ('Open' in the table indicates the jumper line is disconnected.)</initial>
JP3	Indoor controller board type setting	Indoor controller board typeJP3For productOpenService partsShort	

The black square  $(\blacksquare)$  indicates a switch position.

## 10-1. ROTATION FUNCTION (AND BACK-UP FUNCTION, 2ND STAGE CUT-IN FUNCTION)

Note that this function is not available for SUZ, MXZ, and PUMY models.

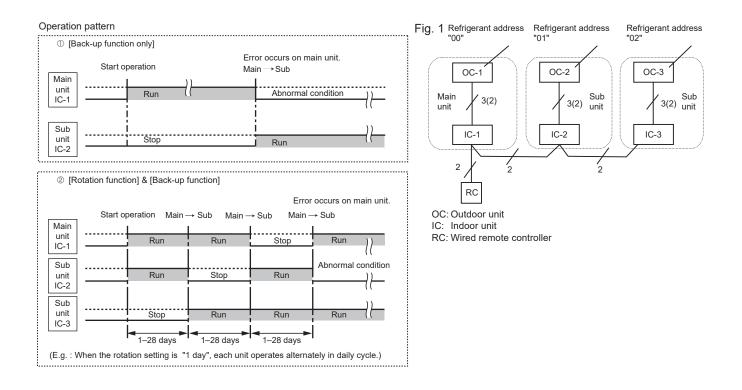
#### 10-1-1. Operation

10

- (1) Rotation function (and Back-up function)
- Outline of functions
  - · Main and sub unit operate according to the interval of rotation setting.
  - Main and sub unit should be set by refrigerant address. (Outdoor DIP switch setting)
  - Refrigerant address "00" → Main unit
  - Refrigerant address "01", "02" ---> Sub unit
  - $\cdot$  When an error occurs to one unit, another unit will start operation. (Back-up function)

### System constraint

- This function is available only by the grouping control system (INDOOR UNIT: OUTDOOR UNIT=1:1) of 2 or 3 refrigerant groups. (Refer to Fig. 1)
- Main indoor unit should be connected for wired remote controller and the transmission line (TB5) for main and sub unit should also be connected. (Refer to Fig. 1)
- (This function cannot be set by wireless remote controller.)
- · Set refrigerant address of each unit. (DIP switch on the outdoor unit ··· Refrigerant address 00/01/02)



Note:

- · When the unit is restarted to operate after turning off the power or operation OFF status, the unit which was operating will start operation.
- · To operate the main unit, refer to "12-6. ROTATION SETTING" and set again.

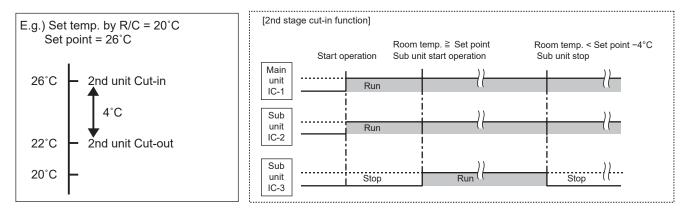
### (2) 2nd stage cut-in function

#### Outline of functions

- When the 1st and 2nd unit CANNOT supply sufficient capacity for exceptionally high-demand conditions and the actual room temperature reaches set point (\*), the 3rd unit starts operation in conjunction with the 1st and 2nd unit.
- · Once the actual room temperature goes down to 4°C below set point(\*), the 3rd unit stops operation automatically.
- (\* set point = set temperature by R/C (remote controller) + 4, 6, 8°C (selectable))
- · Number of operating units is determined according to the room temperature and set point.
- · When room temperature reaches higher than set point, standby unit starts. (3 units operation)
- · When room temperature falls below set point -4°C, standby unit stops. (2 units operation)

## System constraint

• This function is available only in cool mode.

