

SPLIT-TYPE, HEAT PUMP AIR CONDITIONERS

2022

R32

TECHNICAL & SERVICE MANUAL

Series SFZ Floor Standing Concealed

Indoor unit

[Model name]

SFZ-M25VA

SFZ-M25VA-ET

SFZ-M35VA

SFZ-M35VA-ET

SFZ-M50VA

SFZ-M50VA-ET

SFZ-M60VA

SFZ-M60VA-ET

SFZ-M71VA

SFZ-M71VA-ET

[Service Ref.]

SFZ-M25VA.TH

SFZ-M25VA-ET.TH

SFZ-M35VA.TH

SFZ-M35VA-ET.TH

SFZ-M50VA.TH

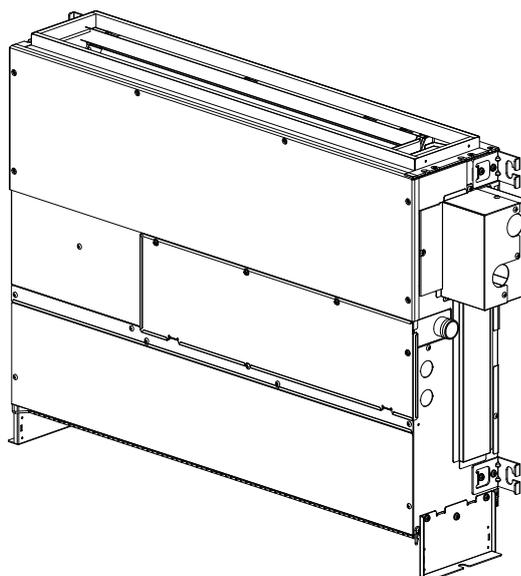
SFZ-M50VA-ET.TH

SFZ-M60VA.TH

SFZ-M60VA-ET.TH

SFZ-M71VA.TH

SFZ-M71VA-ET.TH



2nd edition

Mr. SLIM™

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[1] SAFETY PRECAUTION

MEANINGS OF SYMBOLS DISPLAYED ON THE UNIT

| | | |
|---|----------------------------------|--|
|  | WARNING (Risk of fire) | This symbol is only for R32 refrigerant. The type of the refrigerant used is written on the nameplate on the outdoor unit. R32 refrigerant is flammable. If the refrigerant leaks, or comes in contact with fire or parts that generate heat, it may create harmful gas and pose a risk of fire. |
|  | | Read the OPERATION MANUAL carefully before operation. |
|  | | Service personnel are required to carefully read the OPERATION MANUAL and INSTALLATION MANUAL before operation. |
|  | | Further information is available in the OPERATION MANUAL, INSTALLATION MANUAL, and the like. |

1. Always observe for safety

Before obtaining access to terminal, all supply circuits must be disconnected.

2. Cautions related to new refrigerant

Cautions for units utilizing refrigerant R32

Use new refrigerant pipes.

In case of using the existing pipes for R22, be careful with the following.

- Be sure to clean the pipes and make sure that the insides of the pipes are clean.
- Change flare nut to the one provided with this product. Use a newly flared pipe.
- Avoid using thin pipes.
- In case of reconnecting the refrigerant pipes after detaching, make the flared part of pipe re-fabricated.

Make sure that the inside and outside of refrigerant piping is clean and it has no contaminants such as sulfur, oxides, dirt, shaving particles, etc, which are hazard to refrigerant cycle. In addition, use pipes with specified thickness.

Contamination inside refrigerant piping can cause deterioration of refrigerant oil, etc.

Store the piping indoors, and keep both ends of the piping sealed until just before brazing. (Leave elbow joints, etc. in their packaging.)

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

The refrigerant oil applied to flare and flange connections must be ester oil, ether oil or alkylbenzene oil in a small amount.

If large amount of mineral oil enters, that can cause deterioration of refrigerant oil, etc.

Charge refrigerant from liquid phase of gas cylinder.

If the refrigerant is charged from gas phase, composition change may occur in refrigerant and the efficiency will be lowered.

Use a vacuum pump with a reverse flow check valve.

Vacuum pump oil may flow back into refrigerant cycle and that can cause deterioration of refrigerant oil, etc.

Use the following tools specifically designed for use with R32 refrigerant.

The following tools are necessary to use R32 refrigerant.

| Tools for R32 | |
|-------------------|---------------------------------------|
| Gauge manifold | Flare tool |
| Charge hose | Size adjustment gauge |
| Gas leak detector | Vacuum pump adaptor |
| Torque wrench | Electronic refrigerant charging scale |

Handle tools with care.

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

Do not use a charging cylinder.

If a charging cylinder is used, the composition of refrigerant will change and the efficiency will be lowered.

Use the specified refrigerant only.

Never use any refrigerant other than that specified. Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified on name plate of outdoor unit.

If other refrigerant (R22, etc.) is used, chlorine in refrigerant can cause deterioration of refrigerant oil, etc. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

Ventilate the room if refrigerant leaks during operation. If refrigerant comes into contact with a flame, poisonous gases will be released.

[1] Warning for service

- (1) Do not alter the unit.
- (2) For installation and relocation work, follow the instructions in the Installation Manual and use tools and pipe components specifically made for use with refrigerant specified in the outdoor unit installation manual.
- (3) Ask a dealer or an authorized technician to install, relocate and repair the unit.
- (4) This unit should be installed in rooms which exceed the floor space specified in outdoor unit installation manual. Refer to outdoor unit installation manual.
- (5) Refrigerant pipes connection shall be accessible for maintenance purposes.
- (6) If the air conditioner is installed in a small room or closed room, measures must be taken to prevent the refrigerant concentration in the room from exceeding the safety limit in the event of refrigerant leakage. Should the refrigerant leak and cause the concentration limit to be exceeded, hazards due to lack of oxygen in the room may result.
- (7) Keep gas-burning appliances, electric heaters, and other fire sources (ignition sources) away from the location where installation, repair, and other air conditioner work will be performed.
If refrigerant comes into contact with a flame, poisonous gases will be released.
- (8) When installing or relocating, or servicing the air conditioner, use only the specified refrigerant written on outdoor unit to charge the refrigerant lines.
Do not mix it with any other refrigerant and do not allow air to remain in the lines.
If air is mixed with the refrigerant, then it can be the cause of abnormal high pressure in the refrigerant line, and may result in an explosion and other hazards.
- (9) After installation has been completed, check for refrigerant leaks. If refrigerant leaks into the room and comes into contact with the flame of a heater or portable cooking range, poisonous gases will be released.
- (10) Do not use low temperature solder alloy in case of brazing the refrigerant pipes.
- (11) When performing brazing work, be sure to ventilate the room sufficiently. Make sure that there are no hazardous or flammable materials nearby.
When performing the work in a closed room, small room, or similar location, make sure that there are no refrigerant leaks before performing the work.
If refrigerant leaks and accumulates, it may ignite or poisonous gases may be released.
- (12) Do not install the unit in places where refrigerant may build-up or places with poor ventilation such as a semi-basement or a sunken place in outdoor: Refrigerant is heavier than air, and inclined to fall away from the leak source.
- (13) Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- (14) The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- (15) Do not pierce or burn.
- (16) Be aware that refrigerants may not contain an odour.
- (17) Pipe-work shall be protected from physical damage.
- (18) The installation of pipe-work shall be kept to a minimum.
- (19) Compliance with national gas regulations shall be observed.
- (20) Keep any required ventilation openings clear of obstruction.
- (21) Servicing shall be performed only as recommended by the manufacturer.
- (22) The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- (23) Maintenance, service and repair operations shall be performed by authorized technician with required qualification.

[2] Cautions for service

- (1) Perform service after recovering the refrigerant left in unit completely.
- (2) Do not release refrigerant in the air.
- (3) After completing service, charge the cycle with specified amount of refrigerant.
- (4) When performing service, install a filter drier simultaneously.
Be sure to use a filter drier for new refrigerant.

[3] Additional refrigerant charge

When charging directly from cylinder

- (1) Check that cylinder for R32 available on the market is a syphon type.
- (2) Charging should be performed with the cylinder of syphon stood vertically. (Refrigerant is charged from liquid phase.)

[4] Cautions for unit using R32 refrigerant

Basic work procedures are the same as those for conventional units using refrigerant R410A. However, pay careful attention to the following points.

- (1) Information on servicing
 - (1-1) Checks on the Area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.
For repair to the refrigerating systems, (1-3) to (1-7) shall be completed prior to conducting work on the systems.
 - (1-2) Work Procedure

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.
 - (1-3) General Work Area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out.
Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.
 - (1-4) Checking for Presence of Refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially toxic or flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with all applicable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.
 - (1-5) Presence of Fire Extinguisher

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand.
Have a dry powder or CO₂ fire extinguisher adjacent to the charging area.
 - (1-6) No Ignition Sources

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.
 - (1-7) Ventilated Area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.
 - (1-8) Checks on the Refrigeration Equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt, consult the manufacturer's technical department for assistance.
The following checks shall be applied to installations using flammable refrigerants:
 - The charge size is in accordance with the room size within which the refrigerant containing parts are installed.
 - The ventilation machinery and outlets are operating adequately and are not obstructed.
 - Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected.
 - Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being corroded.
 - (1-9) Checks on Electrical Devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised. Initial safety checks shall include that:
 - capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
 - no live electrical components and wiring are exposed while charging, recovering or purging the system;
 - there is continuity of earth bonding
- (2) Repairs to Sealed Components
 - (2-1) During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
 - (2-2) Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
Ensure that the apparatus is mounted securely.
Ensure that seals or sealing materials have not degraded to the point that they no longer serve the purpose of preventing the ingress of flammable atmospheres.
Replacement parts shall be in accordance with the manufacturer's specifications.

(3) Repair to intrinsically Safe Components

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.

Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

(4) Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

(5) Detection of Flammable Refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks.

A halide torch (or any other detector using a naked flame) shall not be used.

(6) Leak Detection Methods

Electronic leak detectors may be used to detect refrigerant leaks but, in the case of flammable refrigerants, the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.)

Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25% maximum) is confirmed.

Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. For appliances containing flammable refrigerants, oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

(7) Removal and Evacuation

When breaking into the refrigerant circuit to make repairs – or for any other purpose conventional procedures shall be used. However, for flammable refrigerants it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- remove refrigerant
- purge the circuit with inert gas
- evacuate
- purge again with inert gas
- open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. For appliances containing flammable refrigerants, the system shall be “flushed” with OFN to render the unit safe. This process may need to be repeated several times.

Compressed air or oxygen shall not be used for purging refrigerant systems.

For appliances containing flammable refrigerants, flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and that ventilation is available.

(8) Charging Procedures

In addition to conventional charging procedures, the following requirements shall be followed:

- Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
- Cylinders shall be kept upright.
- Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
- Label the system when charging is complete (if not already).
- Extreme care shall be taken not to overfill the refrigeration system.

Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

Continued to the next page

(9) Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- a) Become familiar with the equipment and its operation.
- b) Isolate system electrically.
- c) Before attempting the procedure, ensure that:
 - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
 - all personal protective equipment is available and being used correctly;
 - the recovery process is supervised at all times by a competent person;
 - recovery equipment and cylinders conform to the appropriate standards.
- d) Pump down refrigerant system, if possible.
- e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- f) Make sure that cylinder is situated on the scales before recovery takes place.
- g) Start the recovery machine and operate in accordance with manufacturer's instructions.
- h) Do not overfill cylinders. (No more than 80 % volume liquid charge).
- i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
- j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

(10) Labelling

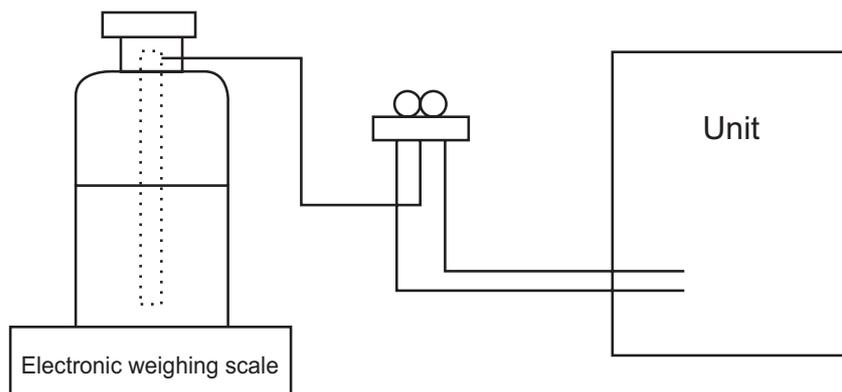
Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing flammable refrigerants, ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

(11) Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of all appropriate refrigerants including, when applicable, flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.

The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders. If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.



[5] Service tools

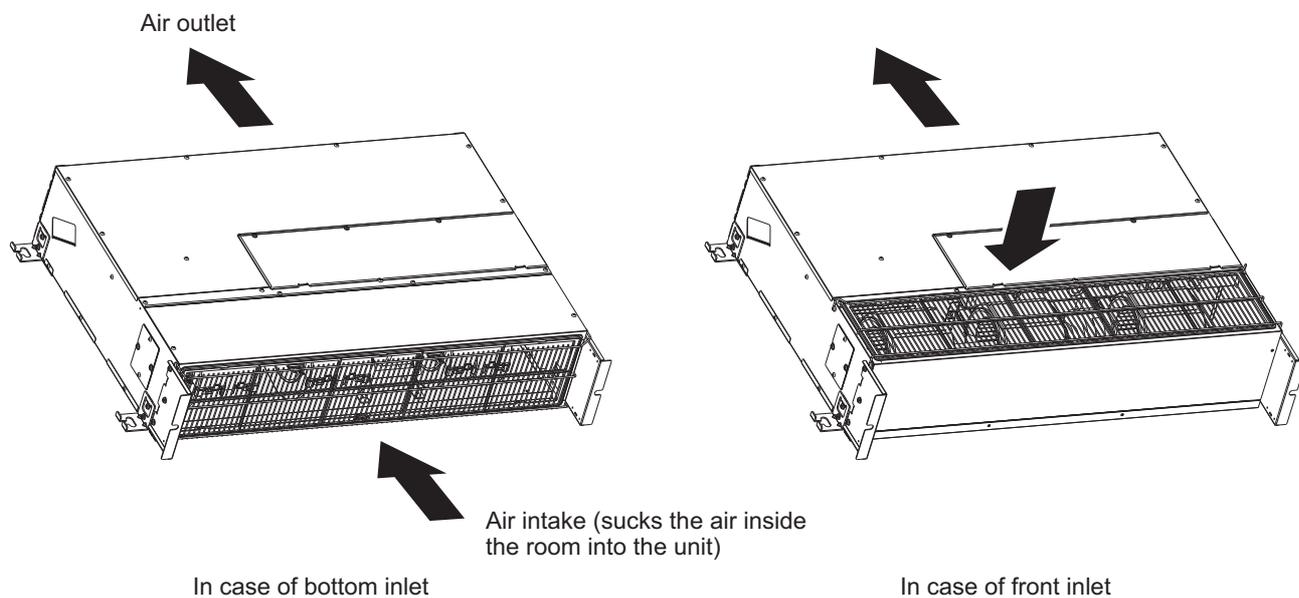
Use the below service tools as exclusive tools for R32 refrigerant.

Refer to the spec name plate on outdoor unit for the type of refrigerant being used.

| No. | Tool name | Specifications |
|-----|--------------------------------|--|
| 1. | Gauge manifold | · Use the existing fitting specifications. (UNF1/2) · Use high-tension side pressure of 5.3MPa·G or over. |
| 2. | Charge hose | · Use pressure performance of 5.09MPa·G or over. |
| 3. | Electronic weighing scale | — |
| 4. | Gas leak detector | · Use the detector for R32. |
| 5. | Adaptor for reverse flow check | · Attach on vacuum pump. |
| 6. | Refrigerant charge base | — |
| 7. | Refrigerant cylinder | · R32 refrigerant · Cylinder with syphon |
| 8. | Refrigerant recovery equipment | — |

[1] PART NAMES AND FUNCTIONS

● **Indoor Unit**



• **Wired remote controller (Option) PAR-41MAA**

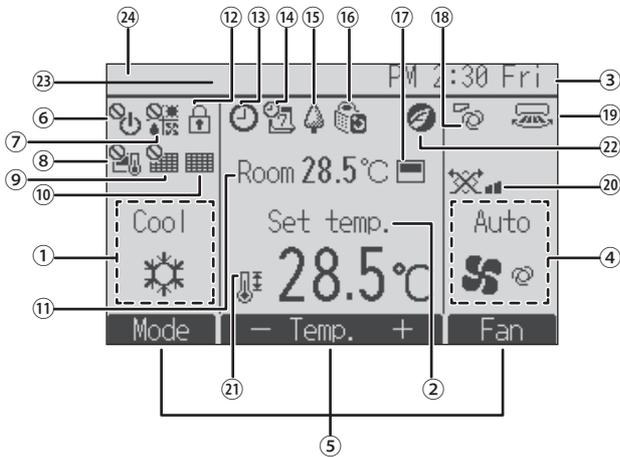
The functions which can be used are restricted according to each model.

