

Residential Heating

ecodan[®]
Renewable Heating Technology



A unique Heat Pump System, Introducing the Ecodan CO₂ QUHZ

Presented by

Sunny Vashisht & Rhys Jacob

This Webinar will cover

- Changing homes & the need for new technology
- Ecodan QUHZ & how it works
- Installation & applications considerations
- Commissioning benefits & desktop analysis
- How ME Can support you
- Q&A



Poll Question 1

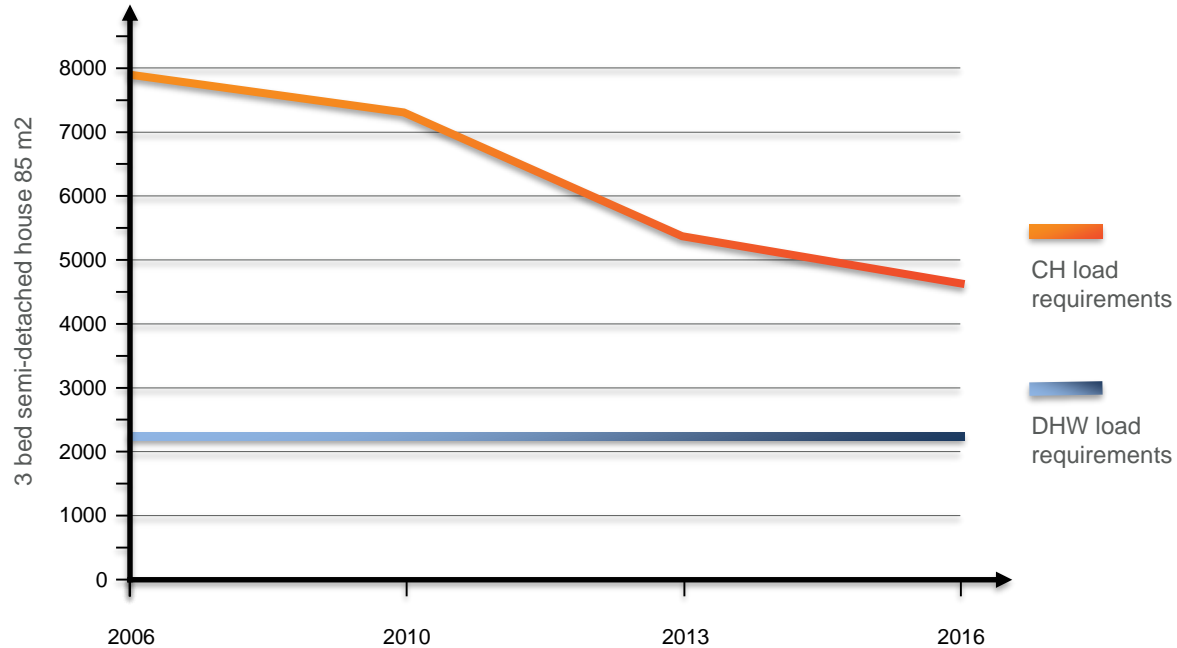
- What is your job role?
 - End-User/Purchaser
 - Installer/Contractor
 - Architect/Specifier/Developer
 - Facilities Manager/Service Engineer
 - Other