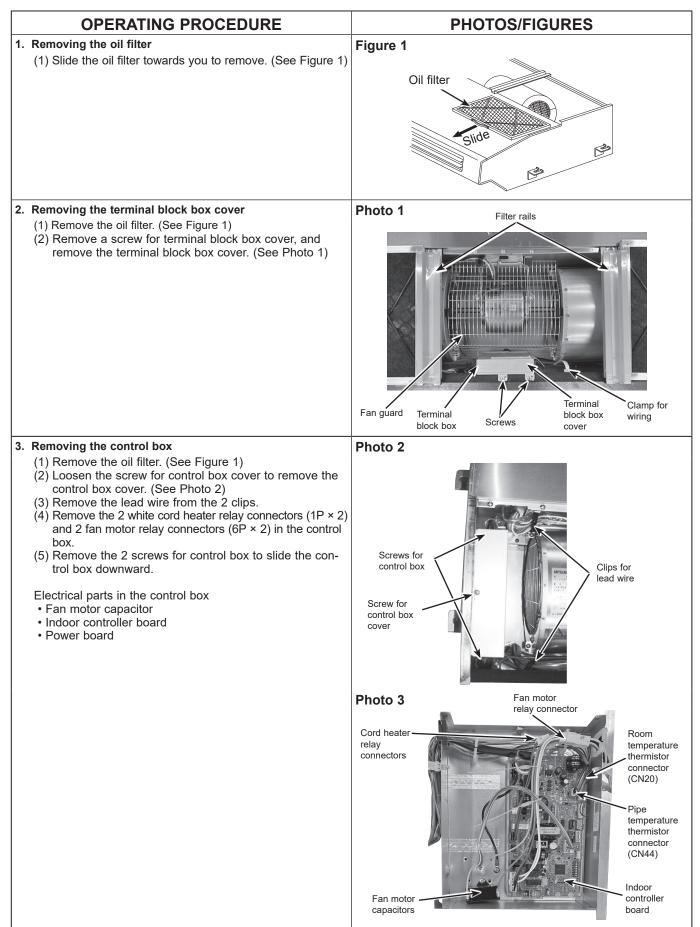


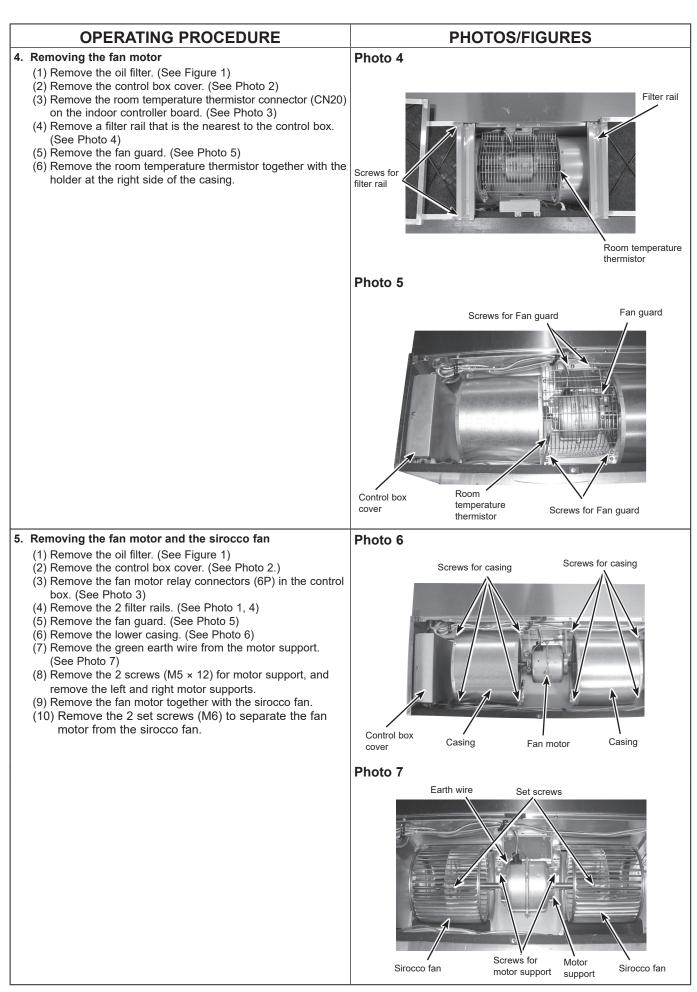
## **10-2.** How to send a request code

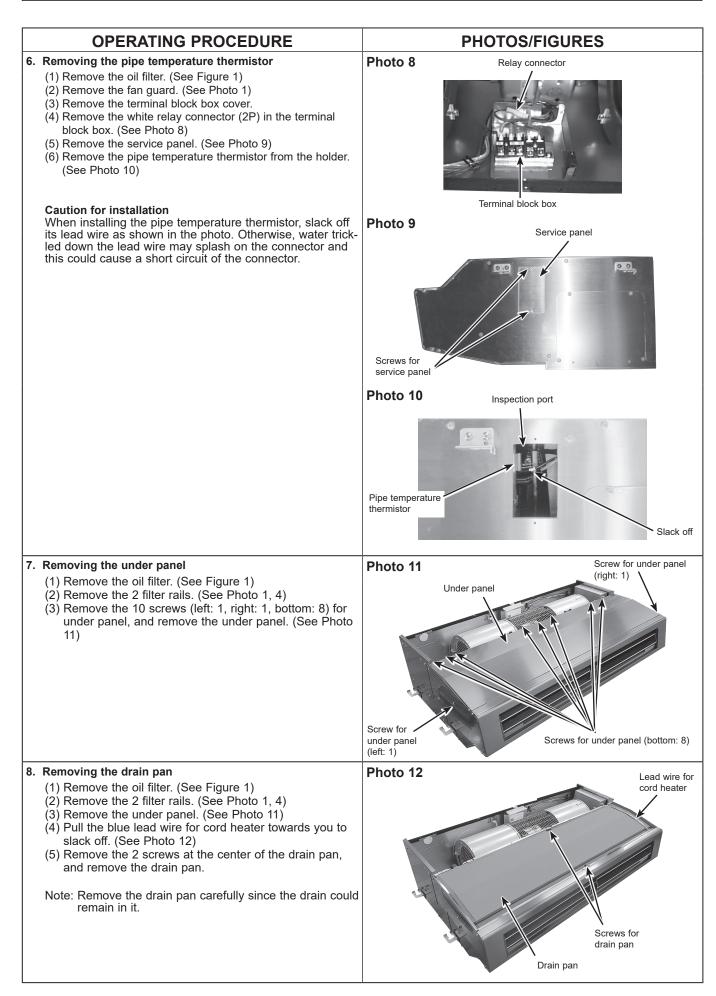
Refer to "12-11. REQUEST CODE" when setting the operation data.

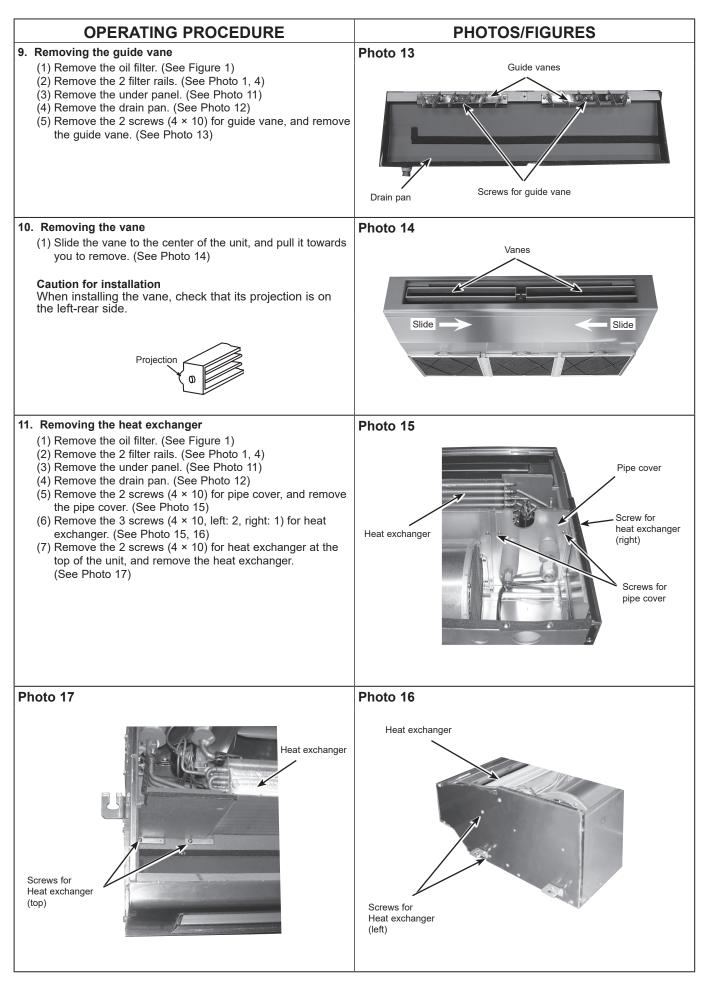
->: Indicates the visible parts in the photos/figures.

11









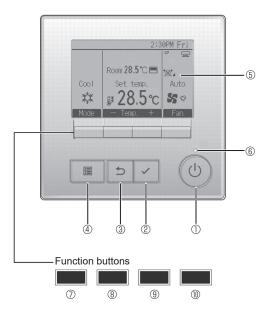
OCH753B

# 12 REMOTE CONTROLLER

## **12-1. REMOTE CONTROLLER FUNCTIONS**

### <PAR-41MAA>

### Controller interface



#### 1 [ON/OFF] button

Press to turn ON/OFF the indoor unit.

#### ② [SELECT] button

Press to save the setting.

#### ③ [RETURN] button

Press to return to the previous screen.

#### ④ [MENU] button

Press to bring up the Main menu.

## 5 Backlit LCD

Operation settings will appear.

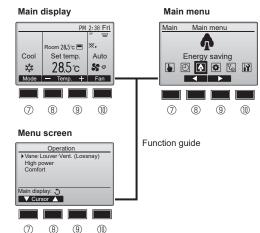
When the backlight is off, pressing any button turns the backlight on and it will stay lit for a certain period of time depending on the screen.

When the backlight is off, pressing any button turns the backlight on and does not perform its function. (except for the [ON/OFF] button)

The functions of the function buttons change depending on the screen.

Refer to the button function guide that appears at the bottom of the LCD for the functions they serve on a given screen.

When the system is centrally controlled, the button function guide that corresponds to the locked button will not appear.



#### 6 ON/OFF lamp

This lamp lights up in green while the unit is in operation. It blinks while the remote controller is starting up or when there is an error.

#### **⑦** Function button [F1]

Main display: Press to change the operation mode. Menu screen: The button function varies with the screen.

#### 8 Function button [F2]

Main display: Press to decrease temperature. Main menu: Press to move the cursor left. Menu screen: The button function varies with the screen.

#### 9 Function button [F3]

Main display: Press to increase temperature. Main menu: Press to move the cursor right. Menu screen: The button function varies with the screen.

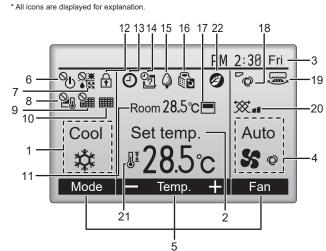
#### In Function button [F4]

Main display: Press to change the fan speed. Menu screen: The button function varies with the screen.

#### Display

The main display can be displayed in two different modes: "Full" and "Basic". The initial setting is "Full". To switch to the "Basic" mode, change the setting on the Main display setting. (Refer to operation manual included with remote controller.)