Display

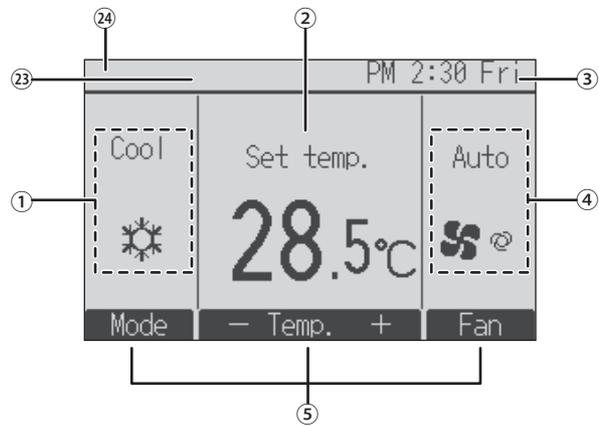
The main display can be displayed in two different modes: "Full" and "Basic". The factory setting is "Full". To switch to the "Basic" mode, change the setting on the Main display setting. (Refer to operation manual included with remote controller.)

<Full mode>

* All icons are displayed for explanation.



<Basic mode>

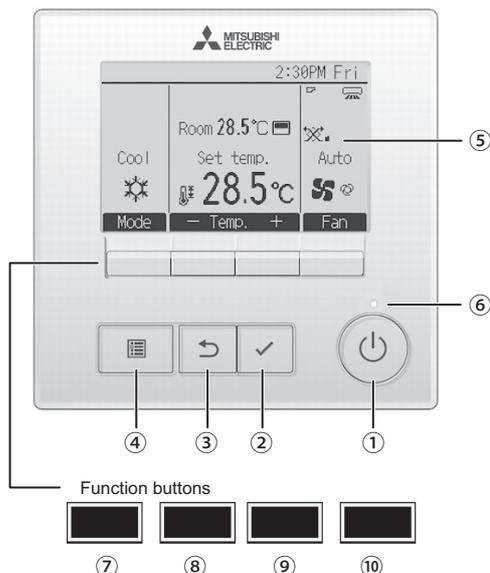


- ① Operation mode**
Indoor unit operation mode appears here.
- ② Preset temperature**
Preset temperature appears here.
- ③ Clock (See the Installation Manual.)**
Current time appears here.
- ④ Fan speed**
Fan speed setting appears here.
- ⑤ Button function guide**
Functions of the corresponding buttons appear here.
- ⑥**
Appears when the ON/OFF operation is centrally controlled.
- ⑦**
Appears when the operation mode is centrally controlled.
- ⑧**
Appears when the preset temperature is centrally controlled.
- ⑨**
Appears when the filter reset function is centrally controlled.
- ⑩**
Indicates when filter needs maintenance.
- ⑪ Room temperature (See the Installation Manual.)**
Current room temperature appears here.
- ⑫**
Appears when the buttons are locked.
- ⑬**
Appears when the On/Off timer, Night setback, or Auto-off timer function is enabled.
appears when the timer is disabled by the centralized control system.

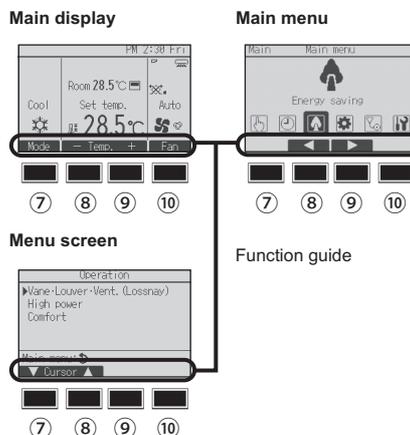
- ⑭**
Appears when the Weekly timer is enabled.
- ⑮**
Appears while the units are operated in the energy-save mode. (Will not appear on some models of indoor units)
- ⑯**
Appears while the outdoor units are operated in the silent mode.
- ⑰**
Appears when the built-in thermistor on the remote controller is activated to monitor the room temperature (⑪).
appears when the thermistor on the indoor unit is activated to monitor the room temperature.
- ⑱**
Indicates the vane setting.
- ⑲**
Indicates the louver setting.
- ⑳**
Indicates the ventilation setting.
- ㉑**
Appears when the preset temperature range is restricted.
- ㉒**
Appears when an energy-saving operation is performed using a "3D i-See sensor" function.
- ㉓ Centrally controlled**
Appears for a certain period of time when a centrally-controlled item is operated.
- ㉔ Preliminary error display**
An error code appears during the preliminary error.

Most settings (except ON/OFF, mode, fan speed, temperature) can be made from the Menu screen.

Controller interface



The functions of the function buttons change depending on the screen.
 Refer to the button function guide that appears at the bottom of the LCD for the functions they serve on a given screen.
 When the system is centrally controlled, the button function guide that corresponds to the locked button will not appear.



- ① [ON/OFF] button**
Press to turn ON/OFF the indoor unit.

- ② [SELECT] button**
Press to save the setting.

- ③ [RETURN] button**
Press to return to the previous screen.

- ④ [MENU] button**
Press to bring up the Main menu.

- ⑤ Backlit LCD**
Operation settings will appear.
When the backlight is off, pressing any button turns the backlight on and it will stay lit for a certain period of time depending on the screen.
When the backlight is off, pressing any button turns the backlight on and does not perform its function. (except for the [ON/OFF] button)

- ⑥ ON/OFF lamp**
This lamp lights up in green while the unit is in operation. It blinks while the remote controller is starting up or when there is an error.

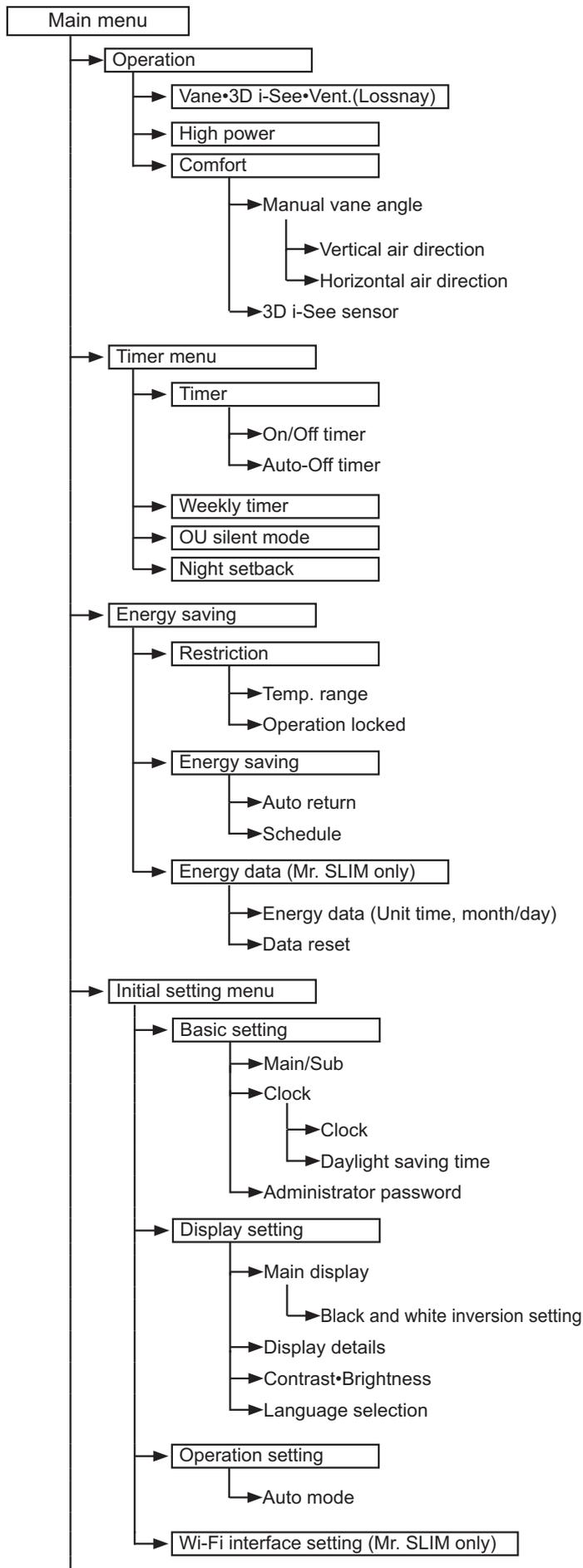
- ⑦ Function button [F1]**
Main display: Press to change the operation mode.
Main menu: Press to move the cursor down.

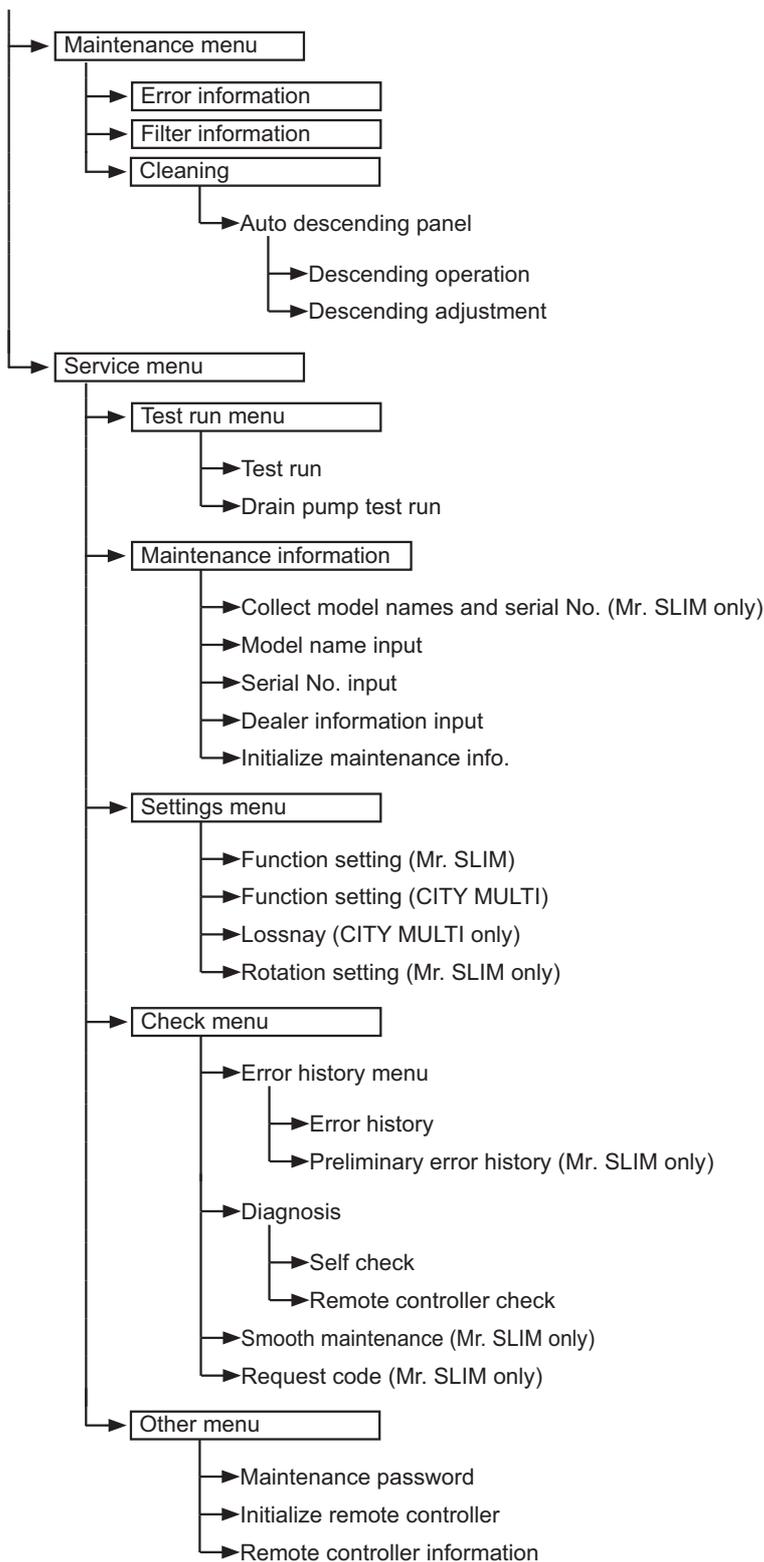
- ⑧ Function button [F2]**
Main display: Press to decrease temperature.
Main menu: Press to move the cursor up.

- ⑨ Function button [F3]**
Main display: Press to increase temperature.
Main menu: Press to go to the previous page.

- ⑩ Function button [F4]**
Main display: Press to change the fan speed.
Main menu: Press to go to the next page.

Menu structure





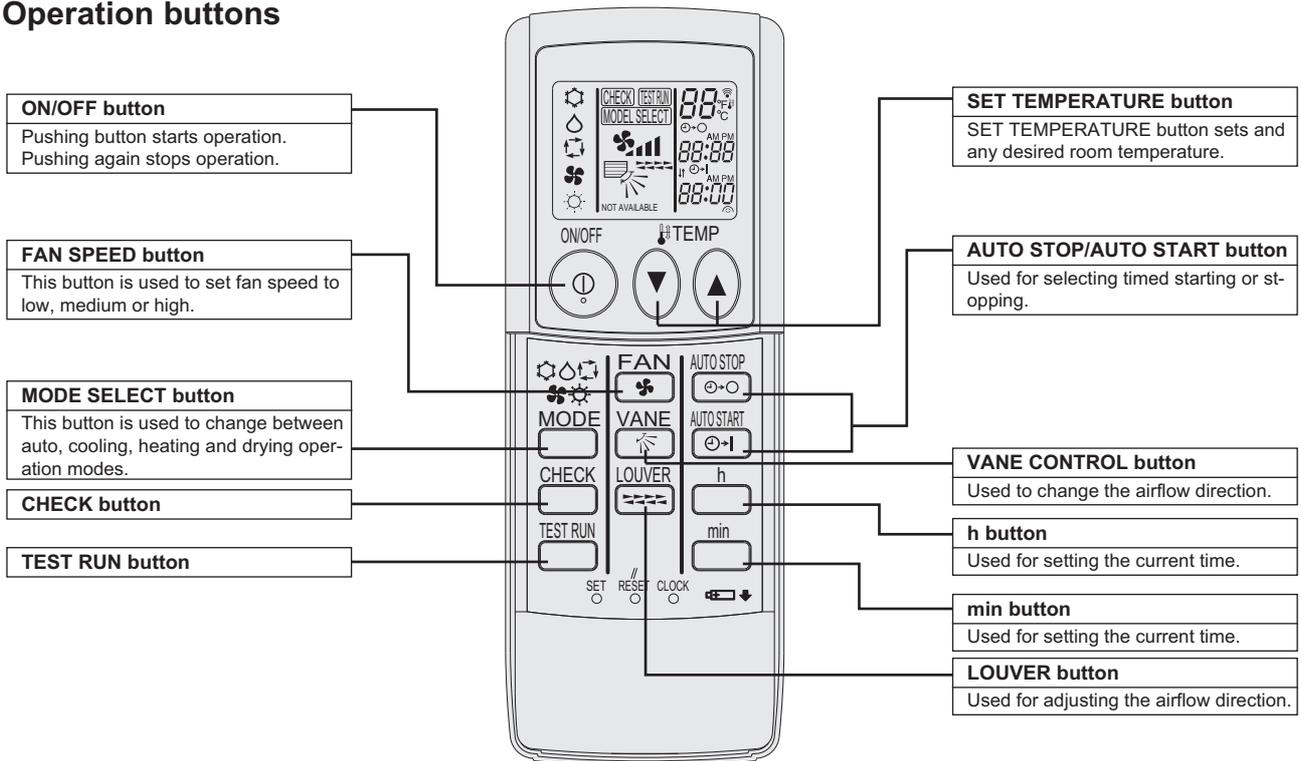
Not all functions are available on all models of indoor units.