Changing homes & the need for new technology



New Build – The impact of Improving U-values

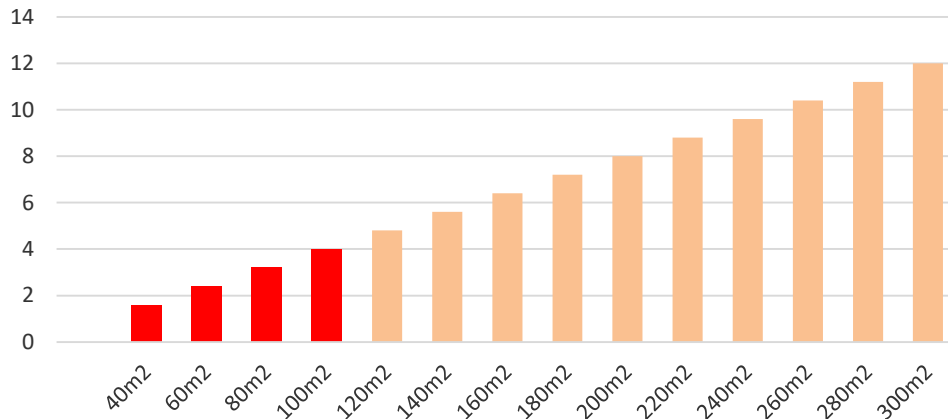


Changing Homes & the next generation of ASHP

Smaller heat loads - New efficient technology

- Maintaining Domestic Hot water is key
- QUHZ suitable for **70%** of new homes built in the UK
- Freedom to develop anywhere
- Responsible Futureproof Low Carbon, Mass Market Solution

Building kW required using 40wm² heat load



1 bed flat → 5 bed House



Core Heat Pump Range





Residential Air Source Heat Pump Monobloc Range (4kW to 84kW*)

5.0kW	8.5kW	11.2kW	14.0kW
			
PUHZ-W50VAA R32 Compact	PUHZ-W85VAA R410a Ultra Quiet	PUHZ-W112VAA R410a Ultra Quiet	PUHZ-HW140VHA R410a Zubadan

* Achieved by cascading 6 outdoor units

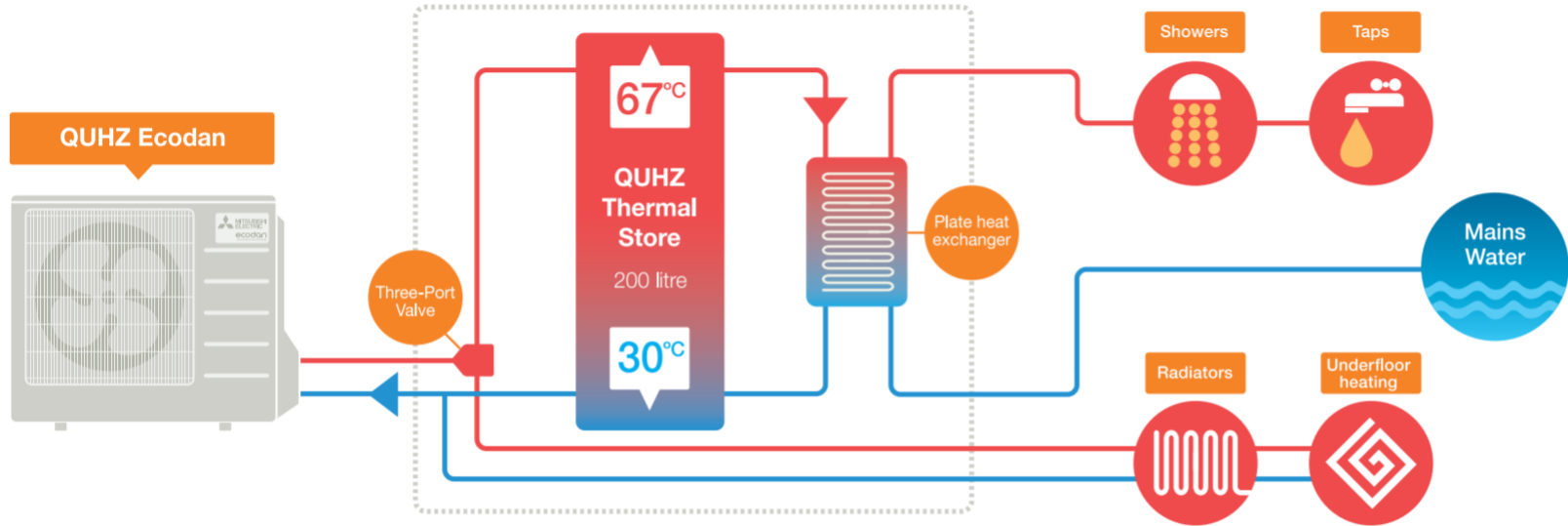
Compatible Indoor Cylinder Range

Residential Packaged (Cased) & Pre-Plumbed Slimline, Standard & Solar Cylinders (150 to 300 litres)