#### <Full mode>



#### 1 Operation mode

#### 2 Preset temperature

3 Clock

#### 4 Fan speed

#### 5 Button function guide

Functions of the corresponding buttons appear here.

# ∎6 <sup>©</sup>U

Appears when the ON/OFF operation is centrally controlled.

#### 

Appears when the operation mode is centrally controlled.

## 8 20

Appears when the preset temperature is centrally controlled.

## 9

Appears when the filter reset function is centrally controlled.

## 10

Indicates when filter needs maintenance.

#### 11 Room temperature

## 12 🛨

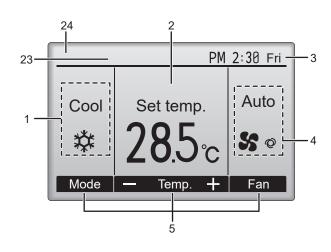
Appears when the buttons are locked.

# 13

Appears when the On/Off timer, Night setback, or Auto-off timer function is enabled.

 $\infty$  appears when the timer is disabled by the centralized control system.

#### <Basic mode>



# 14 🖸

Appears when the Weekly timer is enabled.

# 15

Appears while the units are operated in the energy saving mode. (Will not appear on some models of indoor units)

## 16

Appears while the outdoor units are operated in the silent mode.

#### 17

Appears when the built-in thermistor on the remote controller is activated to monitor the room temperature (1).

i appears when the thermistor on the indoor unit is activated to monitor the room temperature.

## 18 Q

Indicates the vane setting.

## 19 🐷

Indicates the louver setting.

#### 20 🕱

Indicates the ventilation setting.

# 21 **1**

Appears when the preset temperature range is restricted.

## 22

Appears when an energy saving operation is performed using a "3D isee Sensor" function.

#### 23 Centrally controlled

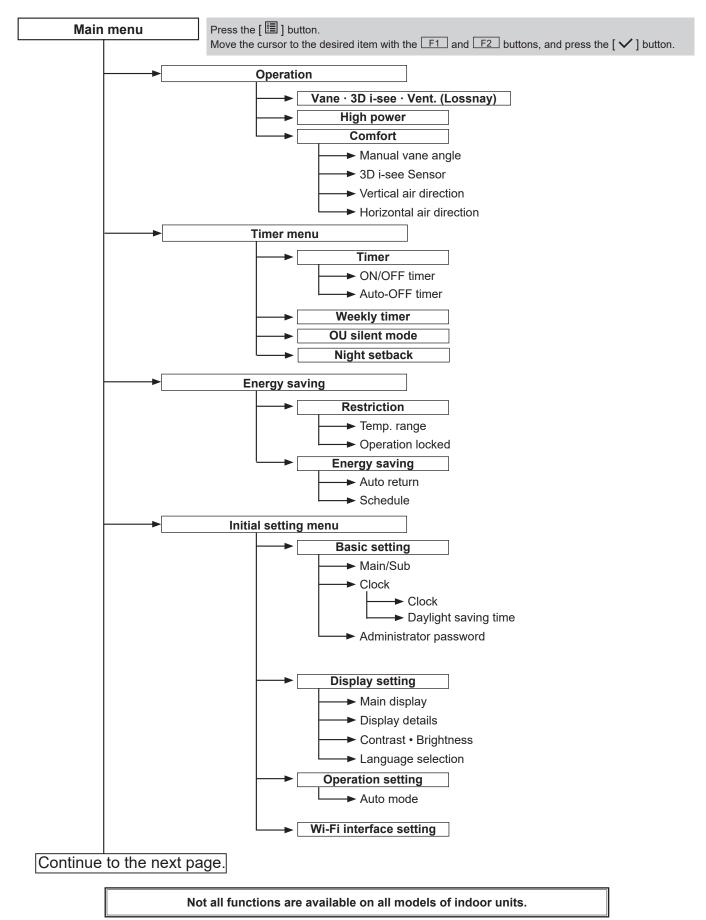
Appears for a certain period of time when a centrally-controlled item is operated.

#### 24 Preliminary error display

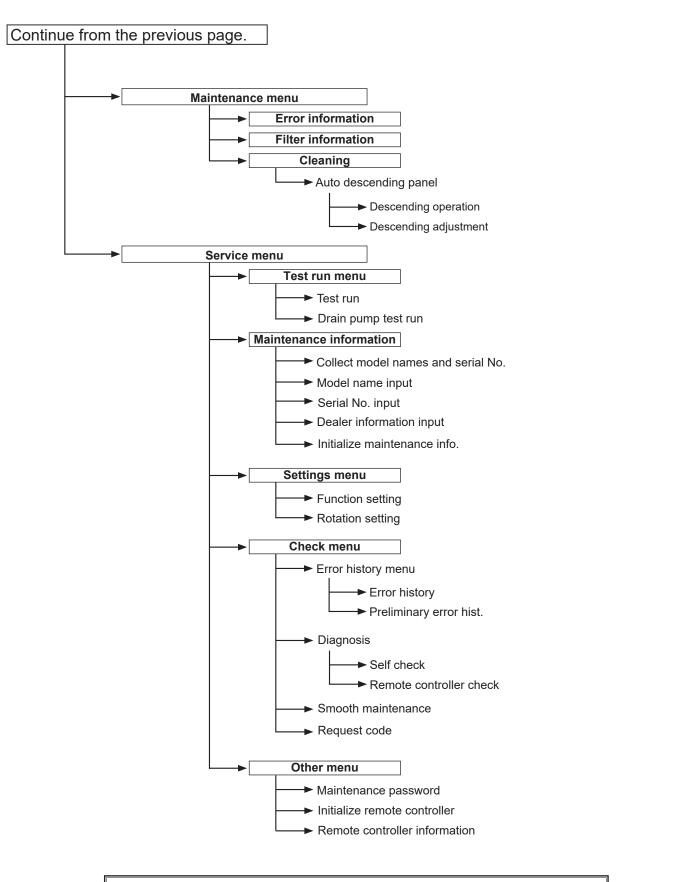
A check code appears during the preliminary error.

Most settings (except ON/OFF, mode, fan speed, temperature) can be made from the Main menu.

## Menu structure



OCH753B



Not all functions are available on all models of indoor units.