| Main menu | Setting items | | Setting details |
|---|---|-------------------|---|
| Operation | Vane•3D i-See•Vent. (Lossnay) (Vane•Vent.(Lossnay)) | | <p>Vane: Use to set the vertical air direction.</p> <p>Louver: Use to set the horizontal air direction.</p> <p>3D i-See sensor: This setting is available only for the air conditioners that support easy setting function of motion sensing air direction.</p> <p>Vent: Use to set the amount of ventilation.</p> |
| | High power | | <p>Use to reach the comfortable room temperature quickly.</p> <ul style="list-style-type: none"> Units can be operated in the High-power mode for up to 30 minutes. |
| | Comfort | Manual vane angle | <p>Vertical air direction</p> <ul style="list-style-type: none"> Sets the vertical airflow direction (vane) of each unit. |
| <p>Horizontal air direction</p> <ul style="list-style-type: none"> Sets the horizontal airflow direction (vane) of each unit. | | | |
| Timer | Timer | On/Off timer | <p>Use to set the operation On/Off times.</p> <ul style="list-style-type: none"> Time can be set in 5-minute increments. * Clock setting is required. |
| | | Auto-Off timer | <p>Use to set the Auto-Off time.</p> <ul style="list-style-type: none"> Time can be set to a value from 30 to 240 in 10-minute increments. |
| | Weekly timer | | <p>Use to set the weekly operation On/Off times.</p> <ul style="list-style-type: none"> Up to eight operation patterns can be set for each day. Two types of weekly schedules can be set. * Clock setting is required. * Not valid when the On/Off timer is enabled. * 1°C increments |
| | OU silent mode | | <p>Use to set the time periods in which priority is given to quiet operation of outdoor units over temperature control. Set the Start/Stop times for each day of the week.</p> <ul style="list-style-type: none"> Select the desired silent level from "Normal," "Middle," and "Quiet." * Clock setting is required. |
| | Night setback | | <p>Use to make Night setback settings.</p> <ul style="list-style-type: none"> Select "Yes" to enable the setting, and "No" to disable the setting. The temperature range and the start/stop times can be set. * Clock setting is required. * 1°C increments |
| Energy saving | Restriction | Temp. range | <p>Use to restrict the preset temperature range.</p> <ul style="list-style-type: none"> Different temperature ranges can be set for different operation modes. * 1°C increments |
| | | Operation locked | <p>Use to lock selected functions.</p> <ul style="list-style-type: none"> The locked functions cannot be operated. |
| | Energy saving | Auto return | <p>Use to get the units to operate at the preset temperature after performing energy-save operation for a specified time period.</p> <ul style="list-style-type: none"> Time can be set to a value from 30 and 120 in 10-minute increments. * This function will not be valid when the preset temperature ranges are restricted. * 1°C increments |

| Main menu | Setting items | | Setting details |
|-----------------|---|--|--|
| Energy saving | Energy saving | Schedule | <p>Set the start/stop times to operate the units in the energy-save mode for each day of the week, and set the energy-saving rate.</p> <ul style="list-style-type: none"> • Up to four energy-save operation patterns can be set for each day. • Time can be set in 5-minute increments. • Energy-saving rate can be set to a value from 0% and 50 to 90% in 10% increments. <p>* Clock setting is required.</p> |
| | Energy data (for unit time, month, and day) | | <p>Displays the amount of power consumption during operation.</p> <ul style="list-style-type: none"> • Unit time data: Data for the last one-month period can be displayed in 30-minute units. • Monthly/daily data: Data for the last 14-month period are displayed in day- and month-units. <p>* Data can be deleted. * Data are obtained based on the power consumption estimated from the operating state.</p> |
| Initial setting | Basic setting | Clock | Use to set the current time. |
| | | Daylight saving time | Sets the daylight saving time. |
| | Display setting | Main display | <p>Use to switch between "Full" and "Basic" modes for the Status display and the Main display.</p> <ul style="list-style-type: none"> • The default setting is "Full." |
| | | Black and white inversion setting | Use to invert the colors of the display, turning white background to black and black characters to white. |
| | | Contrast-Brightness | Use to adjust screen contrast and brightness. |
| | | Language selection | Use to select the desired language. |
| Service | Initialize remote controller | Use to initialize the remote controller to the factory shipment status. | |
| | Remote controller information | Use to display the remote controller model name, software version, and serial number. | |
| Maintenance | Error information | <p>Use to check error information when an error occurs.</p> <ul style="list-style-type: none"> • Error code, error source, refrigerant address, unit model, manufacturing number, contact information (dealer's phone number) can be displayed. <p>* The unit model, manufacturing number, and contact information need to be registered in advance to be displayed.</p> | |
| | Filter information | <p>Use to check the filter status.</p> <ul style="list-style-type: none"> • The filter sign can be reset. | |

Wireless remote controller (option)

● Operation buttons



- When using the wireless remote controller, point it towards the receiver on the indoor unit.
- If the remote controller is operated within approximately two minutes after power is supplied to the indoor unit, the indoor unit may beep twice as the unit is performing the initial automatic check.
- The indoor unit beeps to confirm that the signal transmitted from the remote controller has been received. Signals can be received up to approximately 7 meters in a direct line from the indoor unit in an area 45° to the left and right of the unit. However, illumination such as fluorescent lights and strong light can affect the ability of the indoor unit to receive signals.
- If the operation lamp near the receiver on the indoor unit is flashing, the unit needs to be inspected. Consult your dealer for service.
- Handle the remote controller carefully. Do not drop the remote controller or subject it to strong shocks. In addition, do not get the remote controller wet or leave it in a location with high humidity.
- To avoid misplacing the remote controller, install the holder included with the remote controller on a wall and be sure to always place the remote controller in the holder after use.

Battery installation/replacement

1. Remove the top cover, insert two AAA batteries, and then install the top cover.

Top cover

Two AAA batteries
Insert the negative (-) end of each battery first. Install the batteries in the correct directions (+, -).
2. Press the Reset button

Press the Reset button with an object that has a narrow end.

[1] SPECIFICATION

| | | | | | |
|----------------------|-------------------------------------|--------------------------|-------------------------------|---------------------------|--|
| INDOOR UNIT | Service Ref. | | SFZ-M25VA(-ET).TH | | |
| | Mode | | Cooling | Heating | |
| | Power supply | | Single phase, 50Hz, 220-240V | | |
| | Input | kW | 0.041 | 0.041 | |
| | Running Current | A | 0.44 | 0.44 | |
| | External finish | | Galvanized sheets | | |
| | Heat exchanger | | Plate fin coil | | |
| | Fan | Fan (drive) × No. | | Sirocco fan × 2 | |
| | | Fan motor output | kW | 0.096 | |
| | | Airflow (Low-Mid-High) | m ³ /min (CFM) | 5.5-7.0-9.0 (194-247-318) | |
| | | External static pressure | Pa | 0-25-40-60 | |
| | Booster heater | | kW | - | |
| | Operation control & Thermostat | | Remote controller & built-in | | |
| | Sound pressure level (Low-Mid-High) | 0Pa | dB (A) | 27-32-39 | |
| | | 25Pa | | 25-29-35 | |
| 40Pa | | 26-31-37 | | | |
| 60Pa | | 27-32-38 | | | |
| Field drain pipe O.D | | mm (in.) | 32 (1-1/4) | | |
| Dimensions | W *1 | mm (in.) | 797 (700) (31-7/16 (27-9/16)) | | |
| | D | mm (in.) | 200 (7-7/8) | | |
| | H *2 | mm (in.) | 615 (690) (24-1/4 (27-3/16)) | | |
| Weight | | | kg | 19 | |
| | | | lbs | 42 | |

| | | | | | |
|----------------------|-------------------------------------|--------------------------|-------------------------------|----------------------------|--|
| INDOOR UNIT | Service Ref. | | SFZ-M35VA(-ET).TH | | |
| | Mode | | Cooling | Heating | |
| | Power supply | | Single phase, 50Hz, 220-240V | | |
| | Input | kW | 0.044 | 0.044 | |
| | Running Current | A | 0.44 | 0.44 | |
| | External finish | | Galvanized sheets | | |
| | Heat exchanger | | Plate fin coil | | |
| | Fan | Fan (drive) × No. | | Sirocco fan × 3 | |
| | | Fan motor output | kW | 0.096 | |
| | | Airflow (Low-Mid-High) | m ³ /min (CFM) | 7.0-9.0-11.0 (247-318-388) | |
| | | External static pressure | Pa | 0-25-40-60 | |
| | Booster heater | | kW | - | |
| | Operation control & Thermostat | | Remote controller & built-in | | |
| | Sound pressure level (Low-Mid-High) | 0Pa | dB (A) | 26-30-35 | |
| | | 25Pa | | 25-29-33 | |
| 40Pa | | 26-30-35 | | | |
| 60Pa | | 27-32-36 | | | |
| Field drain pipe O.D | | mm (in.) | 32 (1-1/4) | | |
| Dimensions | W *1 | mm (in.) | 997 (900) (39-5/16 (35-7/16)) | | |
| | D | mm (in.) | 200 (7-7/8) | | |
| | H *2 | mm (in.) | 615 (690) (24-1/4 (27-3/16)) | | |
| Weight | | | kg | 22.5 | |
| | | | lbs | 51 | |

| | | | | | |
|----------------------|-------------------------------------|--------------------------|-------------------------------|------------------------------|--|
| INDOOR UNIT | Service Ref. | | SFZ-M50VA(-ET).TH | | |
| | Mode | | Cooling | Heating | |
| | Power supply | | Single phase, 50Hz, 220-240V | | |
| | Input | kW | 0.072 | 0.072 | |
| | Running Current | A | 0.61 | 0.61 | |
| | External finish | | Galvanized sheets | | |
| | Heat exchanger | | Plate fin coil | | |
| | Fan | Fan (drive) × No. | | Sirocco fan × 3 | |
| | | Fan motor output | kW | 0.096 | |
| | | Airflow (Low-Mid-High) | m ³ /min (CFM) | 10.0-12.5-15.0 (353-441-530) | |
| | | External static pressure | Pa | 0-25-40-60 | |
| | Booster heater | | kW | - | |
| | Operation control & Thermostat | | Remote controller & built-in | | |
| | Sound pressure level (Low-Mid-High) | 0Pa | dB (A) | 33-39-43 | |
| | | 25Pa | | 30-35-39 | |
| 40Pa | | 31-36-40 | | | |
| 60Pa | | 32-37-41 | | | |
| Field drain pipe O.D | | mm (in.) | 32 (1-1/4) | | |
| Dimensions | W *1 | mm (in.) | 997 (900) (39-5/16 (35-7/16)) | | |
| | D | mm (in.) | 200 (7-7/8) | | |
| | H *2 | mm (in.) | 615 (690) (24-1/4 (27-3/16)) | | |
| Weight | | | kg | 22.5 | |
| | | | lbs | 51 | |

*1 The width includes the pipe cover (sheet metal). The values in () show the width that does not include the pipe cover.
 *2 The height that includes the duct flange is 638 (713) mm. The values in () show the height of unit with leg.

[III SPECIFICATION]

| | | | | | |
|----------------------|-------------------------------------|--------------------------|---------------------------------|----------|--|
| INDOOR UNIT | Service Ref. | | SFZ-M60VA(-ET).TH | | |
| | Mode | | Cooling | Heating | |
| | Power supply | | Single phase, 50Hz, 220-240V | | |
| | Input | kW | 0.078 | 0.078 | |
| | Running Current | A | 0.64 | 0.64 | |
| | External finish | | Galvanized sheets | | |
| | Heat exchanger | | Plate fin coil | | |
| | Fan | Fan (drive) × No. | Sirocco fan × 4 | | |
| | | Fan motor output | 0.096 | | |
| | | Airflow (Low-Mid-High) | 12.0-15.0-18.0 (424-530-636) | | |
| | | External static pressure | 0-25-40-60 | | |
| | Booster heater | | - | | |
| | Operation control & Thermostat | | Remote controller & built-in | | |
| | Sound pressure level (Low-Mid-High) | 0Pa | dB (A) | 32-38-43 | |
| | | 25Pa | | 30-35-39 | |
| 40Pa | | 31-36-41 | | | |
| 60Pa | | 32-37-42 | | | |
| Field drain pipe O.D | | mm (in.) | 32 (1-1/4) | | |
| Dimensions | W *1 | mm (in.) | 1197 (1100) (47-5/16 (43-5/16)) | | |
| | D | mm (in.) | 200 (7-7/8) | | |
| | H *2 | mm (in.) | 615 (690) (24-1/4 (27-3/16)) | | |
| Weight | | kg | 26 | | |
| | | lbs | 58 | | |

| | | | | | |
|----------------------|-------------------------------------|--------------------------|---------------------------------|----------|--|
| INDOOR UNIT | Service Ref. | | SFZ-M71VA(-ET).TH | | |
| | Mode | | Cooling | Heating | |
| | Power supply | | Single phase, 50Hz, 220-240V | | |
| | Input | kW | 0.095 | 0.095 | |
| | Running Current | A | 0.76 | 0.76 | |
| | External finish | | Galvanized sheets | | |
| | Heat exchanger | | Plate fin coil | | |
| | Fan | Fan (drive) × No. | Sirocco fan × 4 | | |
| | | Fan motor output | 0.096 | | |
| | | Airflow (Low-Mid-High) | 12.0-16.0-20.0 (424-565-706) | | |
| | | External static pressure | 0-25-40-60 | | |
| | Booster heater | | - | | |
| | Operation control & Thermostat | | Remote controller & built-in | | |
| | Sound pressure level (Low-Mid-High) | 0Pa | dB (A) | 32-40-47 | |
| | | 25Pa | | 30-36-42 | |
| 40Pa | | 31-37-43 | | | |
| 60Pa | | 32-38-44 | | | |
| Field drain pipe O.D | | mm (in.) | 32 (1-1/4) | | |
| Dimensions | W *1 | mm (in.) | 1197 (1100) (47-5/16 (43-5/16)) | | |
| | D | mm (in.) | 200 (7-7/8) | | |
| | H *2 | mm (in.) | 615 (690) (24-1/4 (27-3/16)) | | |
| Weight | | kg | 26 | | |
| | | lbs | 58 | | |

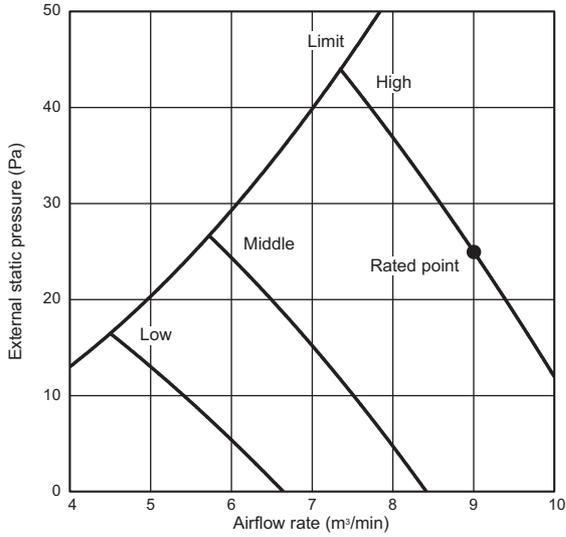
*1 The width includes the pipe cover (sheet metal). The values in () show the width that does not include the pipe cover.

*2 The height that includes the duct flange is 638 (713) mm. The values in () show the height of unit with leg.