Packaged	Slimline	Standard	Solar
			
PUHZ only 200L 1 model	PUHZ only 150 & 170L 2 models	PUHZ only 150L to 300L 5 models	PUHZ only 210L to 300L 3 models

How does the Ecodan QUHZ Work

Ecodan QUHZ with Packaged Thermal Store
(Space Heating & Hot Water schematic)



Underfloor heating

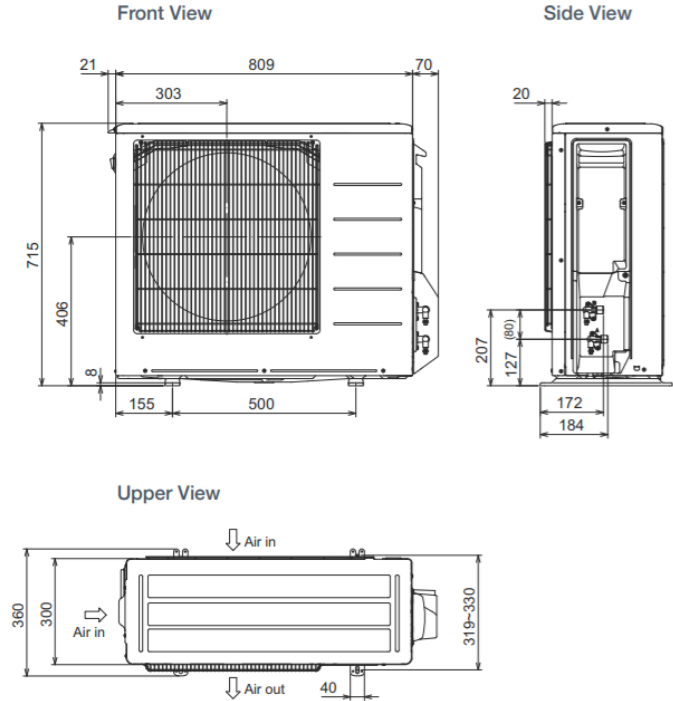
Optimum performance requires optimum design

- Flow range must be between 3-8 l/m
- 7 l/m & 40°C /30°C flow and return – MWT 35°C optimum
- Higher °C flow Temp reduce the flow rate
- 3rd party rooms stats weather compensation mode required
- Additional Pumps not required - Internal self modulating pump already provided



Ecodan - QUHZ-W40VA – 4kw (Outdoor)

Compact design



Ecodan - QUHZ-W40VA – 4kw (Outdoor)

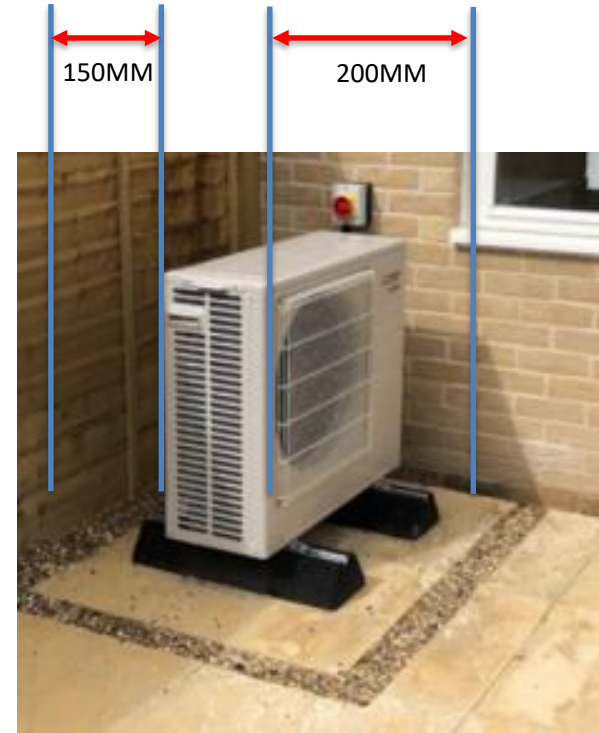
Very simple to install!