Main menu list

Main menu	Setting and display items		Setting details
Operation	Vane · 3D i-see · Vent. (Vane.Vent. (Lossnay))		Vane: Use to set the vertical air direction. Louver: Use to set the horizontal air direction. 3D i-see Sensor: This setting is available only for the air conditioners that support easy setting function of motion sensing air direction. Vent: Use to set the amount of ventilation.
	High power *3		Use to reach the comfortable room temperature quickly. • Units can be operated in the High-power mode for up to 30 minutes.
	Comfort	Manual vane angle	<ul><li>Vertical air direction</li><li>Sets the vertical airflow direction (vane) of each unit.</li></ul>
			<ul><li>Horizontal air direction</li><li>Sets the horizontal airfow direction (vane) of each unit.</li></ul>
		3D i-see Sensor	Use to set the following functions for 3D i-see Sensor. • Air distribution • Energy saving option • Seasonal airflow
Timer	Timer	ON/OFF timer *1	Use to set the operation ON/OFF times. • Time can be set in 5-minute increments.
		Auto-OFF timer	Use to set the Auto-OFF time. • Time can be set to a value from 30 to 240 in 10-minute increments.
	Weekly timer <sup>*1, *2</sup>		Use to set the weekly operation ON/OFF times. • Up to 8 operation patterns can be set for each day. (Not valid when the ON/OFF timer is enabled.)
	OU silent mode <sup>*1, *3</sup>		Use to set the time periods in which priority is given to quiet operation of outdoor units over temperature control. Set the Start/Stop times for each day of the week. •Select the desired silent level from "Normal," "Middle," and "Quiet."
	Night setback <sup>*1</sup>		<ul> <li>Use to make Night setback settings.</li> <li>Select "Yes" to enable the setting, and "No" to disable the setting. The temperature range and the start/stop times can be set.</li> </ul>
Energy saving	Restriction	Temp. range *2	Use to restrict the preset temperature range. <ul> <li>Different temperature ranges can be set for different operation modes.</li> </ul>
		Operation lock	Use to lock selected functions. • The locked functions cannot be operated.
	Energy saving	Auto return *2	Use to get the units to operate at the preset temperature after performing energy saving operation for a specified time period. • Time can be set to a value from 30 and 120 in 10-minute increments. (This function will not be valid when the preset temperature ranges are restricted.)
		Schedule <sup>*1, *3</sup>	<ul> <li>Set the start/stop times to operate the units in the energy saving mode for each day of the week, and set the energy saving rate.</li> <li>Up to 4 energy saving operation patterns can be set for each day.</li> <li>Time can be set in 5-minute increments.</li> <li>Energy saving rate can be set to a value from 0% or 50 to 90% in 10% increments.</li> </ul>
	Energy data (for unit time, month, and day)		<ul> <li>Displays the amount of power consumption during operation.</li> <li>Unit time data: Data for the last one-month period can be displayed in 30-minute units.</li> <li>Monthly/daily data: Data for the last 14-month period are displayed in day-and-month-units.</li> <li>* Data can be deleted.</li> <li>* Data are obtained based on the power consumption estimated from the operating state.</li> </ul>

\*1 Clock setting is required.

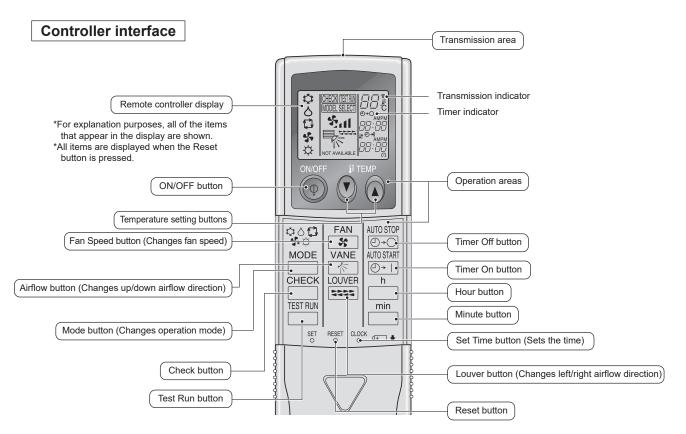
\*2 1°C increments.

 $^{\ast_3}$  This function is available only when certain outdoor units are connected.

Main menu	Setting and display items		Setting details	
Initial setting	Basic setting	Main/Sub	When connecting 2 remote controllers, one of them needs to be designated as a sub controller.	
		Clock	Use to set the current time.	
		Daylight saving time	Set the daylight saving time.	
		Administrator password	The administrator password is required to make the settings for the following items. <ul> <li>Timer setting</li> <li>Energy saving setting</li> <li>Weekly timer setting</li> <li>Restriction setting</li> <li>Outdoor unit silent mode setting</li> <li>Night set back</li> </ul>	
	Display setting	Main display	Use to switch between 'Full' and 'Basic' modes for the Main display, and use to change the background colors of the display to black.	
		Display details	Make the settings for the remote controller related items as necessary. Clock: The initial settings are "Yes" and "24h" format. Temperature: Set either Celsius (°C) or Fahrenheit (°F). Room temp.: Set Show or Hide. Auto mode: Set Auto mode display or Only Auto display.	
		Contrast • Bright- ness	Use to adjust screen contrast and brightness.	
		Language selection	Use to select the desired language.	
	Operation setting	Auto mode	Whether or not to use Auto mode can be selected by using the button. This setting is valid only when indoor units with Auto mode function are connected.	
Mainte- Error infor nance		ormation	<ul> <li>Use to check error information when an error occurs.</li> <li>Check code, error source, refrigerant address, model name, manufacturing number, contact information (dealer's phone number) can be displayed.</li> <li>(The model name, manufacturing number, and contact information need to be registered in advance to be displayed.)</li> </ul>	
	Filter information		Use to check the filter status. • The filter sign can be reset.	
	Cleaning	Auto descending panel	Use to lift and lower the auto descending panel (Optional parts).	
Service	Test run		Select "Test run" from the Service menu to bring up the Test run menu. • Test run • Drain pump test run	
	Input maintenance info.		Select "Input maintenance Info." from the Service menu to bring up the Maintenance information screen. The following settings can be made from the Maintenance Information screen. • Model name input • Serial No. input • Dealer information input • Initialize maintenance info.	
	Settings	Function setting	Make the settings for the indoor unit functions via the remote controller as necessary.	
	Check	Error history	Display the error history and execute "delete error history".	
		Diagnosis	Self check: Error history of each unit can be checked via the remote controller.	
			<b>Remote controller check:</b> When the remote controller does not work properly, use the remote controller checking function to troubleshoot the problem.	
		Smooth mainte- nance *3	Use to display the maintenance data of indoor/outdoor units.	
		Request code *3	Use to check operation data such as thermistor temperature and error information.	
	Others	Maintenance password	Use to change the maintenance password.	
		Initialize remote controller	Use to initialize the remote controller to the factory shipment status.	
		Remote control- ler information	Use to display the remote controller model name, software version, and serial number.	

 $^{\rm *3}$  This function is available only when certain outdoor units are connected.

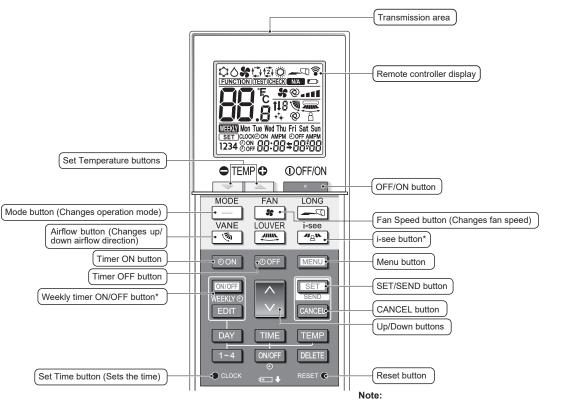
#### <PAR-SL97A-E>



- When using the wireless remote controller, point it towards the receiver on the indoor unit.
- If the remote controller is operated within approximately two minutes after power is supplied to the indoor unit, the indoor unit may beep twice as the unit is performing the initial automatic check.
- The indoor unit hay beep twice as the unit is performing the initial automate creek.
   The indoor unit beeps to confirm that the signal transmitted from the remote controller has been received.
   Signals can be received up to approximately 7 meters in a direct line from the indoor unit in an area 45 degrees to the left and right of
- If the operation lamp near the receiver on the indoor unit is blinking, the unit needs to be inspected. Consult your dealer for service.
- If the operation ramp near the receiver on the induor unit is binking, the unit needs to be inspected. Consult yo
- Handle the remote controller carefully! Do not drop the remote controller or subject it to strong shocks. In addition, do not get the remote controller wet or leave it in a location with high humidity.
- To avoid misplacing the remote controller, install the holder included with the remote controller on a wall and be sure to always place the remote controller in the holder after use.