[1] FAN PERFORMANCE AND CORRECTED AIR FLOW

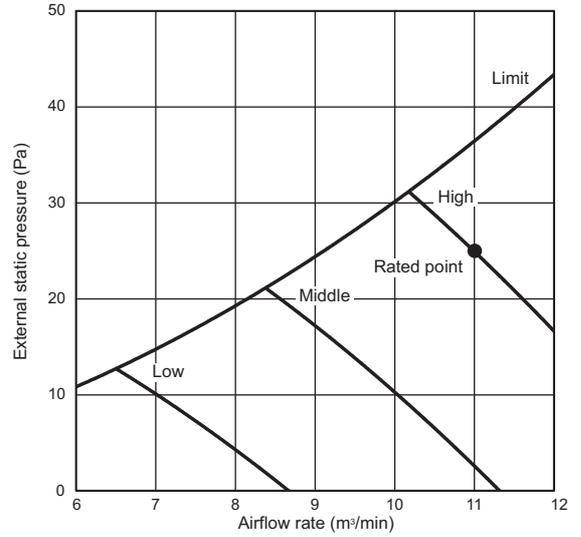
SFZ-M25VA(-ET).TH

External static pressure : 25Pa
Power source : 220-240V



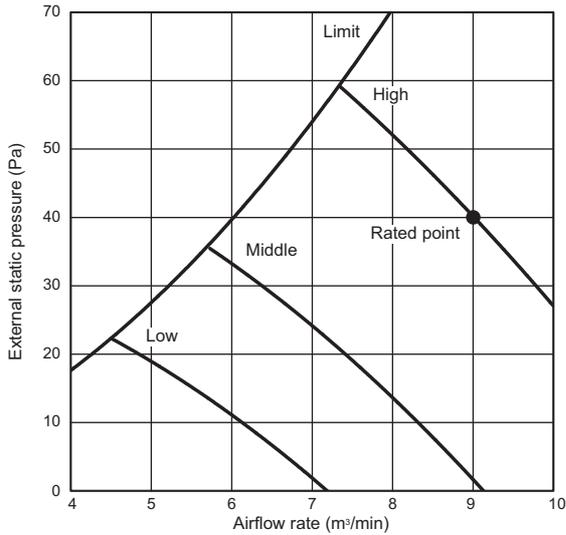
SFZ-M35VA(-ET).TH

External static pressure : 25Pa
Power source : 220-240V



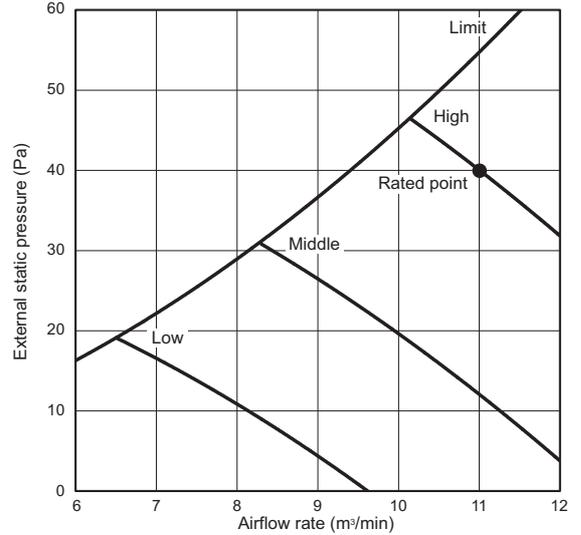
SFZ-M25VA(-ET).TH

External static pressure : 40Pa
Power source : 220-240V



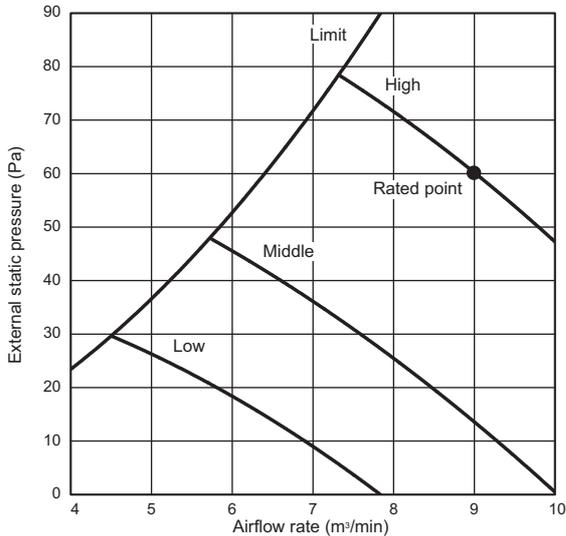
SFZ-M35VA(-ET).TH

External static pressure : 40Pa
Power source : 220-240V



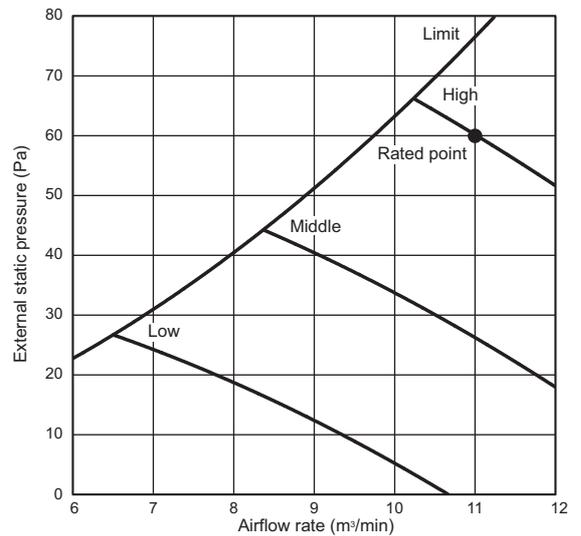
SFZ-M25VA(-ET).TH

External static pressure : 60Pa
Power source : 220-240V



SFZ-M35VA(-ET).TH

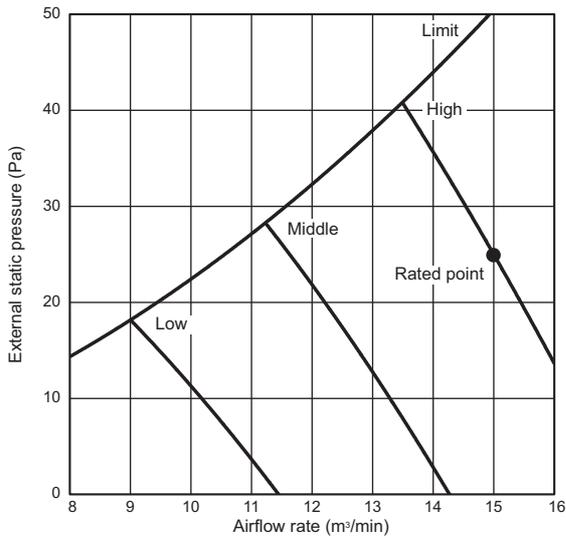
External static pressure : 60Pa
Power source : 220-240V