- Single phase power supply from the indoor unit
- Easy Access power connections
- Easy Access 15mm plumbing connections



Key considerations when installing the Ecodan QUHZ

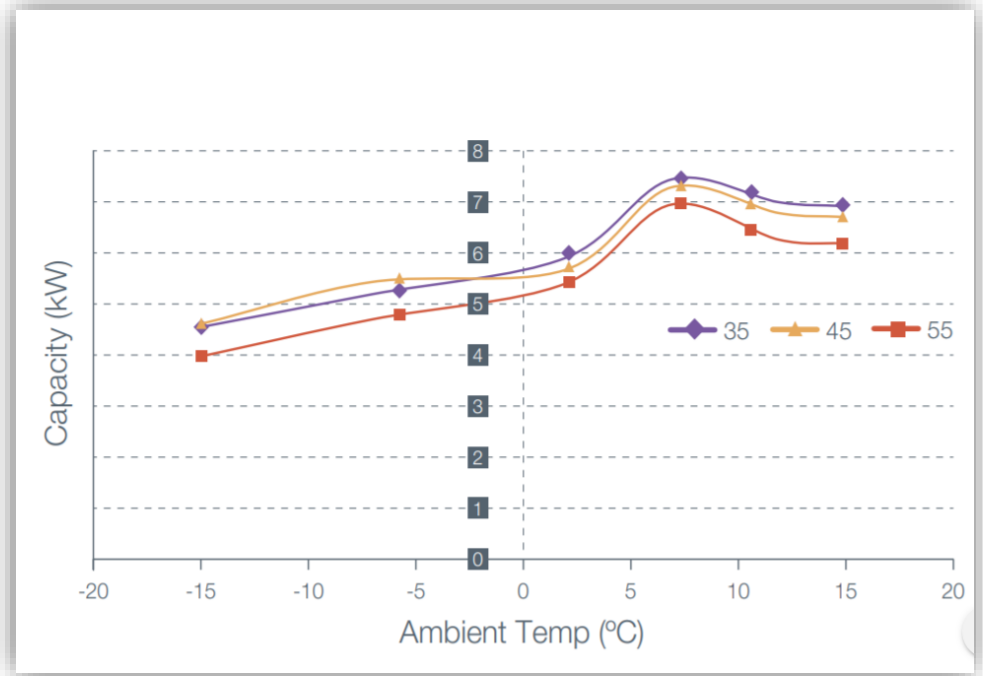
- Outside –airflow required
- Correct distance from rear and front obstructions
- Condensate removal
- Single Phase Electric Supplied from indoor unit
- Insulated pipework
- Isolator – Electricity & Pipework
- Vibration Pads



Ecodan QUHZ Capacity

Heating when you need it

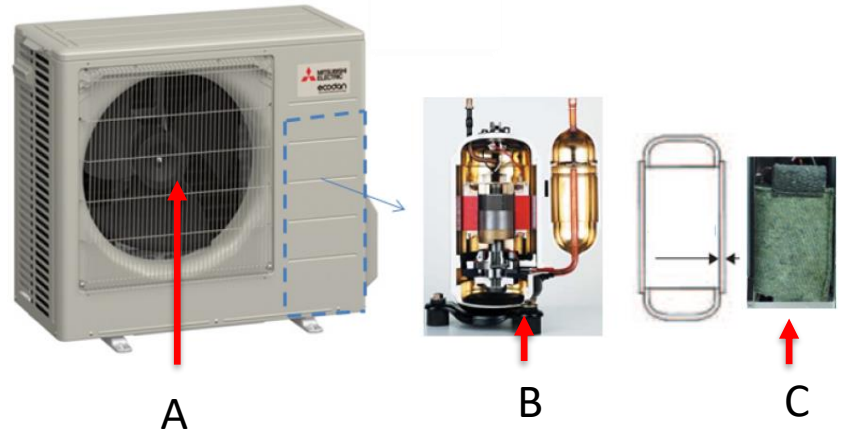
- Can deliver efficient heating flow temperatures up to 55°C
- Offers variable capacity output
- Can operate down to temperatures -15°C ambient



Market leading Ultra Quiet operation

How is 43 dBA @ 1m Sound Pressure Level possible?!