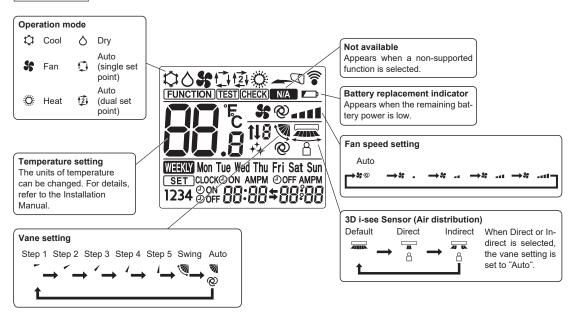
### <PAR-SL101A-E>

## **Controller interface**

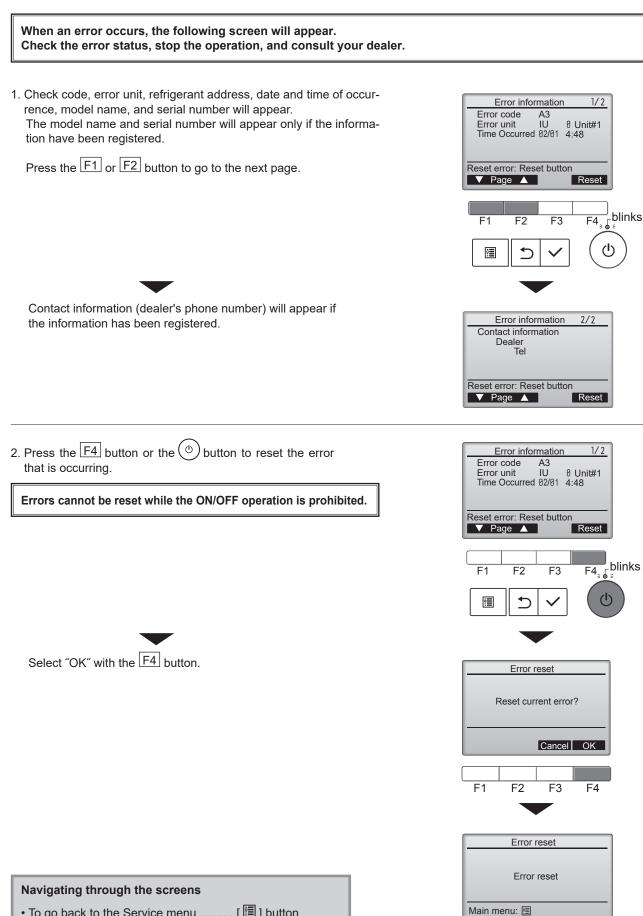


This button is enabled or disabled depending on the model of the indoor unit.

### Display



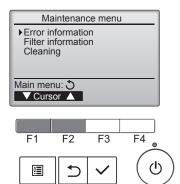
## **12-2. ERROR INFORMATION**



• To go back to the Service menu .......... [ 🔳 ] button

# Checking the error information

While no errors are occurring, page 2/2 of the error information can be viewed by selecting "Error information" from the Maintenance menu. Errors cannot be reset from this screen.



# 12-3. SERVICE MENU

#### Maintenance password is required

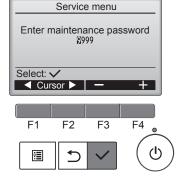
1. Select "Service" from the Main menu, and press the [ ✓ ] button.

\*At the main display, the menu button and select "Service" to make the maintenance setting.

When the Service menu is selected, a window will appear asking for the password.

To enter the current maintenance password (4 numerical digits), move the cursor to the digit you want to change with the F1 or F2 button.

Set each number (0 through 9) with the  $\boxed{F3}$  or  $\boxed{F4}$  button.



Main menu

Service

Main

 $\mathbb{P}$ 

Then, press the [  $\checkmark$  ] button.

Note: The initial maintenance password is "9999". Change the default password as necessary to prevent unauthorized access. Have the password available for those who need it. If you forget your maintenance password, you can initialize the password to the default password "9999" by pressing and holding the F1 button for 10 seconds on the maintenance password setting screen.

3. If the password matches, the Service menu will appear.

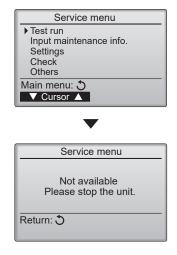
The type of menu that appears depends on the connected indoor units' type.

Note: Air conditioning units may need to be stopped to make only at "Settings". There may be some settings that cannot be made when the system is centrally controlled.

A screen will appear that indicates the setting has been saved.

Navigating through the screens

- To return to the previous screen......[ $\mathfrak{I}$ ] button



# **12-4. TEST RUN** 12-4-1. PAR-41MAA

1. Select "Service" from the Main menu, and press the [ </ ] button.



Select "Test run" with the F1 or F2 button, and press the [ $\checkmark$ ] button.

2. Select "Test run" with the  $\boxed{F1}$  or  $\boxed{F2}$  button, and press the  $\boxed{\checkmark}$  button.





#### Test run operation Test run Remain 2:00 Press the F1 button to go through the operation modes in the order of "Cool and Pipe 28℃ Heat". Cool Auto Switch disp 50 \$‡ Cool mode: Check the cold air blows out. Mode Fan Heat mode: Check the heat blows out. Check the operation of the outdoor unit's fan. F2 F3 F4 F1 Press the [ $\checkmark$ ] button and open the Vane setting screen. Ċ ġ. ⊅

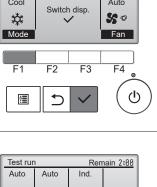
## Auto vane check

Check the auto vane with the F1 F2 F3 buttons.

Press the [ $\mathfrak{I}$ ] button to return to "Test run operation".



When the test run is completed, the "Test run menu" screen will appear. The test run will automatically stop after 2 hours. \*The function is available only for the model with vanes.





## 12-4-2. PAR-SL97A-E

Measure an impedance between the power supply terminal block on the outdoor unit and ground with a 500 V Megger and check that it is equal to or greater than 1.0 M $\Omega$ .

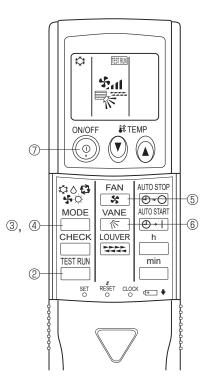
- 1. Turn on the main power to the unit.
- Press the button twice continuously. (Start this operation from the status of remote controller display turned off.)

A mini and current operation mode are displayed.

- 3. Press the ☐ ( ♥○♥ ♥♬ ) button to activate ∞∞ ♥ mode, then check whether cool air blows out from the unit.
- 4. Press the ☐ ( ✿ໍo♣☆☆ ) button to activate HEAT ☆ mode, then check whether warm air blows out from the unit.
- 5. Press the 🐨 button and check whether strong air blows out from the unit.
- 6. Press the kutton and check whether the auto vane operates properly.
- 7. Press the ON/OFF button to stop the test run.

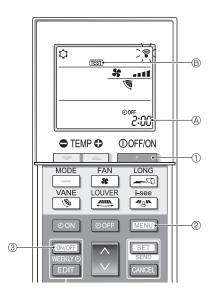
#### Note:

- Point the remote controller towards the indoor unit receiver while following steps 2 to 7.
- It is not possible to run in FAN, DRY or AUTO mode.



#### 12-4-3. PAR-SL101A-E

- 1. Press the \_\_\_\_\_ button ① to stop the air conditioner.
  - If the weekly timer is enabled (MERN is on), press the MERNO button ③ to disable it (MERN is off).
- 2. Press the menu button 2 for 5 seconds.
- CHECK comes on and the unit enters the service mode.
- 3. Press the MENU button 2.
  - $\bullet_{\mbox{\tiny TEST}}$   $\mbox{$\mathbb B$}$  comes on and the unit enters the test run mode.
- 4. Press the following buttons to start the test run.
  - —: Switch the operation mode between cooling and heating and start the test run.
  - : Switch the fan speed and start the test run.
  - Switch the airflow direction and start the test run.
  - : Switch the louver and start the test run.
  - set: Start the test run.
- 5. Stop the test run.
  - Press the \_\_\_\_\_ button ① to stop the test run.
  - After 2 hours, the stop signal is transmitted.