SFZ-M50VA(-ET).TH

External static pressure : 25Pa

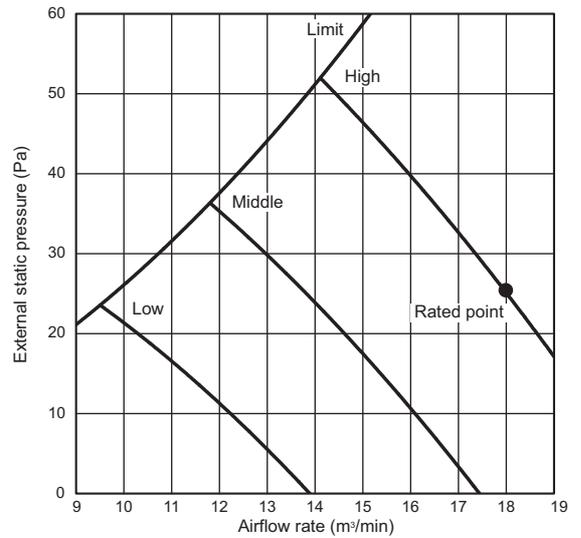
Power source : 220-240V



SFZ-M60VA(-ET).TH

External static pressure : 25Pa

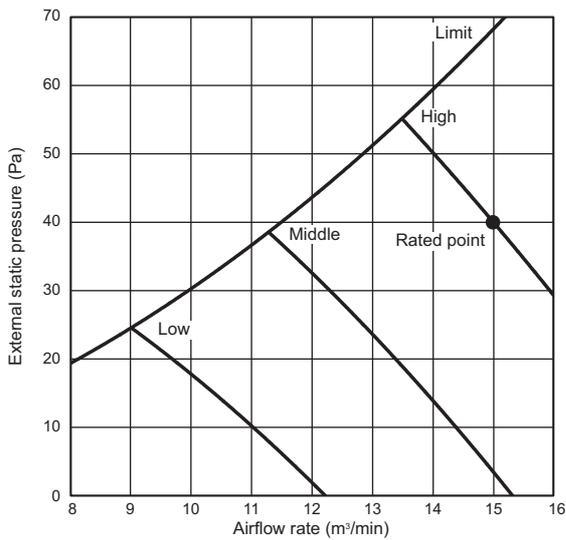
Power source : 220-240V



SFZ-M50VA(-ET).TH

External static pressure : 40Pa

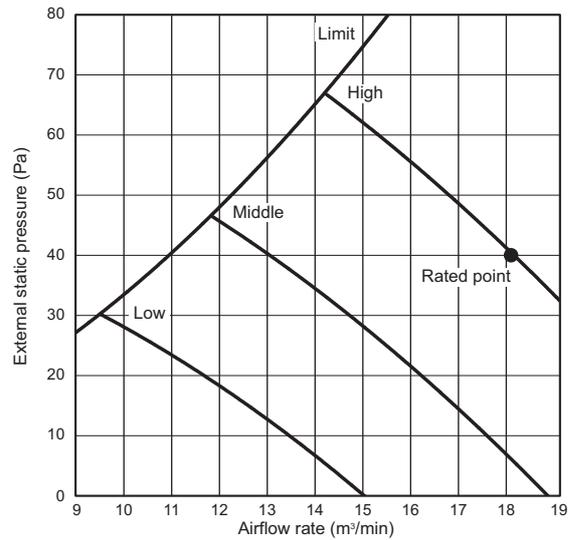
Power source : 220-240V



SFZ-M60VA(-ET).TH

External static pressure : 40Pa

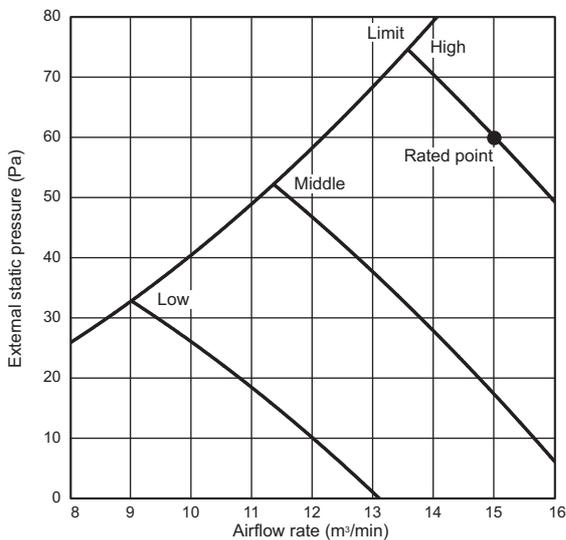
Power source : 220-240V



SFZ-M50VA(-ET).TH

External static pressure : 60Pa

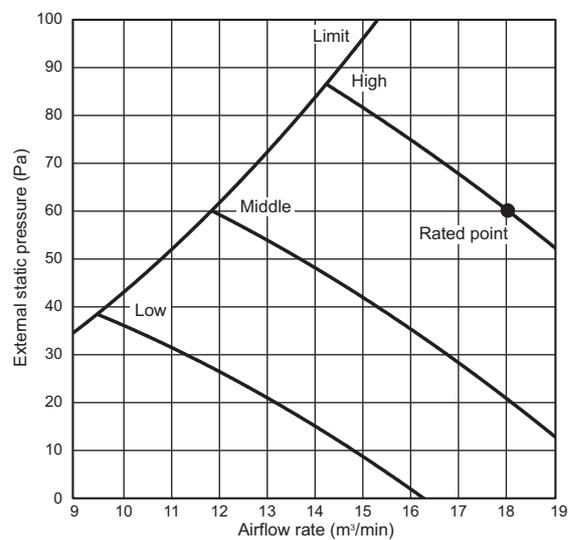
Power source : 220-240V



SFZ-M60VA(-ET).TH

External static pressure : 60Pa

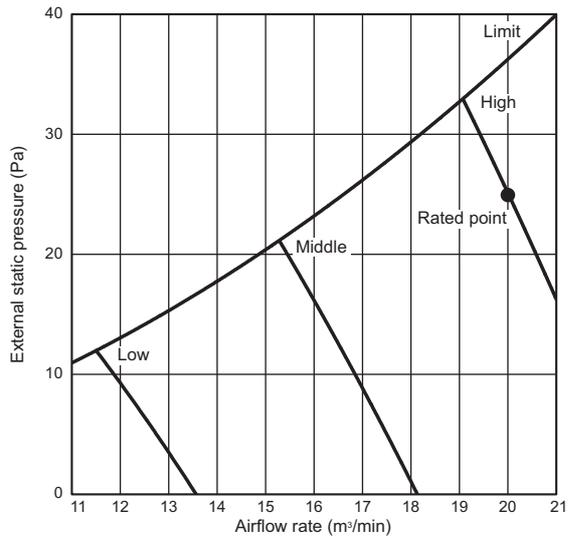
Power source : 220-240V



SFZ-M71VA(-ET).TH

External static pressure : 25Pa

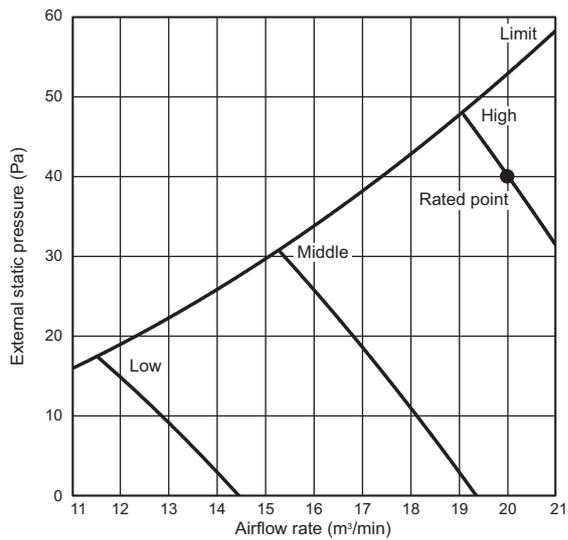
Power source : 220-240V



SFZ-M71VA(-ET).TH

External static pressure : 40Pa

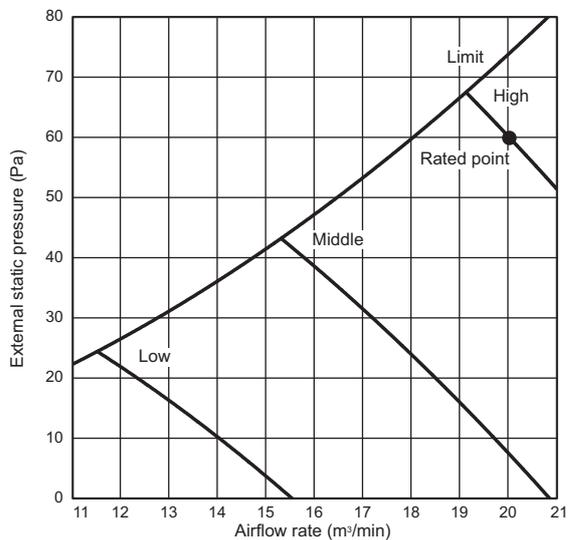
Power source : 220-240V



SFZ-M71VA(-ET).TH

External static pressure : 60Pa

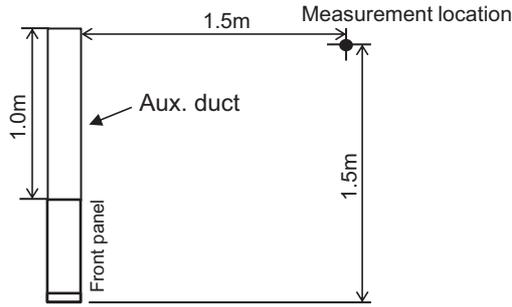
Power source : 220-240V



[1] SOUND PRESSURE LEVELS

1. Sound pressure level

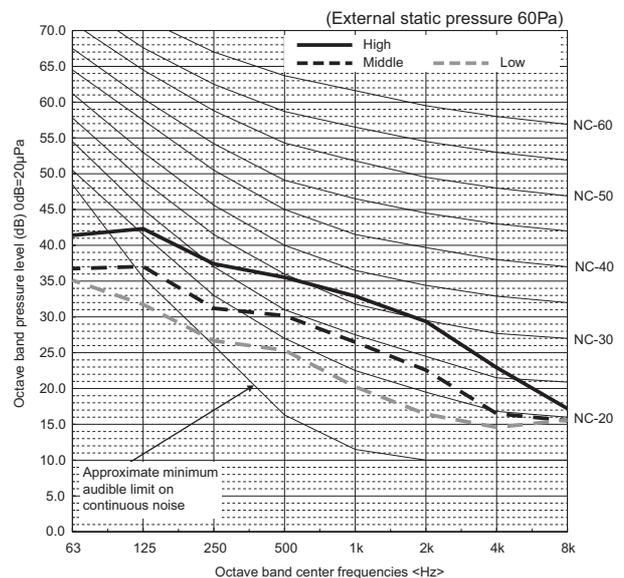
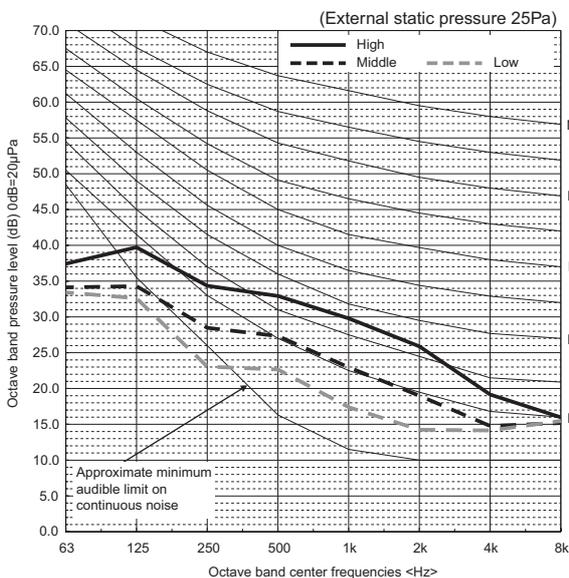
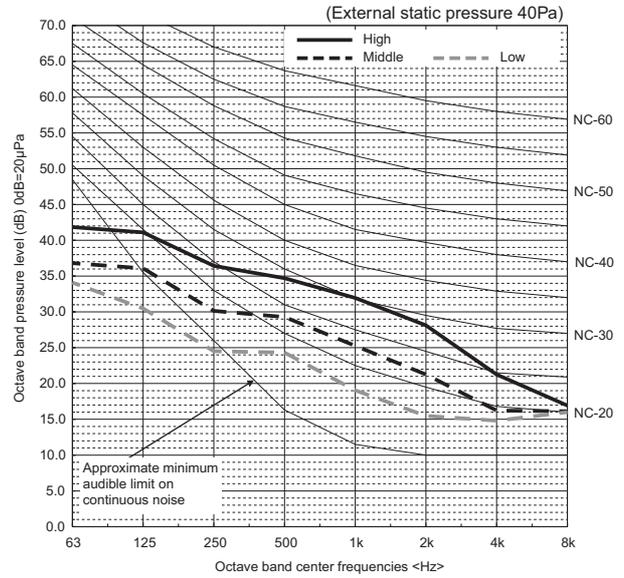
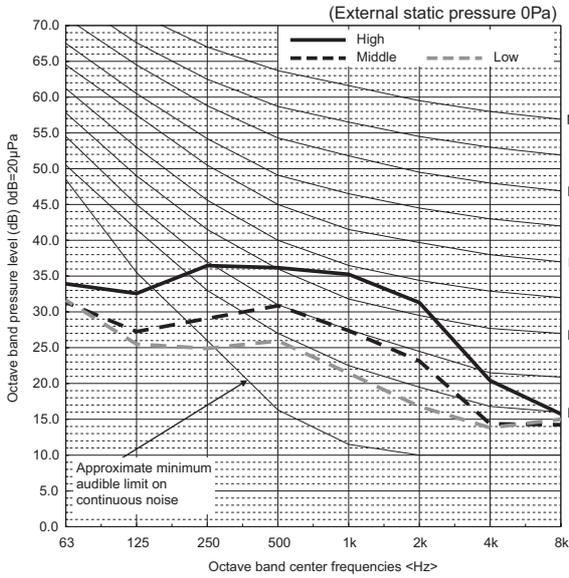
Floor standing concealed



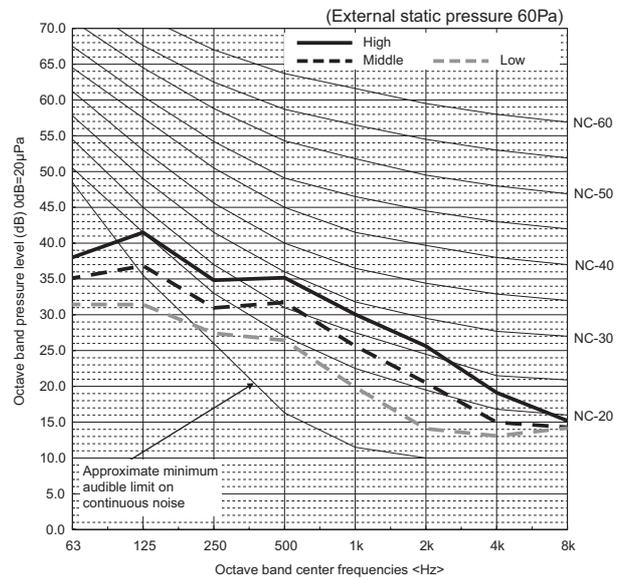
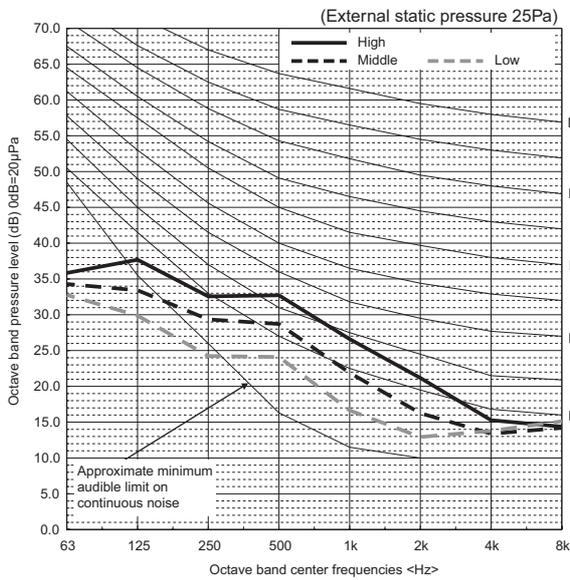
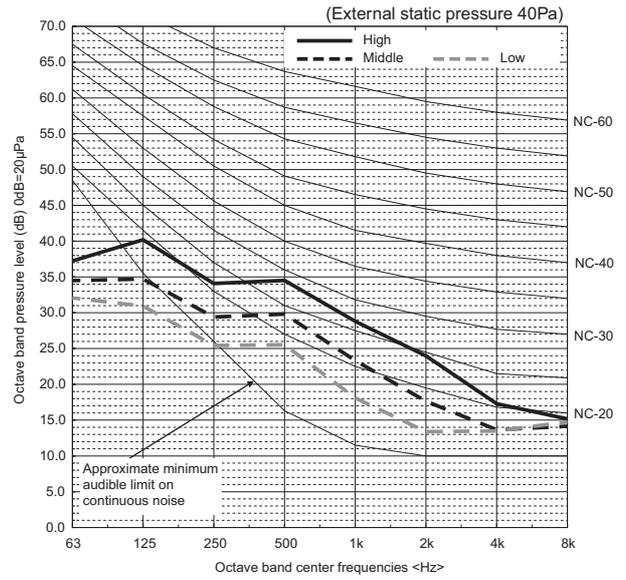
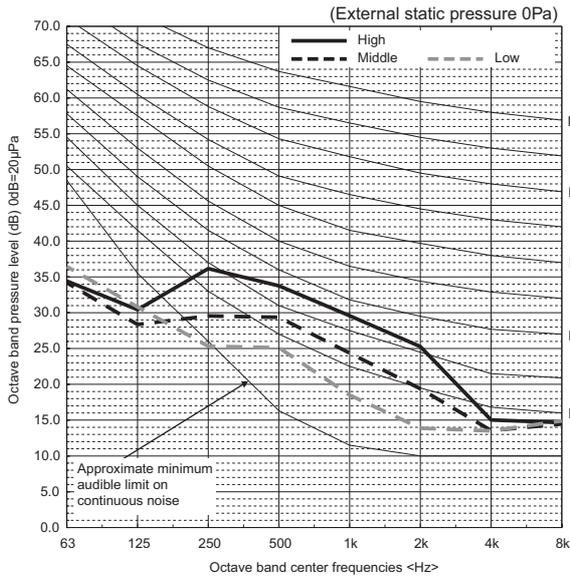
* Measurements were taken without the duct being connected to the indoor unit outlet when the external static pressure is 0 Pa.

2. NC curves

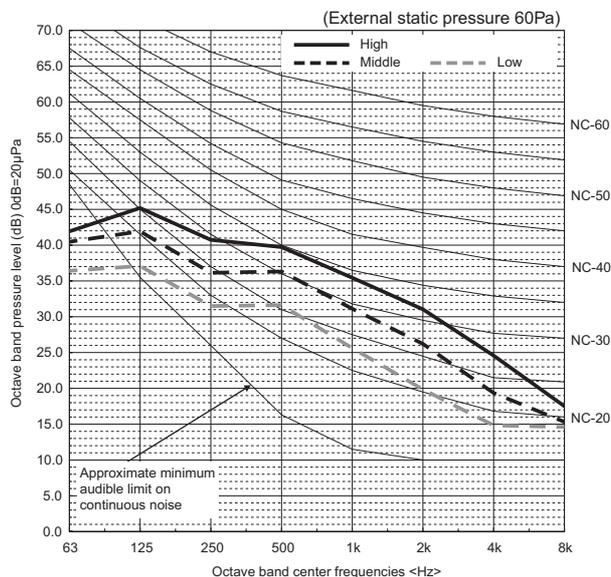
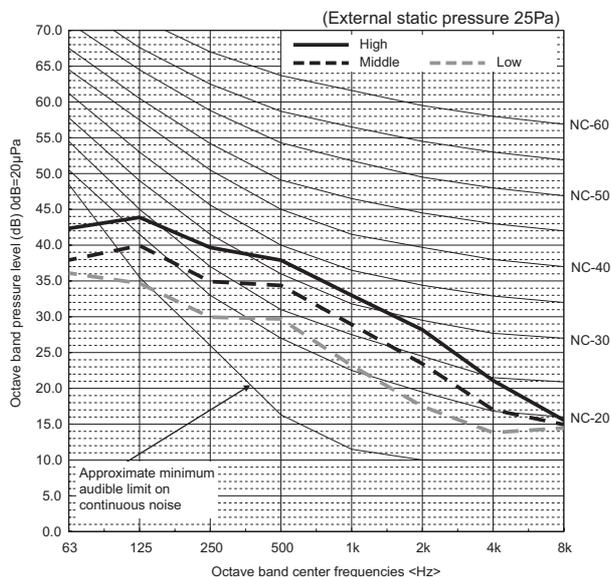
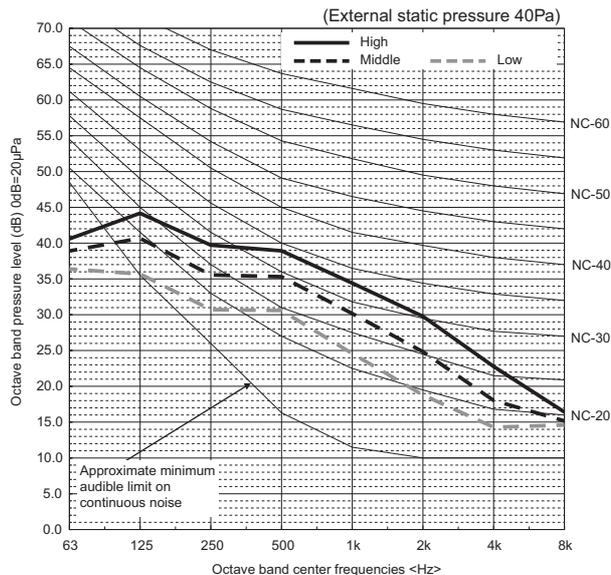
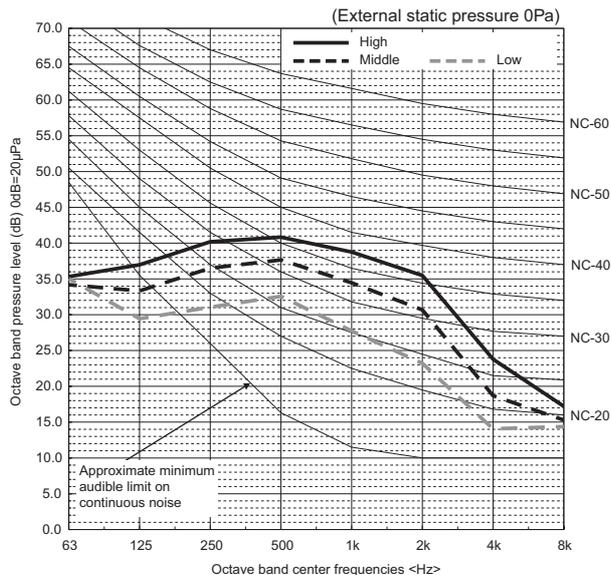
SFZ-M25VA(-ET).TH



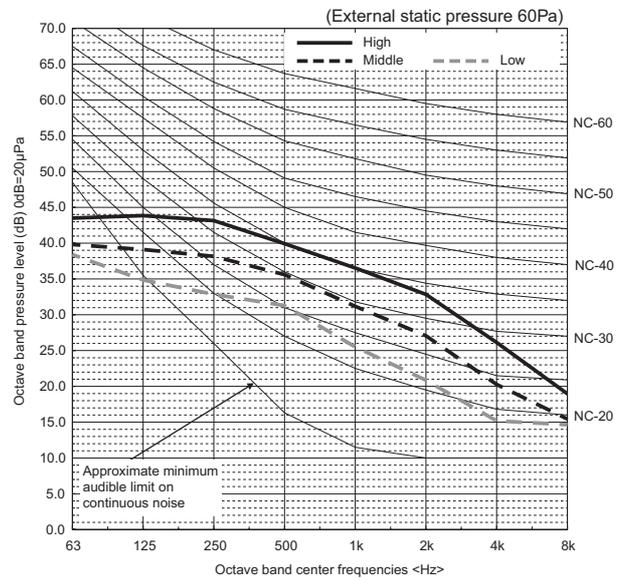
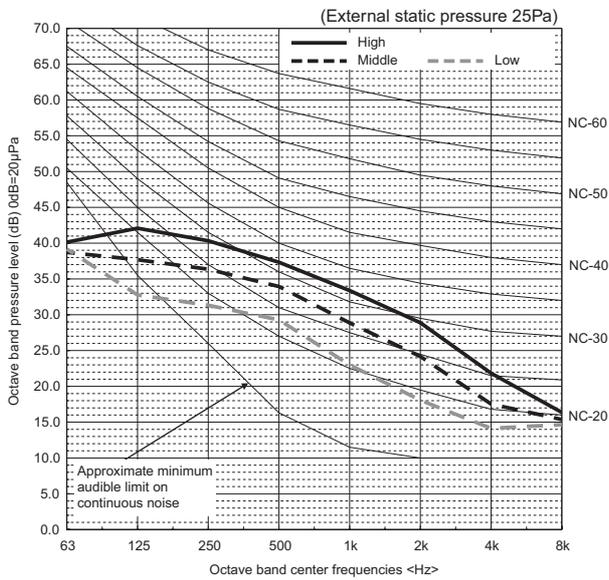
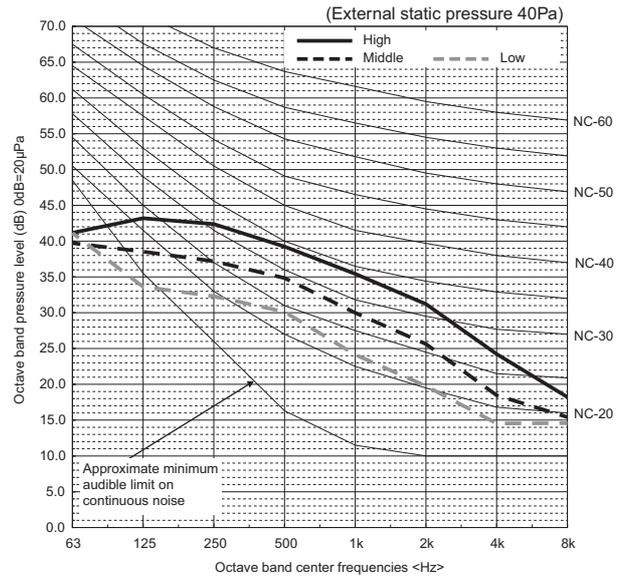
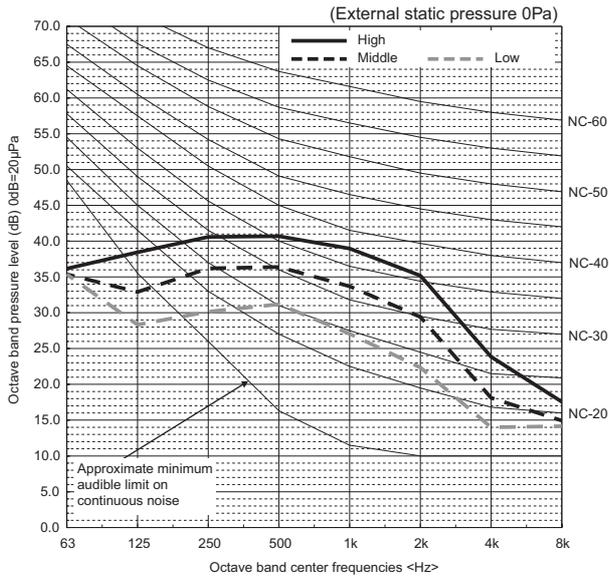
SFZ-M35VA(-ET).TH