- Japan DHW – operation at night – Ultra Quiet
- A. Low air flow and air Noise
- B. Thick Compressor Shell
- C. Sound Insulated Compressor

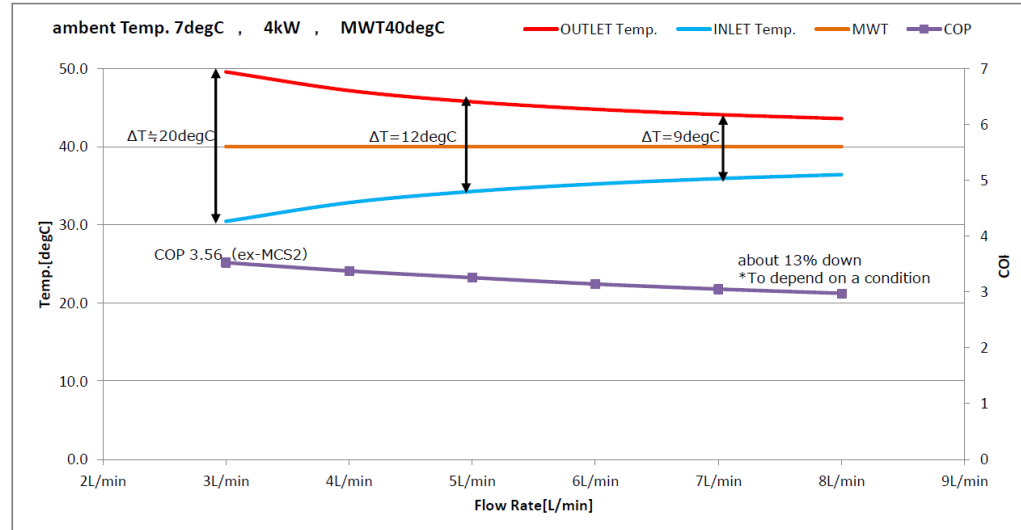


CO₂ (R744) Refrigerant – GWP 1

Worlds most eco friendly
refrigerant

- Lowest GWP of any refrigerant (GWP 1)
- Non-Flammable refrigerant no leak detection required
- Lower Mean Temp = Higher SCOP
- Low flow rates between 3 l/m & 8 l/m
- Up to 20K ΔT means smaller pipework
- Hot gas Defrost

. To get big ΔT with reducing flow rate in condition where mean water temp. is fixed.



To keep mean water temp. lower.

Flow rate	Outlet	Inlet	MWT	COP
5L/min	50.7	39.3	45.0	(1)
5L/min	47.7	36.3	42.0	(1) +19%
5L/min	45.7	34.3	40.0	(1) +27%

Poll Question 2

- How important is the Global Warming Potential of the refrigerant in your chosen ASHP – 1-5 (1 being very & 5 being not at all)?
 - 1
 - 2
 - 3
 - 4
 - 5



Thermal Store – EHPT20Q-VM2EA

- Versatile white goods finish – kitchen or utility room
- Ultra Efficient DHW generation
- 600mm kitchen unit dimensions
- Blends discretely amongst household appliances
- Guaranteed flow rate for effective domestic water use
2 ~ 18 litres a min



