

# Warranty status and spend reporting...

In response to the many requests for assistance with warranty status and spend tracking, the Corporate Sales Department has reassessed the service we provide you, our customer, to ensure that you benefit from all of the added value we offer.

## Warranty Asset Register

As an equipment operator, you are now responsible for organising and recording maintenance procedures for all of your air conditioning products containing more than 3kg of refrigerant under F-Gas Regulations (which came into force on 4th July 2007). F-gases include all HFC refrigerants such as R134a, R22, R407c and R410A. All new Mitsubishi Electric air conditioning systems contains R410A.

To assist Corporate Clients in meeting these regulations, Mitsubishi Electric has developed an electronic Warranty Asset Register to help keep a log of exactly what systems you have installed on each site. Your installing contractor completes this form when commissioning your site and returns it to us. This register will ensure the refrigerant type and total refrigerant charges are recorded with the added benefit of allowing you to know exactly what air conditioning equipment you have installed on each of your sites.

## Extended Warranty

Corporate Clients are also eligible for an extended warranty of 5-years on both Splits and VRF equipment provided they utilise approved Mitsubishi Electric Partners for their installation and after care. By taking the option of an extended warranty you can significantly reduce your capital costs on maintenance.

## Warranty Transfer

We have a warranty transfer service which can allow you to transfer an existing warranty from the installing contractor to you as the end user. You may wish the installing contractor to maintain the site for

the first 12 months and then transfer to your preferred maintenance company or you may wish to transfer the warranty to your maintenance company on the day of commissioning? You are in control if you are the owner of the warranty.

**'All new systems contain R410A'**



## Spend Reporting

We will record the net value of your air conditioning equipment by site and keep details of the date the equipment was installed, the installing contractor and the warranty timescales.

On a quarterly basis we will send you your Spend, Warranty Asset Register and Warranty Transfer information all on one easy to read worksheet. We will also store your Warranty Asset Register's electronically on your behalf.

For a full explanation of Warranty Asset Registers, Warranty Transfers, Spend Reports and how you can qualify for an extended warranty, please call the Corporate Sales Department on **0870 3000 070**.