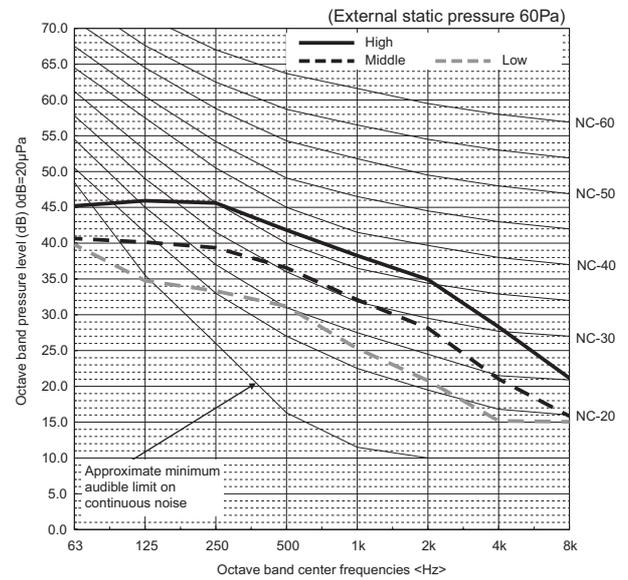
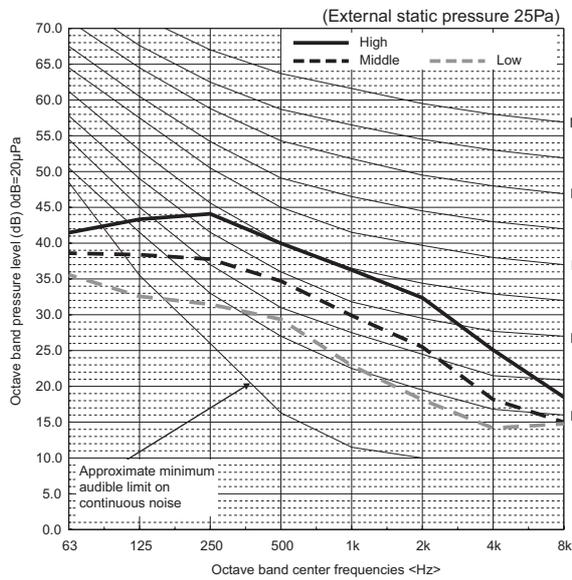
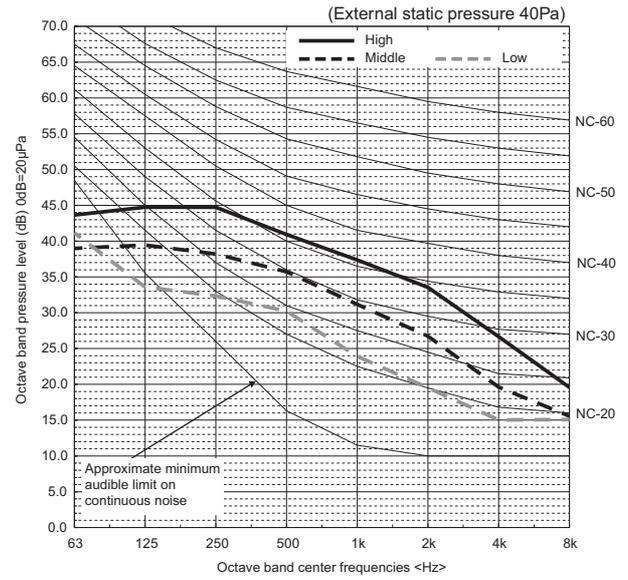
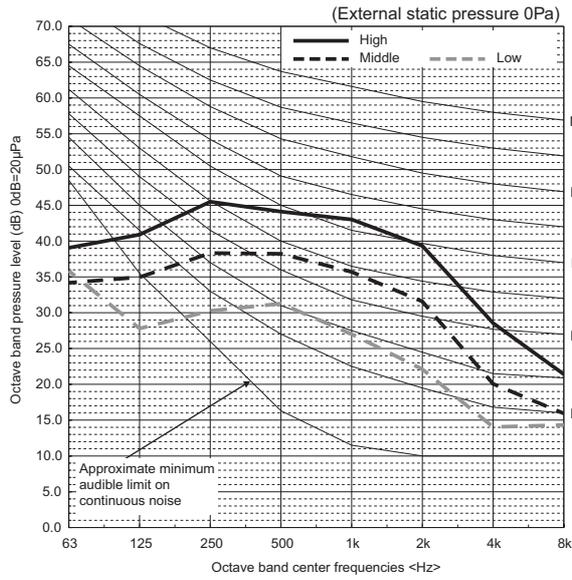
SFZ-M50VA(-ET).TH



SFZ-M60VA(-ET).TH

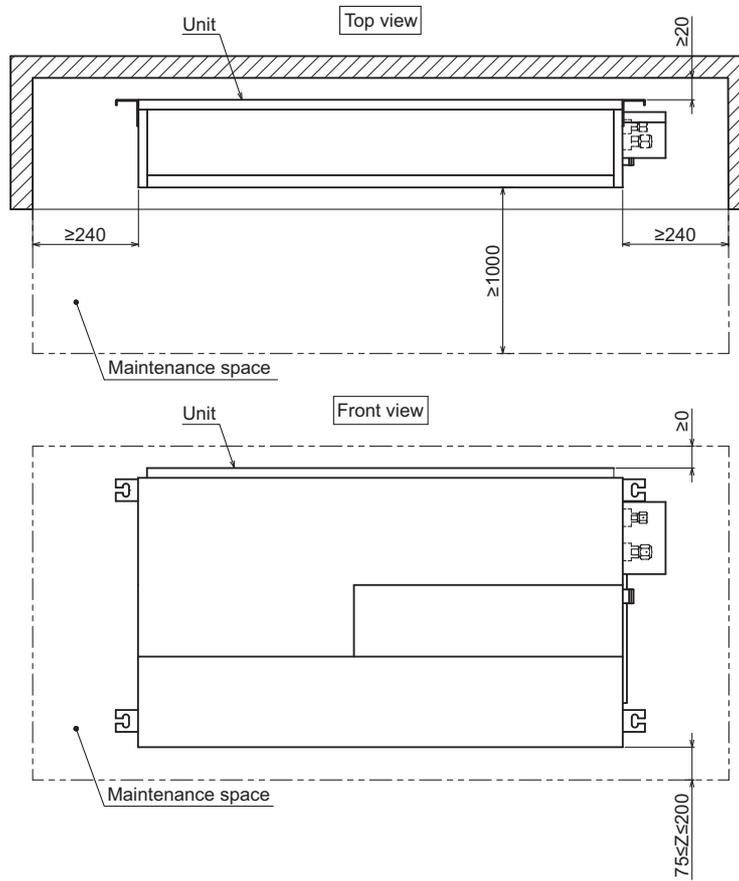


SFZ-M71VA(-ET).TH



Unit: mm

SFZ-M25,35,50,60,71VA(-ET).TH Bottom suction-wall mounting
 [Maintenance access space]
 Secure enough access space to allow for the maintenance, inspection,
 and replacement of the motor, fan, heat exchanger, drain pan and control box.

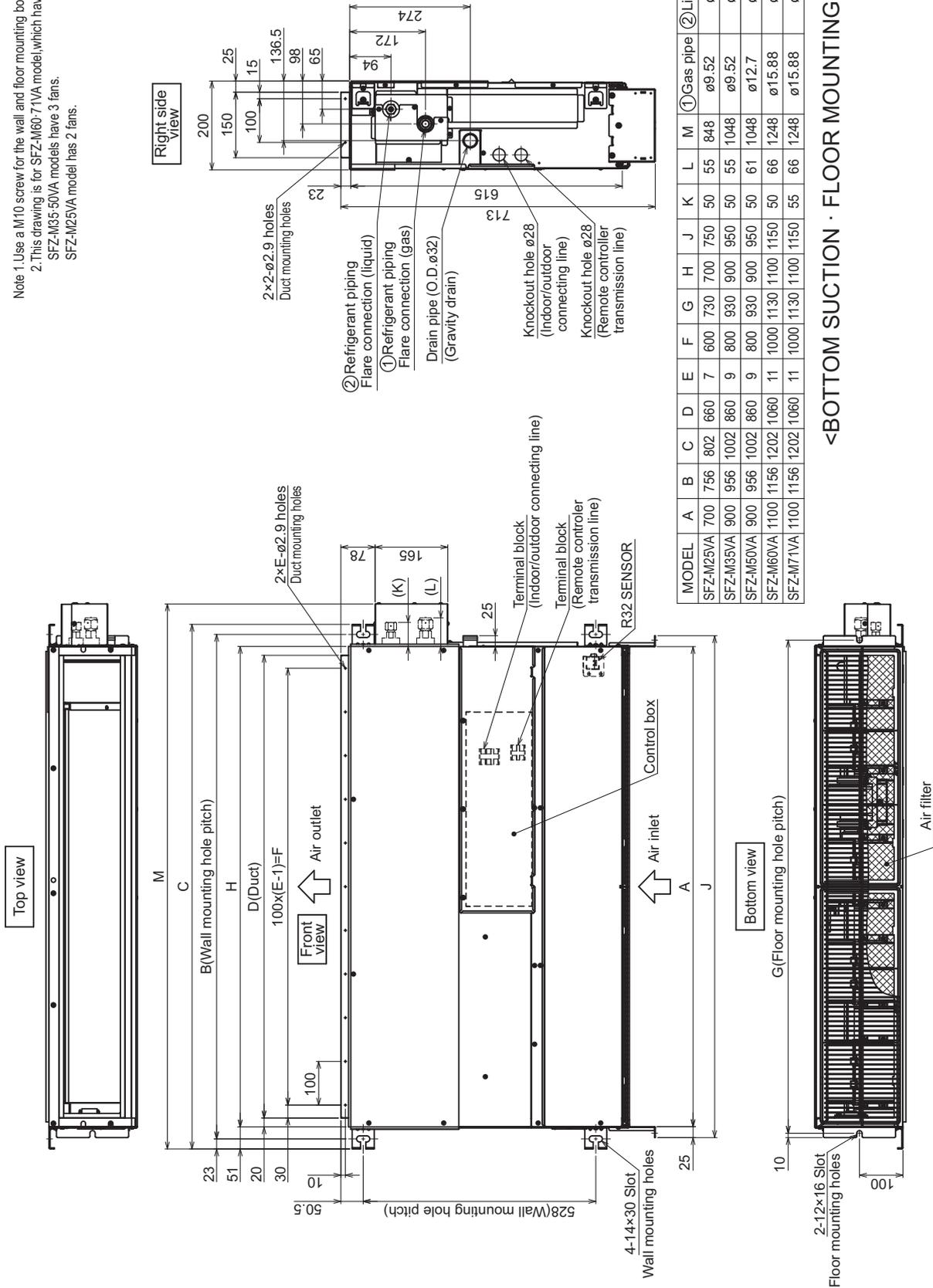


INDOOR UNIT

SFZ-M25, 35, 50, 60, 71VA(-ET).TH Bottom suction · wall mounting

Unit: mm

- Note 1. Use a M10 screw for the wall and floor mounting bolt (field supply).
- 2. This drawing is for SFZ-M60-71VA model, which have 4 fans.
- SFZ-M35-50VA models have 3 fans.
- SFZ-M25VA model has 2 fans.

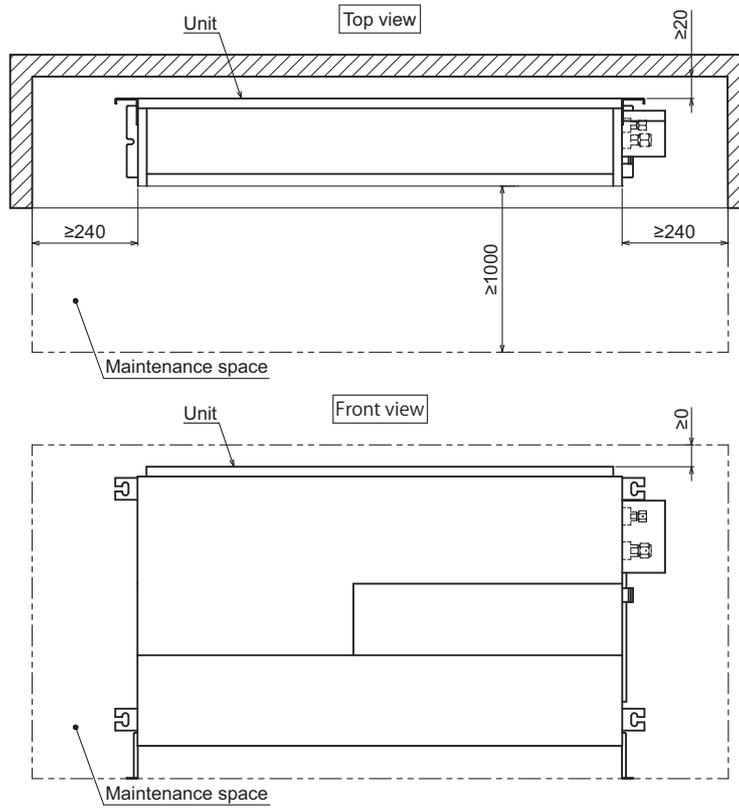


| MODEL | A | B | C | D | E | F | G | H | J | K | L | M | ① Gas pipe | ② Liquid pipe |
|-----------|------|------|------|------|----|------|------|------|------|----|----|------|------------|---------------|
| SFZ-M25VA | 700 | 756 | 802 | 660 | 7 | 600 | 730 | 700 | 750 | 50 | 55 | 848 | ø9.52 | ø6.35 |
| SFZ-M35VA | 900 | 956 | 1002 | 860 | 9 | 800 | 930 | 900 | 950 | 50 | 55 | 1048 | ø9.52 | ø6.35 |
| SFZ-M50VA | 900 | 956 | 1002 | 860 | 9 | 800 | 930 | 900 | 950 | 50 | 61 | 1048 | ø12.7 | ø6.35 |
| SFZ-M60VA | 1100 | 1156 | 1202 | 1060 | 11 | 1000 | 1130 | 1100 | 1150 | 50 | 66 | 1248 | ø15.88 | ø6.35 |
| SFZ-M71VA | 1100 | 1156 | 1202 | 1060 | 11 | 1000 | 1130 | 1100 | 1150 | 55 | 66 | 1248 | ø15.88 | ø9.52 |