Thermal Store – EHPT20Q-VM2EA

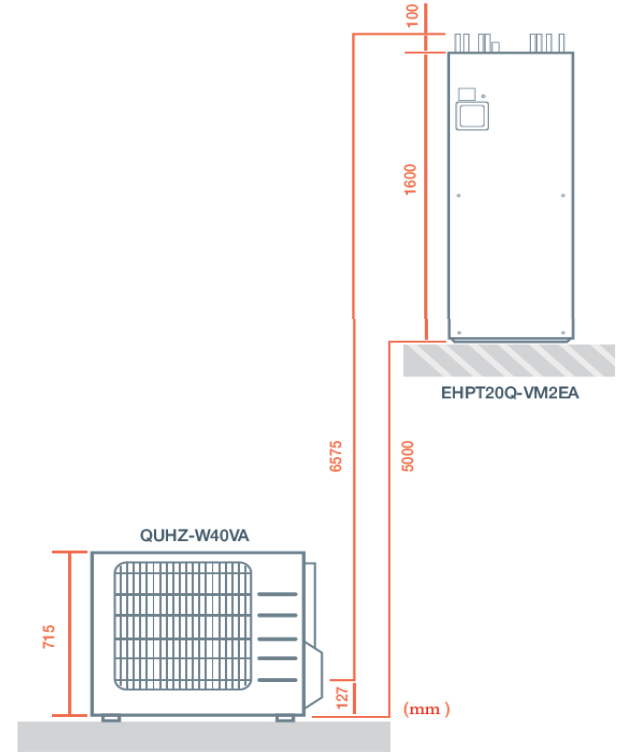
- Single Power supply to indoor which also powers the outdoor QUHZ Ecodan
- Advanced pump speed control logic to deliver high efficiency in hot water mode & heating mode
- Pre-plumbed & pre-wired for quick installation
- Rear built-in carry handles
- All components packaged within housing



Position of the Thermal Store

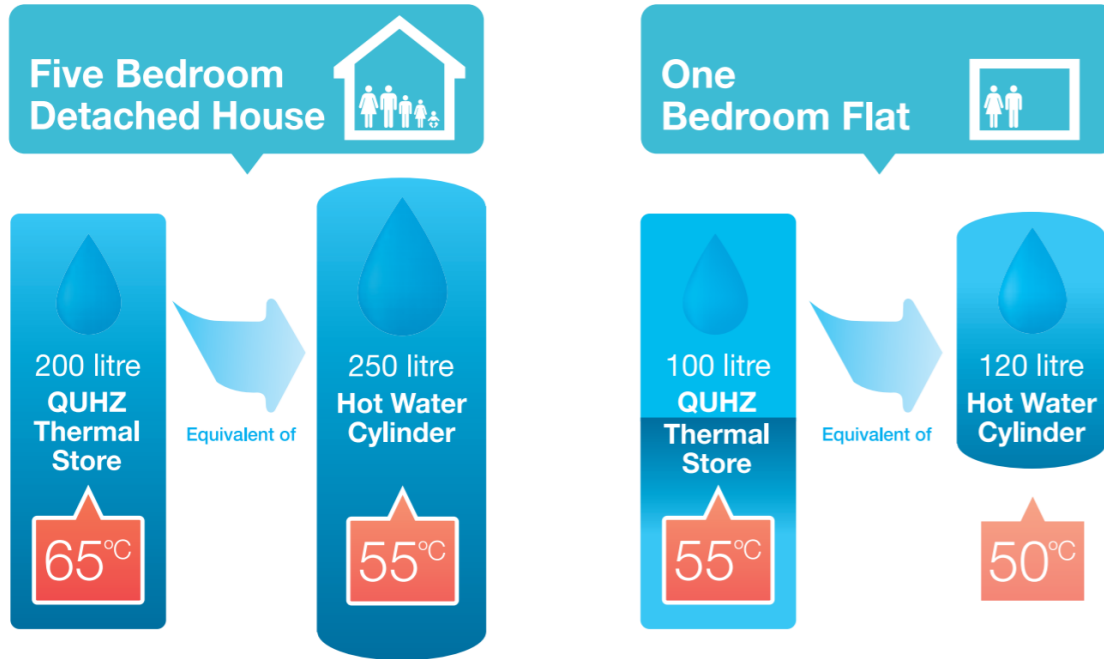
Easy – Flexible - Versatile

- Maximum height difference of 5 meters between QUHZ base & base of the thermal Store.
- Maximum 15 M pipe run.
- 15mm primaries recommended
- Only one expansion vessel required for DHW – Supplied
- No additional pumps required or should be added



