

Christmas 2021

We'd like to take this opportunity to thank you for your valued custom throughout the past year and to give you advance notice of this year's trading and delivery schedule over the Christmas and New Year period.

Day/Date	All Next Day Route Codes	All 2 Day Route Codes	All 4 Day Route Codes	Same Day/Collection Route Codes	Customer Care Opening Hours
Thursday 23 December	Normal	Delivery 29/12	Delivery 31/12	Normal	9am - 5pm
Friday 24 December**	Delivery 29/12	Delivery 30/12	Delivery 04/01	Normal	9am - 4pm
Saturday 25 December	Christmas Period - Closed				
Sunday 26 December					
Monday 27 December					
Tuesday 28 December					
Wednesday 29 December	Delivery 30/12	Delivery 31/12	Delivery 05/01	Normal	9am - 4pm
Thursday 30 December	Delivery 31/12	Delivery 04/01	Delivery 06/01	Normal	9am - 4pm
Friday 31 December	Delivery 04/01	Delivery 05/01	Delivery 07/01	Normal	9am - 4pm
Saturday 01 January	New Year Period - Closed				
Sunday 02 January					
Monday 03 January					
Tuesday 04 January	Normal	Normal	Normal	Normal	9am - 5pm

Technical Helpdesk - For customers who experience a critical loss of air conditioning or heating, our Technical Helpdesk provides an out of hours support service on **0161 866 6089**

MEHITS Service & Maintenance Out of Hours Contact Numbers

Stirling: 01786 434710 Manchester, Birmingham & Hatfield: 0871 663 0666

Please Note: 2 day and 4 day route codes denote the number of delivery days required due to the delivery location. Main UK spine deliveries are next day.

Postcodes in the below areas take additional planning:

2 Day Routes Codes AB / DG / EH36-46 / EX18-23 / FK18-21 / GY1-8 / JE / PA20 - 40 / PH10-26 / PL / TA13-24 / TD / TQ

4 Day Route Codes GY9 / HS/ IM / IV / KA26 -28 / KW / PA41-80 / PH30-44 / PO / ZE

Please Note: These dates refer to Mitsubishi Electric only. Contact your Wholesaler / Value Added Reseller for their delivery schedule. Technical Helpline hours include Returns, Spares and Warranty.

*Special weekend deliveries available on request. Due to the general construction industry slow down over the Christmas period, we have amended our staffing levels accordingly and will be operating a skeleton staff for operations and pre-sales from our sales offices in Hatfield, Tel: 01707 282480 and Manchester, Tel: 0161 866 6060 for nationwide coverage.

**We will be closing at 12.30pm on the 24th December. Therefore the cut off time on this day will be 11am.