<BOTTOM SUCTION · FLOOR MOUNTING>

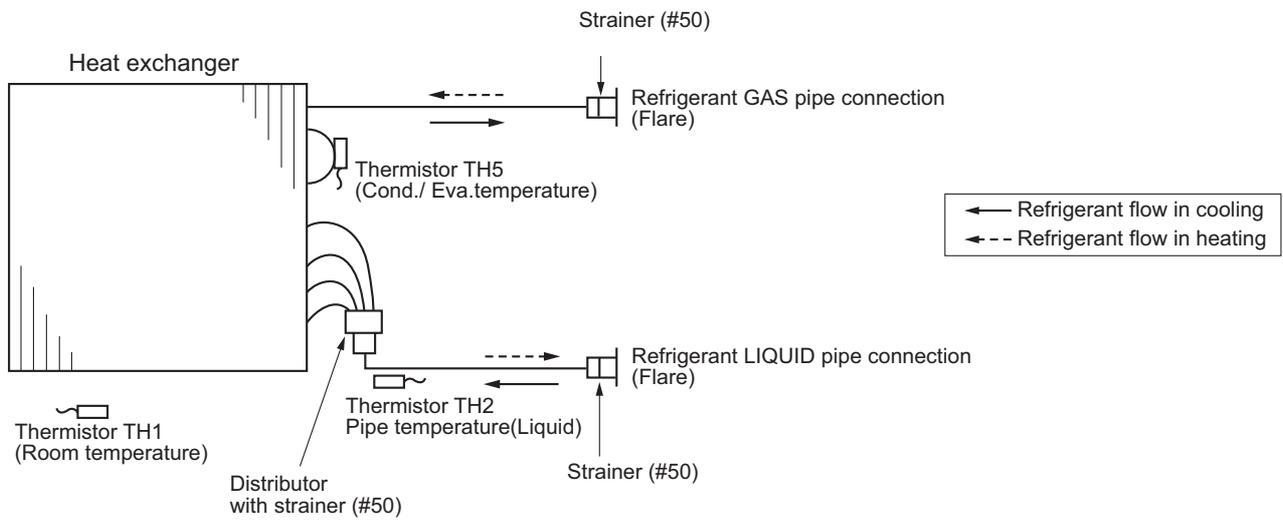
Unit: mm

SFZ-M25,35,50,60,71VA(-ET).TH Bottom suction-wall mounting
 [Maintenance access space]
 Secure enough access space to allow for the maintenance, inspection,
 and replacement of the motor, fan, heat exchanger, drain pan and control box.



[1] REFRIGERANT SYSTEM DIAGRAM

SFZ-M25, 35, 50, 60, 71VA(-ET).TH



[1] TROUBLESHOOTING

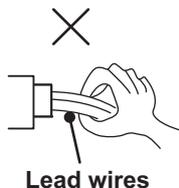
1. Cautions on troubleshooting

(1) Before troubleshooting, check the followings:

- ① Check the power supply voltage.
- ② Check the indoor/outdoor connecting wire for mis-wiring.

(2) Take care the followings during servicing.

- ① Before servicing the air conditioner, be sure to turn off the remote controller first to stop the main unit, and then turn off the breaker.
- ② When removing the indoor controller board, hold the edge of the board with care NOT to apply stress on the components.
- ③ When connecting or disconnecting the connectors, hold the housing of the connector. DO NOT pull the lead wires.



2. Troubleshooting

<Check code displayed by self-diagnosis and actions to be taken for service (summary)>

Present and past check codes are logged, and they can be displayed on the wired remote controller or controller board of outdoor unit. Actions to be taken for service, which depends on whether or not the trouble is reoccurring in the field, are summarized in the table below. Check the contents below before investigating details.

| Unit conditions at service | Check code | Actions to be taken for service (summary) |
|---------------------------------|---------------|---|
| The trouble is reoccurring. | Displayed | Judge what is wrong and take a corrective action according to "3. Self-diagnosis action table". |
| | Not displayed | Conduct troubleshooting and ascertain the cause of the trouble according to "4. Troubleshooting of problems". |
| The trouble is not reoccurring. | Logged | <ul style="list-style-type: none"> ① Consider the temporary defects such as the work of protection devices in the refrigerant circuit including compressor, poor connection of wiring, noise, etc. Re-check the symptom, and check the installation environment, refrigerant amount, weather when the trouble occurred, matters related to wiring, etc. ② Reset check code logs and restart the unit after finishing service. ③ There is no abnormality in electrical component, controller board, remote controller, etc. |
| | Not logged | <ul style="list-style-type: none"> ① Re-check the abnormal symptom. ② Conduct troubleshooting and ascertain the cause of the trouble according to "4. Troubleshooting of problems". ③ Continue to operate unit for the time being if the cause is not ascertained. ④ There is no abnormality concerning of parts such as electrical component, controller board, remote controller, etc. |

- If the unit cannot be operated properly after the test run has been performed, refer to the following table to remove the cause.

| Symptom | | Cause |
|--|--|--|
| Wired remote controller | LED 1, 2 (PCB in outdoor unit) | |
| PLEASE WAIT | For about 3 minutes after power-on | After LED 1, 2 are lighted, LED 2 is turned off, then only LED 1 is lighted. (Correct operation) |
| PLEASE WAIT → Error code | After about 3 minutes has expired after power-on | Only LED 1 is lighted. → LED 1, 2 blink. |
| Display messages do not appear even when operation switch is turned ON (operation lamp does not light up). | | Only LED 1 is lighted. → LED 1 blinks twice, LED 2 blinks once. |

On the wireless remote controller with condition above, following phenomena take place.

- No signals from the remote controller are accepted.
- Operation lamp is blinking.
- The buzzer makes a short piping sound.

Note:

Operation is not possible for about 30 seconds after cancellation of function selection. (Correct operation)

For description of each LED (LED1, 2, 3) provided on the indoor controller, refer to the following table.

| | |
|---|---|
| LED1 (power for microcomputer) | Indicates whether control power is supplied. Make sure that this LED is always lit. |
| LED2 (power for remote controller) | Indicates whether power is supplied to the remote controller. This LED lights only in the case of the indoor unit which is connected to the outdoor unit refrigerant address "0". |
| LED3 (communication between indoor and outdoor units) | Indicates state of communication between the indoor and outdoor units. Make sure that this LED is always blinking. |

Wireless remote controller

- (1) Turn on the power to the unit at least 12 hours before the test run.
- (2) Press the TEST RUN button  twice continuously.
(Start this operation from the status of remote controller display turned off.)
 and current operation mode are displayed.
- (3) Press the MODE button  to activate COOL mode, then check whether cool air is blown out from the unit.
- (4) Press the MODE button  to activate HEAT mode, then check whether warm air is blown out from the unit.
- (5) Press the FAN button  and check whether fan speed changes.
- (6) Press the VANE button  and check whether the auto vane operates properly.
- (7) Press the ON/OFF button to stop the test run.

Note:

- Point the remote controller towards the indoor unit receiver while following steps (2) to (7).
- It is not possible to run in the FAN, DRY or AUTO mode.

[IX TROUBLESHOOTING]

[Output pattern A] Errors detected by indoor unit

| Wireless remote controller Beeper sounds/OPERATION INDICATOR lamp flashes (Number of times) | Wired remote controller Check code | Symptom | Remark |
|---|---------------------------------------|---|--------|
| 1 | P1 | Intake sensor error | |
| 2 | P2, P9 | Pipe (Liquid or 2-phase pipe) sensor error | |
| 3 | E6, E7 | Indoor/outdoor unit communication error | |
| 4 | P4 | Drain sensor error | |
| 5 | P5 | Drain pump error | |
| 6 | P6 | Freezing/Overheating safeguard operation | |
| 7 | EE | Communication error between indoor and outdoor units | |
| 8 | P8 | Pipe temperature error | |
| 9 | E4 | Remote controller signal receiving error | |
| 10 | - | - | |
| 11 | PB (Pb) | Indoor unit fan motor error | |
| 12 | FB (Fb), FL, FH | Indoor unit control system error (memory error, etc.)/Refrigerant leak/ Refrigerant sensor error | |
| 14 | PL | Refrigerant circuit abnormal | |
| No sound | -- | No corresponding | |

[Output pattern B] Errors detected by unit other than indoor unit (outdoor unit, etc.)

| Wireless remote controller Beeper sounds/OPERATION INDICATOR lamp flashes (Number of times) | Symptom | Remark |
|---|--|---|
| 1 | Indoor/outdoor unit communication error (Transmitting error) (Outdoor unit) | For details, check the LED display of the outdoor controller board. |
| 2 | Compressor overcurrent interruption | |
| 3 | Open/short of outdoor unit thermistors | |
| 4 | Compressor overcurrent interruption (When compressor locked) | |
| 5 | Abnormal high discharging temperature/49C worked/ insufficient refrigerant | |
| 6 | Abnormal high pressure (63H worked)/ Overheating safeguard operation | |
| 7 | Abnormal temperature of heat sink | |
| 8 | Outdoor unit fan protection stop | |
| 9 | Compressor overcurrent interruption/Abnormal of power module | |
| 10 | Abnormality of super heat due to low discharge temperature | |
| 11 | Abnormality such as overvoltage or voltage shortage and abnormal synchronous signal to main circuit/Current sensor error | |
| 12 | - | |
| 13 | - | |
| 14 | Other errors (Refer to the technical manual for the outdoor unit.) | |

*1 If the beeper does not sound again after the initial two beeps to confirm the self-check start signal was received and the OPERATION INDICATOR lamp does not come on, there are no error records.

*2 If the beeper sounds three times continuously “beep, beep, beep (0.4 + 0.4 + 0.4 sec.)” after the initial two beeps to confirm the self-check start signal was received, the specified refrigerant address is incorrect.

- On wireless remote controller
The continuous buzzer sounds from receiving section of indoor unit.
Blink of operation lamp
- On wired remote controller
Check code displayed on the LCD.

- If the unit cannot be operated properly after the test run has been performed, refer to the following table to remove the cause.

| Symptom | | Cause | |
|--|--|--|---|
| Wireless remote controller | Wired remote controller | LED 1, 2 (PCB in outdoor unit) | |
| PLEASE WAIT | For about 3 minutes following power-on | After LED 1, 2 are lighted, LED 2 is turned off, then only LED 1 is lighted. (Correct operation) | • For about 3 minutes after power-on, operation of the remote controller is not possible due to system start-up. (Correct operation) |
| PLEASE WAIT → Error code | After about 3 minutes has expired following power-on | Only LED 1 is lighted. → LED 1, 2 blink. | • Connector for the outdoor unit's protection device is not connected. • Reverse or open phase wiring for the outdoor unit's power terminal block (L1, L2, L3) |
| Display messages do not appear even when operation switch is turned ON (operation lamp does not light up). | | Only LED 1 is lighted. → LED 1, 2 blinks twice, LED 2 blinks once. | • Incorrect wiring between indoor and outdoor units (incorrect polarity of S1, S2, S3) • Remote controller wire short |

On the wireless remote controller with conditions above, following phenomena takes place.

- No signals from the remote controller are accepted.
- OPE lamp is blinking.
- The buzzer makes a short ping sound.

Note:

Operation is not possible for about 30 seconds after cancellation of function selection. (Correct operation)

For description of each LED (LED1, 2, 3) provided on the indoor controller, refer to the following table.

| | |
|--|---|
| LED 1 (power for microcomputer) | Indicates whether control power is supplied. Make sure that this LED is always lit. |
| LED 2 (power for remote controller) | Indicates whether power is supplied to the remote controller. This LED lights only in the case of the indoor unit which is connected to the outdoor unit refrigerant address "0". |
| LED 3 (communication between indoor and outdoor units) | Indicates state of communication between the indoor and outdoor units. Make sure that this LED is always blinking. |

AUTO RESTART FUNCTION

Indoor controller board

This model is equipped with the AUTO RESTART FUNCTION.

When the indoor unit is controlled with the remote controller, the operation mode, set temperature, and the fan speed are memorized by the indoor controller board.

The auto restart function sets to work the moment the power has restored after power failure, then, the unit will restart automatically.

Set the AUTO RESTART FUNCTION using the wireless remote controller. (Mode no.1).

3. Self-diagnosis action table

Note: Refer to the manual of outdoor unit for the details of display such as F, U, and other E.

| Error Code | Abnormal point and detection method | Cause | Countermeasure |
|------------|---|--|--|
| P1 | <p>Room temperature thermistor (TH1)</p> <p>① The unit is in three-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after three minutes. (The unit returns to normal operation, if it has normally reset.)</p> <p>② Constantly detected during cooling, drying and heating operation Short: 90°C or more Open: -40°C or less</p> | <p>① Defective thermistor characteristics</p> <p>② Contact failure of connector (CN20) on the indoor controller board (Insert failure)</p> <p>③ Breaking of wire or contact failure of thermistor wiring</p> <p>④ Defective indoor controller board</p> | <p>①-③ Check resistance value of thermistor. 0°C15.0kΩ 10°C9.6kΩ 20°C6.3kΩ 30°C4.3kΩ 40°C3.0kΩ If you put force on (draw or bend) the lead wire with measuring resistance value of thermistor breaking of wire or contact failure can be detected.</p> <p>② Check contact failure of connector (CN20) on the indoor controller board. Refer to 5. Test point diagram. Turn the power on again and check restart after inserting connector again.</p> <p>④ Check room temperature display on remote controller. Replace indoor controller board if there is abnormal difference with actual room temperature.</p> <p>Turn the power off, and on again to operate after check.</p> |
| P2 | <p>Pipe temperature thermistor/Liquid (TH2)</p> <p>① The unit is in three-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after three minutes. (The unit returns to normal operation, if it has normally reset.)</p> <p>② Constantly detected during cooling, drying, and heating (except defrosting) operation. Short: 90°C or more Open: -40°C or less</p> | <p>① Defective thermistor characteristics</p> <p>② Contact failure of connector (CN44) on the indoor controller board (Insert failure)</p> <p>③ Breaking of wire or contact failure of thermistor wiring</p> <p>④ Defective refrigerant circuit is causing thermistor temperature of 90°C or more or -40°C or less.</p> <p>⑤ Defective indoor controller board</p> | <p>①-③ Check resistance value of thermistor. For characteristics, refer to (P1) above.</p> <p>② Check contact failure of connector (CN44) on the indoor controller board. Refer to 5. Test point diagram. Turn the power on again and check restart after inserting connector again.</p> <p>④ Check pipe <liquid> temperature with remote controller in test run mode. If pipe <liquid> temperature is extremely low (in cooling mode) or high (in heating mode), refrigerant circuit may have defective.</p> <p>⑤ Check pipe <liquid> temperature with remote controller in test run mode. If there is extreme difference with actual pipe <liquid> temperature, replace indoor controller board.</p> <p>Turn the power off, and on again to operate after check.</p> |
| P4 (5701) | <p>Contact failure of drain float switch (CN4F)</p> <p>① Extract when the connector of drain float switch is disconnected. (③ and ④ of connector CN4F is not short-circuited.)</p> <p>② Constantly detected during operation.</p> | <p>① Contact failure of connector (Insert failure)</p> <p>② Defective indoor controller board</p> | <p>① Check contact failure of float switch connector. Turn the power on again and check after inserting connector again.</p> <p>② Operate with connector (CN4F) short-circuited. Replace indoor controller board if abnormality reappears.</p> |
| P5 | <p>Drain overflow protection operation</p> <p>① Suspensive abnormality, if drain float switch is detected to be underwater for 1 minute and 30 seconds continuously with drain pump on. Turn off compressor and indoor fan.</p> <p>② Drain pump is abnormal if the condition above is detected during suspensive abnormality.</p> <p>③ Constantly detected during drain pump operation.</p> | <p>① Malfunction of drain pump</p> <p>② Defective drain Clogged drain pump Clogged drain pipe</p> <p>③ Defective drain float switch Catch of drain float switch or malfunction of moving parts cause drain float switch to be detected under water (Switch On)</p> <p>④ Defective indoor-controller board</p> | <p>① Check if drain-up machine works.</p> <p>② Check drain function.</p> <p>③ Remove drain float switch connector CN4F and check if it is short (Switch On) with the moving part of float switch UP, or OPEN with the moving part of float switch down. Replace float switch if it is short with the moving part of float switch down.</p> <p>④ Replace indoor controller board if it is short-circuited between ③-④ of the drain float switch connector CN4F and abnormality reappears.</p> <p>It is not abnormal if there is no problem about the above-mentioned ①~④ Turn the power off, and on again to operate after check.</p> |