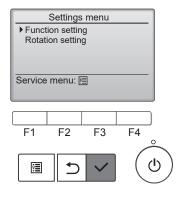


# 12-5. FUNCTION SETTING 12-5-1. PAR-41MAA

1. Select "Service" from the Main menu, and press the [  $\checkmark$  ] button.

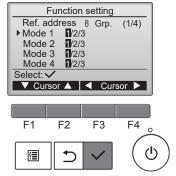
Select "Setting" from the Service menu, and press the [  $\checkmark$  ] button.

Select "Function setting", and press the [  $\checkmark$  ] button.

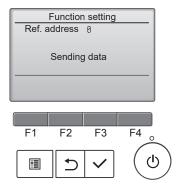


#### <The display format and the setting method vary with indoor units.> Pattern 1

- Set the indoor unit refrigerant addresses and unit numbers with the F1 through F4 buttons, and then press the [ ✓ ] button to confirm the current setting.
- 3. When data collection from the indoor units is completed, the current settings appears highlighted. Non-highlighted items indicate that no function settings are made. Screen appearance varies depending on the "Unit No." setting.
- 4. Use the F1 or F2 button to move the cursor to select the mode number, and change the setting number with the F3 or F4 button.
- 5. When the settings are completed, press the [  $\checkmark$  ] button to send the setting data from the remote controller to the indoor units.
- 6. When the transmission is successfully completed, the screen will return to the Function setting screen.







#### Pattern 2

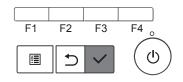
- 4. Toggle through the pages with the F3 or F4 button.
- 5. Select the mode number with the F1 or F2 button, and then press the [ ✓ ] button.
- 6. Select the setting number with the F1 or F2 button.
  Setting range for modes 1 through 28: 1 through 3
  Setting range for modes 31 through 66: 1 through 15
- 7. When the settings are completed, press the [  $\checkmark$  ] button to send the setting data from the remote controller to the indoor units.
- 8. When the transmission is successfully completed, the screen will return to the Function setting screen.

#### Note:

- Refer to the indoor unit Installation Manual for the detailed information about initial settings, mode numbers, and setting numbers for the indoor units.
- Be sure to write down the settings for all functions if any of the initial settings has been changed after the completion of installation work.

Function setting			
Ref. address	0 Grp.	(1/8)	
Mode 1 1		. ,	
Mode 2 1			
Mode 3 1			
Mode 4 1			
Save: 🗸			
V Cursor ▲	🚽 Paç	je 🕨	

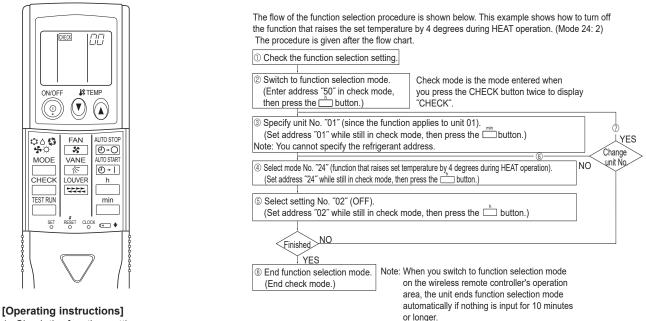
Function setting			
Ref. address	0	Grp.	(1/8)
▶ Mode 1 1			. ,
Mode 2 1			
Mode 3 1			
Mode 4 1			
Request: 🗸			
— Value 🕂			



#### 12-5-2. PAR-SL97A-E

Functions can be selected with the wireless remote controller. Function selection using wireless remote controller is available only for refrigerant system with wireless function. Refrigerant address cannot be specified by the wireless remote controller.

#### [Flow of function selection procedure]



1. Check the function settings.

2. Press the CHECK button twice continuously. → CHECK is lit and "00" blinks.
 Press the TEMP (2) button once to set "50". Direct the wireless remote controller toward the receiver of the indoor unit and press the button.
 a. At the wireless the temperature of the indoor unit and press the temperature of temperature of the indoor unit and press the temperature of tempera

3. Set the unit number.

Press the TEMP (a) (b) button to set the unit number. (Press "01" to specify the indoor unit whose unit number is 01.) Direct the wireless remote controller toward the receiver of the indoor unit and press the  $\prod_{min}^{min}$  button.

By setting unit number with the 🛄 button, specified indoor unit starts performing fan operation.

Detect which unit is assigned to which number using this function. If unit number is set to AL, all the indoor units in same refrigerant system start performing fan operation simultaneously.

Notes:

1. If a unit number that cannot be recognized by the unit is entered, 3 beeps of 0.4 seconds will be heard. Reenter the unit number setting.

If the signal was not received by the sensor, you will not hear a beep or a "double beep" may be heard. Reenter the unit number setting.
 Select a mode.

Press the TEMP (a) (b) button to set a mode. Press "24" to turn on the function that raises the set temperature by 4 degrees during heat operation. Direct the wireless remote controller toward the sensor of the indoor unit and press the button.  $\rightarrow$  The sensor-operation indicator will blink and beeps will be heard to indicate the current setting number. Current setting number: 1 = 1 beep (1 second)

1 = 1 beep (1 second) 2 = 2 beeps (1 second each) 3 = 3 beeps (1 second each)

Notes:

1. If a mode number that cannot be recognized by the unit is entered, 3 beeps of 0.4 seconds will be heard. Reenter the mode number.

If the signal was not received by the sensor, you will not hear a beep or a "double beep" may be heard. Reenter the mode number.
 Select the setting number.

Press the TEMP (i) (i) button to select the setting number. (02: Not available)

Direct the wireless remote controller toward the receiver of the indoor unit and press the  $\square$  button.

 $\rightarrow$  The sensor-operation indicator will blink and beeps will be heard to indicate the setting number.

- Setting number: 1 = 2 beeps (0.4 seconds each)
  - 2 = 2 beeps (0.4 seconds each, repeated twice)

3 = 2 beeps (0.4 seconds each, repeated 3 times)

Notes:

1. If a setting number that cannot be recognized by the unit is entered, the setting will turn back to the original setting.

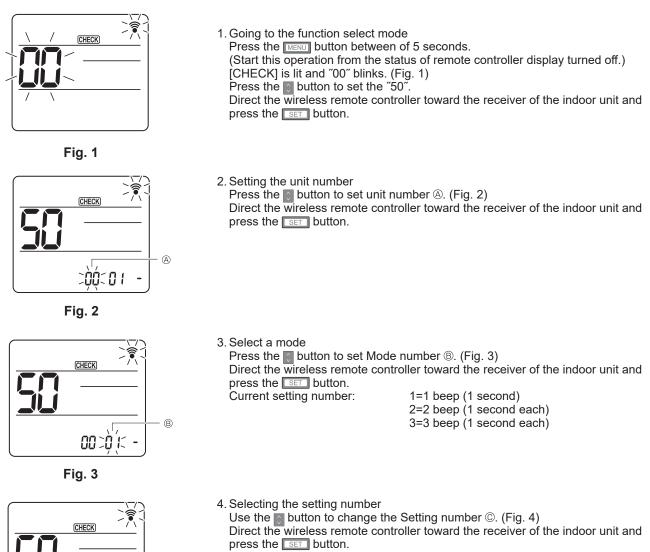
2. If the signal was not received by the sensor, you will not hear a beep or a "double beep" may be heard. Reenter the setting number.

- 6. Repeat steps ( ) and ( ) to make an additional setting without changing unit number.
- 7. Repeat steps 3 to 5 to change unit number and make function settings on it.
- 8. Complete the function settings

Press ( button.