Thermal Store – EHPT20Q-VM2EA

Continued versatility

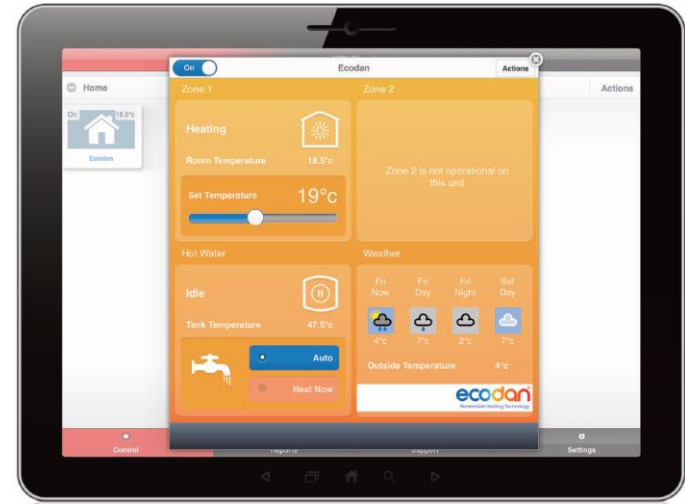
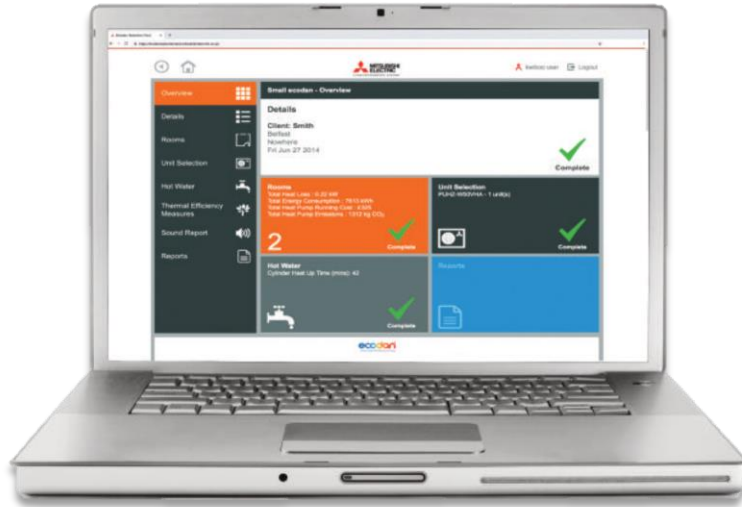


Poll Question 3

- Is sound a key consideration when specifying ASHPs : 1-5 (1 being very & 5 being not at all)?
 - 1
 - 2
 - 3
 - 4
 - 5






Commissioning benefits & desktop analysis



Heating Control

Intelligent range of controls to suit all applications

Integrated	Wireless	MELCloud
 A white wall-mounted Mitsubishi Electric flow temperature controller. The screen displays '21°C' and various icons for system settings.	 A white wall-mounted Mitsubishi Electric wireless zone temperature controller. The screen displays '26.5°C' and has physical up/down arrow buttons.	 A hand holding a smartphone displaying the MELCloud mobile application interface, which shows a control panel for heating systems.
Flow Temp. Controller (standard)	Zone Temp. Controller (option)	Cloud System Controller (standard)

Controls – continued improvement

Improving Heating system performance

- Auto Adaptive Mode – Modulates to delivery optimum performance
- In-built energy monitoring as standard
- Control hierarchy Commissioning settings locked out for homeowners



Simple Controls

Easy to use Room stat and hot water Stat



Not suitable for use when multiple zones are designed using a wiring center and manifold