Do not use the wireless remote controller for 30 seconds after completing the function setting.

#### 12-5-3. PAR-SL101A-E



- 5. To select multiple functions continuously
- Repeat select ③ and ④ to change multiple function settings continuously. 6. Complete function selection
- Direct the wireless remote controller toward the sensor of the indoor unit and press the OOFF/ON \_\_\_\_\_ button.
- Note: Be sure to write down the settings for all functions if any of the initial settings has been changed after the completion of installation work.

00 012

Fig. 4

C

# **12-6. ROTATION SETTING**

# Setting method of each function by wired remote controller

# PAR-4xMAA ("x" represents 1 or later)

① Stop operation (也)

 $^{\textcircled{O}}$  Select "Service" from the Main menu, and press the [  $\checkmark$  ] button.

<sup>(3)</sup> Select "Settings" with the F1 or F2 button, and press the [ $\checkmark$ ] button.

④ Select "Rotation setting" with the F1 or F2 button, and press the [ ✓ ] button.

<sup>⑤</sup> Set the rotation function.

- Select "Rotation" with the F1 button.
- Select the rotation period or "Backup only" with the  $\boxed{F2}$  or  $\boxed{F3}$  button.
  - "Rotation" setup None, 1 day, 3 days, 5 days, 7 days, 14 days, 28days, Backup only

Notes:

- When 1 to 28 days are selected, the backup function is also enabled.
- When "Backup only" is selected, the rotation function will be disabled. The systems with refrigerant addresses of 00 or 01 (00 system/ 01 system) will be operated as a main system while the 02 system is the standby mode as backup.

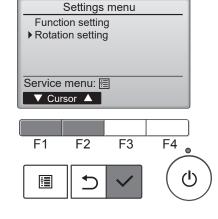


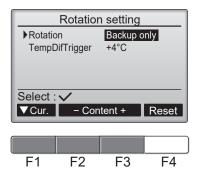
- Select "TempDifTrigger" with the F1 button.
- Select "the difference between the suction temperature and the set temperature" with the  $\boxed{F2}$  or  $\boxed{F3}$  button.

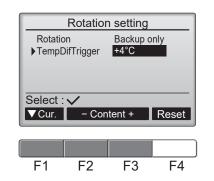
#### "TempDifTrigger" setup None, +4°C, +6°C, +8°C

#### Notes:

- $\bullet$  The support function is available only in the COOL mode. (Not available in the HEAT, DRY and AUTO mode.)
- The support function is enabled when any option other than "None" is selected from the "Rotation" setup.







 $\ensuremath{\textcircled{O}}$  Update the setting.

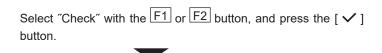
## Reset method

• Press the F4 button in step (5) or (6) to reset the operation time of the rotation function. Once it is reset, operation will start from the 00 or 01 systems.

Note: When the 02 system is in the backup operation, the 00 or 01 systems will be operated again.

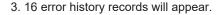
# 12-7. ERROR HISTORY



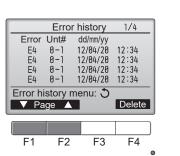


Select "Error history" with the F1 or F2 button, and press the [ $\checkmark$ ] button.

 Select "Error history" from the Error history menu, and press the [ ✓ ] button.



4 records are shown per page, and the top record on the first page indicates the latest error record.



◆



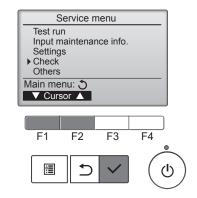
4. Deleting the error history

To delete the error history, press the  $\boxed{F4}$  button (Delete) on the screen that shows error history. A confirmation screen will appear asking if you want to delete the error history.

Press the  $\boxed{F4}$  button (OK) to delete the history.

"Error history deleted" will appear on the screen.

Press the [  $\mathfrak{I}$ ] button to go back to the Error history menu screen.



Error history menu

 Error history Preliminary error hist.

Service menu: 🔚

:

5. Preliminary error history

Select "Preliminary error hist." from the Error history menu, and press the [  $\checkmark$  ] button.

32 preliminary error history records will appear.

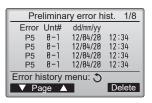
4 records are shown per page, and the top record on the first page indicates the latest error record.

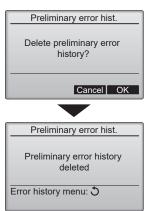
6. Deleting the preliminary error history

To delete the preliminary error history, press the [F4] button (Delete) on the screen that shows preliminary error history. A confirmation screen will appear asking if you want to delete the preliminary error history.

Press the F4 button (OK) to delete the preliminary error history.

"Preliminary error history deleted" will appear on the screen. Press the  $[\mathcal{O}]$  button to go back to the Error history menu.





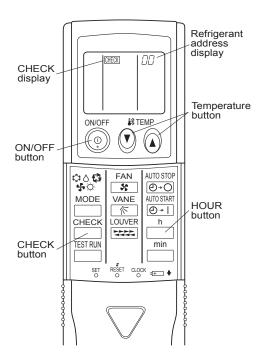
# 12-8. SELF-DIAGNOSIS 12-8-1. PAR-41MAA

<ol> <li>Select "Service" from the Main menu, and press the [ ✓ ] button.</li> <li>Select "Check" from the Service menu, and press the [ ✓ ] button.</li> <li>Select "Diagnosis" from the Check menu, and press the [ ✓ ] button.</li> <li>Select "Self check" with the F1 or F2 button, and press the [ ✓ ] button.</li> </ol>	Diagnosis         Self check         Remote controller check         Service menu: Image: Image
2. With the F1 or F2 button, enter the refrigerant address, and press the [ ✓ ] button.	Select: ✓ —Address +
3. Check code, unit number, attribute will appear. "-" will appear if no error history is available.	Self check         Ref. address       0         Error P4       Unt # 1       Grp.IC         Return: ⑦       Reset         When there is no error history         Self check         Ref. address       0         Error       Unt# -         Grp         Return: ⑦       Reset
<ul> <li>4. Resetting the error history</li> <li>Press the F4 button (Reset) on the screen that shows the error history.</li> <li>A confirmation screen will appear asking if you want to delete the error history.</li> <li>Press the F4 button (OK) to delete the error history.</li> <li>If deletion fails, "Request rejected" will appear. "Unit not exist" will appear if no indoor units that are correspond to the entered address are found.</li> <li>Navigating through the screens</li> <li>To go back to the Service menu</li></ul>	Self check Ref. address ℓ Delete error history? Cancel OK Self check Ref. address ℓ Error history deleted Return: ♪

#### 12-8-2. PAR-SL97A-E

When a malfunction occurs to air conditioner, both indoor unit and outdoor unit will stop and operation lamp blinks to inform unusual stop.

#### <Malfunction-diagnosis method at maintenance service>



#### [Procedure]

- 1. Press the CHECK button twice.
  - "CHECK" lights, and refrigerant address "00" blinks.
  - Check that the remote controller's display has stopped before continuing.
- 2. Press the TEMP 🕐 🔕 buttons.

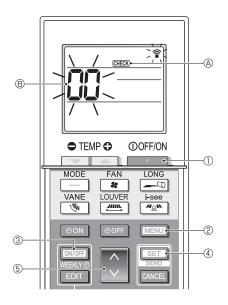
• Select the refrigerant address of the indoor unit for the self-diagnosis. Note: Set refrigerant address using the outdoor unit's DIP switch (SW1). (For more information, see the outdoor unit installation manual.)

- 3. Point the remote controller at the sensor on the indoor unit and press the HOUR button.
  - If an air conditioner error occurs, the indoor unit's sensor emits an intermittent buzzer sound, the operation light blinks, and the check code is output.

(It takes 3 seconds at most for check code to appear.)

- 4. Point the remote controller at the sensor on the indoor unit and press the ON/OFF button.
  - The check mode is cancelled.

#### 12-8-3. PAR-SL101A-E



#### [Procedure]

- 1. Press the \_\_\_\_\_ button ① to stop the air conditioner.
  - If the weekly timer is enabled (WEEKV is on), press the button ③ to disable it (WEEKV is off).
- 2. Press the MENU button 2 for 5 seconds.
  - CHECK (A) comes on and the unit enters the self-check mode.
- 3. Press the button (5) to select the refrigerant address (M-NET address) (8) of the indoor unit for which you want to perform the self-check.
- 4. Press the SET button ④.
  - If an error is detected, the check code is indicated by the number of beeps from the indoor unit and the number of blinks of the OPERATION INDICATOR lamp.
- 5. Press the \_\_\_\_\_ button ①.
  - DEERS (A) and the refrigerant address (M-NET address) (B) go off and the selfcheck is completed.

# **12-9. REMOTE CONTROLLER CHECK**

If operations cannot be completed with the remote controller, diagnose the remote controller with this function.

<ol> <li>Select "Service" from the Main menu, and press the [✓] button.</li> <li>Select "Check" from the Service menu, and press the [✓] button.</li> <li>Select "Diagnosis" from the Check menu, and press the [✓] button.</li> <li>Select "Remote controller check" with the F1 or F2 button, and press the [✓] button.</li> </ol>	Diagnosis         Self check         • Remote controller check         Service menu: []]         ✓ Cursor ▲         F1       F2       F3       F4         []]       ✓ ✓       🗳       🗳
<ul> <li>2. Select "Remote controller check" from the Diagnosis menu, and press the [✓] button to start the remote controller check and see the check results.</li> <li>To cancel the remote controller check and exit the "Remote controller check" menu screen, press the [⊡] or the [Ĵ] button.</li> <li>The remote controller will not reboot itself.</li> </ul>	Remote controller check         Start checking?         Begin: ✓         F1       F2       F3       F4         Image: F1       F2       F3       F4         Image: F1       F2       F3       F4
<ul> <li>3. OK: No problems are found with the remote controller. Check other parts for problems.</li> <li>E3, 6832: There is noise on the transmission line, or the indoor unit or another remote controller is faulty. Check the transmission line and the other remote controllers.</li> <li>NG (ALL0, ALL1): Send-receive circuit fault. The remote controller needs replacing.</li> <li>ERC: The number of data errors is the discrepancy between the number of bits in the data transmitted from the remote controller and that of the data that was actually transmitted over the transmission line. If data errors are found, check the transmission line for external noise interference.</li> </ul>	Remote controller check results screen

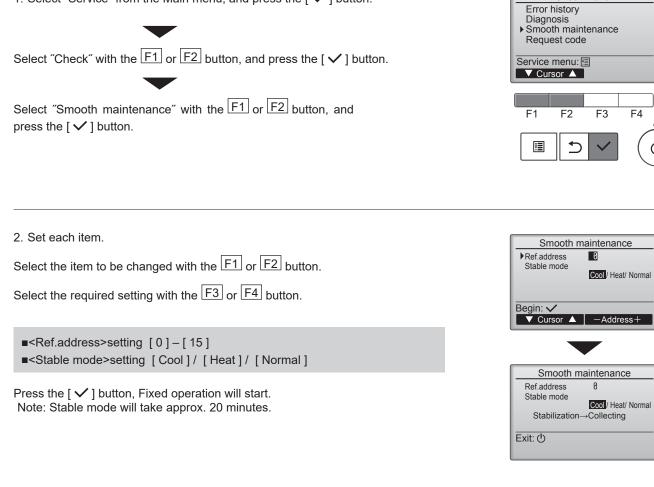
If the [  $\checkmark$  ] button is pressed after the remote controller check results are displayed, remote controller check will end, and the remote controller will automatically reboot itself.

Check the remote controller display and see if anything is displayed (including lines). Nothing will appear on the remote controller display if the correct voltage (8.5–12 VDC) is not supplied to the remote controller. If this is the case, check the remote controller wiring and indoor units.

# OCH753B

# **12-10. SMOOTH MAINTENANCE**

1. Select "Service" from the Main menu, and press the [  $\checkmark$  ] button.



3. The operation data will appear.

The Compressor-Accumulated operating (COMP. run) time is 10-hour unit, and the Compressor-Number of operation times (COMP. ON/OFF) is a 100-time unit (fractions discarded).

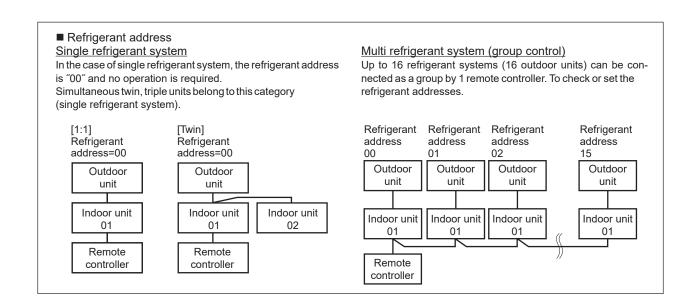
Navigating through the screens		
• To go back to the Service menu [ 🗐 ] button		
- To return to the previous screen		

Smooth ma	aintenance	1/3
Ref. address 0	Cool	
COMP. current	12	A
COMP. run time	1000	Hr
COMP. On / Off	2000	times
COMP. frequency	80	Hz
Return: 3		
▼ Page 🔺		
		_

Check menu

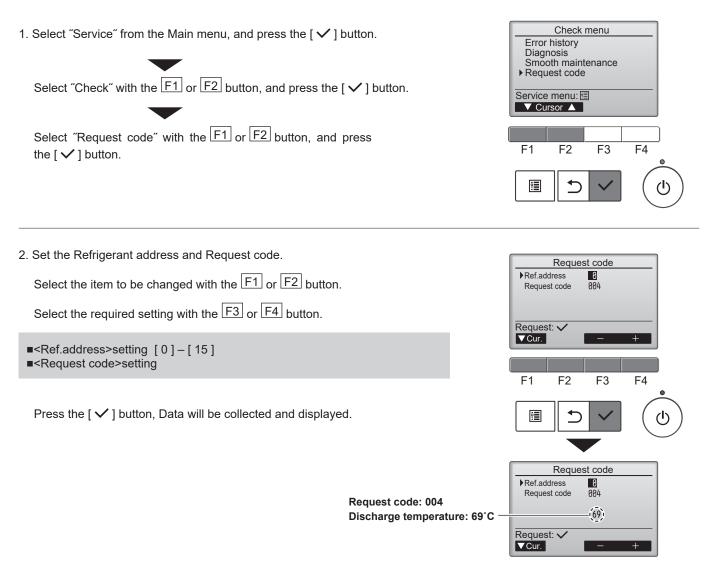
Smooth maintenance 2/3		
Ref.address Ø Cool		
Sub cool	3 °C	
OU TH4 temp.	<b>6</b> 0 ℃	
OU TH6 temp.	38 °C	
OU TH7 temp.	30 °C	
Return: 3		
▼ Page ▲		

Smooth maintenance 3/3				
Ref.address IU air temp. IU HEX temp. IU filter time	0	Cool	28 10 120	°C
Return: ⊅ ▼ Page ⊿	<b>^</b>	I		



# 12-11. REQUEST CODE

Details on the operation data including each thermistor temperature and error history can be confirmed with the remote controller.



OCH753B

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# Mr.SLIM

# MITSUBISHI ELECTRIC CORPORATION

HEAD OFFICE: TOKYO BUILDING, 2-7-3, MARUNOUCHI, CHIYODA-KU, TOKYO 100-8310, JAPAN