SD Card – Commissioning

Start with the end in Mind - Prepare for consistency

Heating
Installer



Zone	Heating	Heating	Schedule	Initial settings	Service menu	All data (not editable)	Parameters	Unit	Default Setting	Step	Field Setting	
1	Heating	Zone1					Operation mode	Heating room temp /	Heating room	Heating room		
2							Heating room temp.	15 - 20	°C	20	1	
3							Heating flow temp.	25 - 60	°C	40	1	
4		Zone2					Operation mode	Heating room temp /	Heating room			
5							Heating room temp.	15 - 20	°C	20	1	
6							Heating flow temp.	25 - 60	°C	40	1	
7	Compensation	Zone1					Lo flow temp.set point	Outdoor ambient temp.	30 - 35	°C	30	1
8							Flow temp.	25 - 60	°C	25	1	
9							Outdoor ambient temp.	15 - 35	°C	15	1	
10							Flow temp.	25 - 60	°C	50	1	
11							Outdoor ambient temp.	15 - 35	°C	15	1	
12							Flow temp.	25 - 60	°C	1	1	
13		Zone2					Lo flow temp.set point	Outdoor ambient temp.	30 - 35	°C	30	1
14							Flow temp.	25 - 60	°C	25	1	
15							Outdoor ambient temp.	15 - 35	°C	15	1	
16							Flow temp.	25 - 60	°C	50	1	
17							Outdoor ambient temp.	15 - 35	°C	15	1	
18							Flow temp.	25 - 60	°C	1	1	



MELCloud & MELConsole – Smart Control

- Access to remote maintenance and technical support
- View & Control your heating and hot water anywhere in the world
- Reports on energy use, temperature history and more
- Share access and control of Ecodan system
- Compatible with Alexa
- All supplied Free of charge with no subscription costs

1: Activate Register now to activate your Mitsubishi Electric Homeowner Guarantee and enjoy total peace of mind from the protection this FREE cover offers. Activate today		
2: Connect Easily pair your Ecodan to the internet via its wi-fi adaptor, download the MELCloud app and enjoy remote control & monitoring of your Ecodan at home or on the move from your smartphone, tablet or PC. MELCloud		
3: Benefit Once connected, you can also enjoy the benefits of MELConsole which provides remote maintenance & technical support reducing the need of a visit from an engineer. MELConsole 24/7 Technical Support		
Product Details 	Operational Settings 	System Performance 
Savings Example 	Homeowner in need 	Developer Support 



Featuring the award-winning



Poll Question 4

How much of an added benefit is remote access to support and control the ASHP to you or your client? 1-5 (1 being very & 5 being not at all)

- 1
- 2
- 3
- 4
- 5



Featuring the award-winning



Mitsubishi Electric, here to support you



The Mitsubishi Customer Services Team

- **24/7 365 days a year**
- **Assist with Ecodan issues**
- **Site Services – engineers**
- **Warranty & Spares**



Design Service Here to help

Heating Design Specification Request



- Full Design Service to all End user clients
- 15 working day turn around
- Specification aligned with your requirements
- Full room by room heat loads
- Radiator sizing and equipment schedule to be supplied by Mitsubishi Electric
- DESKTOP ANALYSIS – *Please contact your local RESIDENTIAL SPECIFICATION AM*

Project management Team



- **Installer Onboarding**
- **Site Activities**
- **Engagement Activities**
- **Handover**
- **Wash Up**



Our Training facilities around the UK

- Learn how to install, service & maintain Ecodan heat pumps
- Practical hands on training from industry experts

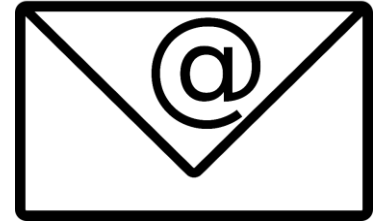


es.mitsubishielectric.co.uk/installers/installer-training

Poll Question 5

Would you like a follow up call / email to discuss your application or house types in more detail?

- Yes please email me.
- No thank you



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Q&A Session

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Presented by

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Coming next time....

**Netzero, the challenges facing
the social housing sector.**

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Thank You

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<https://www.youtube.com/watch?v=7-v8b1ko2m4>

Ecodan for New Build Applications

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Ultra Quiet operation

How is 43 dBA 1m Sound Pressure Level possible?



What is the Ecodan QUHZ system?



Key Installation & Application considerations



Residential Heating

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Appendix

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