| Error Code | Abnormal point and detection method | Cause | Countermeasure |
|------------|--|--|---|
| P6 | <p>Freezing/overheating protection is working</p> <p>① Freezing protection (Cooling mode) The unit is in six-minute resume prevention mode if pipe <liquid or condenser/evaporator> temperature stays under -15°C for three minutes after the compressor started. Abnormal if it stays under -15°C for three minutes again within 16 minutes after six-minute resume prevention mode.</p> <p>② Overheating protection (Heating mode) The units is in six-minute resume prevention mode if pipe <Liquid or condenser/evaporator> temperature is detected as over 70°C after the compressor started. Abnormal if the temperature of over 70°C is detected again within 10 minutes after six-minute resume prevention mode.</p> | <p>(Cooling or drying mode)</p> <p>① Clogged filter (reduced airflow) ② Short cycle of air path ③ Low-load (low temperature) operation beyond the tolerance range ④ Defective indoor fan motor • Fan motor is defective. • Indoor controller board is defective.</p> <p>⑤ Defective outdoor fan control ⑥ Overcharge of refrigerant ⑦ Defective refrigerant circuit (clogs)</p> <p>(Heating mode)</p> <p>① Clogged filter (reduced airflow) ② Short cycle of air path ③ Over-load (high temperature) operation beyond the tolerance range ④ Defective indoor fan motor • Fan motor is defective. • Indoor controller board is defective.</p> <p>⑤ Defective outdoor fan control ⑥ Overcharge of refrigerant ⑦ Defective refrigerant circuit (clogs) ⑧ Bypass circuit of outdoor unit is defective.</p> | <p>(Cooling or drying mode)</p> <p>① Check clogging of the filter. ② Remove shields.</p> <p>④ Refer to 8. DC fan motor (fan motor/indoor controller board)</p> <p>⑤ Check outdoor fan motor. ⑥⑦ Check operating condition of refrigerant circuit.</p> <p>(Heating mode)</p> <p>① Check clogs of the filter. ② Remove shields.</p> <p>④ Refer to 8. DC fan motor (fan motor/indoor controller board)</p> <p>⑤ Check outdoor fan motor. ⑥~⑧ Check operating condition of refrigerant circuit.</p> |
| P8 | <p>Pipe temperature <Cooling mode> Detected as abnormal when the pipe temperature is not in the cooling range 3 minutes after compressor start and 6 minutes after the liquid or condenser/evaporator pipe is out of cooling range. Note 1) It takes at least 9 minutes. to detect. Note 2) Abnormality P8 is not detected in drying mode. Cooling range: -3 deg ≥ (TH-TH1) TH: Lower temperature between: liquid pipe temperature (TH2) and condenser/evaporator temperature (TH5) TH1: Intake temperature</p> <p><Heating mode> When 10 seconds have passed after the compressor starts operation and the hot adjustment mode has finished, the unit is detected as abnormal when condenser/evaporator pipe temperature is not in heating range within 20 minutes.</p> <p>Note 3) It takes at least 27 minutes to detect abnormality. Note 4) It excludes the period of defrosting (Detection restarts when defrosting mode is over) Heating range: 3 deg ≤ (TH5-TH1)</p> | <p>① Slight temperature difference between indoor room temperature and pipe <liquid or condenser/evaporator> temperature thermistor • Shortage of refrigerant • Disconnected holder of pipe <liquid or condenser/evaporator> thermistor • Defective refrigerant circuit</p> <p>② Converse connection of extension pipe (on plural units connection)</p> <p>③ Converse wiring of indoor/outdoor unit connecting wire (on plural units connection)</p> <p>④ Defective detection of indoor room temperature and pipe <condenser/evaporator> temperature thermistor</p> <p>⑤ Stop valve is not opened completely.</p> | <p>①~④ Check pipe <liquid or condenser/evaporator> temperature with room temperature display on remote controller and outdoor controller circuit board. Pipe <liquid or condenser/evaporator> temperature display is indicated by setting SW2 of outdoor controller circuit board as follows. (Conduct temperature check with outdoor controller circuit board after connecting 'A-Control Service Tool (PAC-SK52ST)'.)</p> <p>②③ Check converse connection of extension pipe or converse wiring of indoor/outdoor unit connecting wire.</p> |

| Error Code | Abnormal point and detection method | Cause | Countermeasure |
|------------|--|---|---|
| P9 | <p>Abnormality of pipe temperature thermistor/Condenser-Evaporator (TH5)</p> <p>① The unit is in three-minute resume protection mode if short/open of thermistor is detected. Abnormal if the unit does not get back to normal within three minutes. (The unit returns to normal operation, if it has normally reset.)</p> <p>② Constantly detected during cooling, drying, and heating operation (except defrosting)</p> <p>Short: 90°C or more Open: -40°C or less</p> | <p>① Defective thermistor characteristics</p> <p>② Contact failure of connector (CN44) on the indoor controller board (Insert failure)</p> <p>③ Breaking of wire or contact failure of thermistor wiring</p> <p>④ Temperature of thermistor is 90°C or more or -40°C or less caused by defective refrigerant circuit.</p> <p>⑤ Defective indoor controller board</p> | <p>①-③ Check resistance value of thermistor. For characteristics, refer to (P1) above.</p> <p>② Check contact failure of connector (CN44) on the indoor controller board. Refer to 5. Test point diagram. Turn the power on and check restart after inserting connector again.</p> <p>④ Operate in test run mode and check pipe <condenser/evaporator> temperature. If pipe <condenser/evaporator> temperature is extremely low (in cooling mode) or high (in heating mode), refrigerant circuit may have defect.</p> <p>⑤ When no problems are found in ①-④ above, replace the indoor unit control board.</p> |
| E0 or E4 | <p>Remote controller transmission error(E0)/signal receiving error(E4)</p> <p>① Abnormal if main or sub remote controller can not receive normally any transmission from indoor unit of refrigerant address "0" for three minutes. (Error code : E0)</p> <p>② Abnormal if sub remote controller could not receive for any signal for two minutes. (Error code: E0)</p> <p>① Abnormal if indoor controller board can not receive normally any data from remote controller board or from other indoor controller board for three minutes. (Error code: E4)</p> <p>② Indoor controller board cannot receive any signal from remote controller for two minutes. (Error code: E4)</p> | <p>① Contact failure at transmission wire of remote controller</p> <p>② All remote controllers are set as "sub" remote controller. In this case, E0 is displayed on remote controller, and E4 is displayed at LED (LED1, LED2) on the outdoor controller circuit board.</p> <p>③ Mis-wiring of remote controller</p> <p>④ Defective transmitting receiving circuit of remote controller</p> <p>⑤ Defective transmitting receiving circuit of indoor controller board of refrigerant address "0"</p> <p>⑥ Noise has entered into the transmission wire of remote controller.</p> | <p>① Check disconnection or looseness of indoor unit or transmission wire of remote controller.</p> <p>② Set one of the remote controllers "main".</p> <p>③ Check wiring of remote controller.</p> <ul style="list-style-type: none"> • Total wiring length: max. 500 m (Do not use cable × 3 or more) • The number of connecting indoor units: max.16 units • The number of connecting remote controller: max. 2 units <p>When it is not the above-mentioned problem of ①~③</p> <p>④ Diagnose remote controllers.</p> <p>a) When "RC OK" is displayed, Remote controllers have no problem. Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board.</p> <p>b) When "RC NG" is displayed, Replace remote controller.</p> <p>c) When "RC E3" is displayed,</p> <p>d) When "ERC 00-06" is displayed, [c),d)→Noise may be causing abnormality.]</p> <p>* If the unit is not normal after replacing indoor controller board in group control, indoor controller board of address "0" may be abnormal.</p> |
| E3 or E5 | <p>Remote controller transmission error(E3)/signal receiving error(E5)</p> <p>① Abnormal if remote controller could not find blank of transmission path for six seconds and could not transmit. (Error code: E3)</p> <p>② Remote controller receives transmitted data at the same time, compares the data, and when detecting it, judges different data to be abnormal 30 continuous times. (Error code: E3)</p> <p>① Abnormal if indoor controller board could not find blank of transmission path. (Error code: E5)</p> <p>② Indoor controller board receives transmitted data at the same time, compares the data, and when detecting it, judges different data to be abnormal 30 continuous times. (Error code: E5)</p> | <p>① Two remote controller are set as "main." (In case of 2 remote controllers)</p> <p>② Remote controller is connected with two indoor units or more.</p> <p>③ Repetition of refrigerant address</p> <p>④ Defective transmitting receiving circuit of remote controller</p> <p>⑤ Defective transmitting receiving circuit of indoor controller board</p> <p>⑥ Noise has entered into transmission wire of remote controller.</p> | <p>① Set a remote controller to main, and the other to sub.</p> <p>② Remote controller is connected with only one indoor unit.</p> <p>③ The address changes to a separate setting.</p> <p>④~⑥ Diagnose remote controller.</p> <p>a) When "RC OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. When becoming abnormal again, replace indoor controller board.</p> <p>b)When "RC NG" is displayed, replace remote controller.</p> <p>c)When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality.</p> |

| Error Code | Abnormal point and detection method | Cause | Countermeasure |
|------------|--|---|--|
| E6 | <p>Indoor/outdoor unit communication error (Signal receiving error)</p> <p>① Abnormal if indoor controller board cannot receive any signal normally for six minutes after turning the power on.</p> <p>② Abnormal if indoor controller board cannot receive any signal normally for three minutes.</p> <p>③ Consider the unit as abnormal under the following condition: When two or more indoor units are connected to an outdoor unit, indoor controller board cannot receive a signal for three minutes from outdoor controller circuit board, a signal which allows outdoor controller circuit board to transmit signals.</p> | <p>① Contact failure, short circuit or, mis-wiring (converse wiring) of indoor/outdoor unit connecting wire</p> <p>② Defective transmitting receiving circuit of indoor controller board</p> <p>③ Defective transmitting receiving circuit of indoor controller board</p> <p>④ Noise has entered into indoor/outdoor unit connecting wire.</p> | <p>* Check LED display on the outdoor control circuit board. (Connect A-control service tool, PAC-SK52ST.) Refer to EA-EC item if LED displays EA-EC.</p> <p>① Check disconnection or looseness of indoor/outdoor unit connecting wire of indoor unit or outdoor unit. Check all the units in case of twin triple indoor unit system.</p> <p>②-④ Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board or outdoor controller circuit board.</p> <p>* Other indoor controller board may have defect in case of twin triple indoor unit system.</p> |
| E7 | <p>Indoor/outdoor unit communication error (Transmitting error)</p> <p>Abnormal if "1" receiving is detected 30 times continuously though indoor controller board has transmitted "0".</p> | <p>① Defective transmitting receiving circuit of indoor controller board</p> <p>② Noise has entered into power supply.</p> <p>③ Noise has entered into outdoor control wire.</p> | <p>①-③ Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board.</p> |
| Fb | <p>Indoor controller board</p> <p>Abnormal if data cannot be read normally from the nonvolatile memory of the indoor controller board.</p> | <p>① Defective indoor controller board</p> | <p>① Replace indoor controller board.</p> |
| FH | <p>Abnormal if refrigerant sensor cannot detect errors normally.</p> | <p>① The refrigerant sensor mounted on the indoor unit does not work. The refrigerant sensor is not connected properly or the wire is broken.</p> | <p>① Connect the connector of the refrigerant sensor properly. Replace the refrigerant sensor.</p> |
| FL | <p>Abnormal if refrigerant leakage detected by a refrigerant sensor.</p> | <p>① Refrigerant leaks from the piping or the heat exchanger in the indoor unit.</p> <p>② The following items are used around the indoor unit.</p> <ul style="list-style-type: none"> • Stay (LP gas including Freon, and whose main ingredient is propane and butane) • Aerosol insecticide (including ethanol) • Air spray painting (including dichloromethane) • Charcoal (charcoal fire) • Chemicals (such as ethanol) | <ul style="list-style-type: none"> • Turn off the power after FAN operation is finished. (FAN operation continues for 8 hours.) • Check the indoor unit to detect the part where refrigerant leaks. • Repair the part where refrigerant leaks. • Turn on the power again. • Replace the refrigerant sensor if the problem is not fixed. |
| E1 or E2 | <p>Remote controller control board</p> <p>① Abnormal if data cannot be read normally from the nonvolatile memory of the remote controller control board. (Error code: E1)</p> <p>② Abnormal if the clock function of remote controller cannot be operated normally. (Error code: E2)</p> | <p>① Defective remote controller</p> | <p>① Replace remote controller.</p> |

| Error Code | Abnormal point and detection method | Cause | Countermeasure |
|--------------|---|---|---|
| PA (2500) | <p>Water leakage This detection is performed during the operation (stop, heating, fan, or error stop mode etc.) other than cooling and dry.</p> <p>① When a) and b) are found, water leakage occurs. a) Pipe <liquid> temperature - inlet temperature < -10°C for 30 minutes b) When drain float switch is detected to be soaked in the water for 15 minutes or more. * When drain float switch is detected to be NOT soaked in the water, each counting of a) and b) is cleared.</p> <p><u>*When this error is detected, the error will not be reset until the main power is reset.</u></p> | <p>① Mis-piping of extension pipes (When connected with multiple units)</p> <p>② Mis-wiring of indoor/outdoor unit connecting wire (When connected with multiple units)</p> <p>③ Detection failure of the indoor unit inlet/pipe <liquid> thermostat</p> <p>④ Drain pump failure</p> <p>⑤ Drainage failure · Clogged drain pump · Clogged drain pipe</p> <p>⑥ Drain float switch failure · Drain float switch is detected to be soaked in the water (ON status) due to the operation failure of the moving parts. · Contact failure of drain float switch connector (Loose connector)</p> | <p>① Check the extension pipes for mis-piping.</p> <p>② Check the Indoor/outdoor unit connecting wire for mis-wiring.</p> <p>③ Check room temperature display on remote controller and indoor pipe <liquid> temperature. (Refer to the countermeasure on P2.)</p> <p>④ Check if drain-up machine works.</p> <p>⑤ Check drain function.</p> <p>⑥ Check drain float switch. (Refer to the countermeasure on P4 and P5.)</p> |
| PL | <p>Abnormal refrigerant circuit During Cooling, Dry, or Auto Cooling operation, when the following are regarded as failures when detected for one second. a) The compressor continues to run for 30 or more seconds. b) The liquid pipe temperature or the condenser/evaporator temperature is 75°C or more.</p> <p><u>These detected errors will not be cancelled until the power source is reset.</u></p> | <p>① Abnormal operation of 4-way valve</p> <p>② Disconnection of or leakage in refrigerant pipes</p> <p>③ Air into refrigerant piping</p> <p>④ Abnormal operation (no rotation) of indoor fan · Defective fan motor. · Defective indoor control board.</p> <p>⑤ Defective refrigerant circuit (clogging)</p> | <p>① <u>When this error occurs, be sure to replace the 4-way valve.</u></p> <p>② Check refrigerant pipes for disconnection or leakage.</p> <p>③ After the recovery of refrigerant, vacuum dry the whole refrigerant circuit.</p> <p>④ Refer to 8. DC fan motor (fan motor/indoor controller board).</p> <p>⑤ Check refrigerant circuit for operation.</p> <p><u>To avoid entry of moisture or air into refrigerant circuit which could cause abnormal high pressure, purge air in refrigerant circuit or replace refrigerant.</u></p> |
| PB (Pb) | <p>Fan motor error Failure to start the motor 10 times consecutively will be detected as PB error.</p> | <p>① Motor or fan cannot rotate because of foreign object, etc.</p> <p>② Motor wire disconnection or connector disconnection or looseness</p> <p>③ Motor failure</p> | <p>① Remove the foreign object causing the problem.</p> <p>② Check disconnection of the motor wiring or connector disconnection.</p> <p>③ Replace the failed motor.</p> |

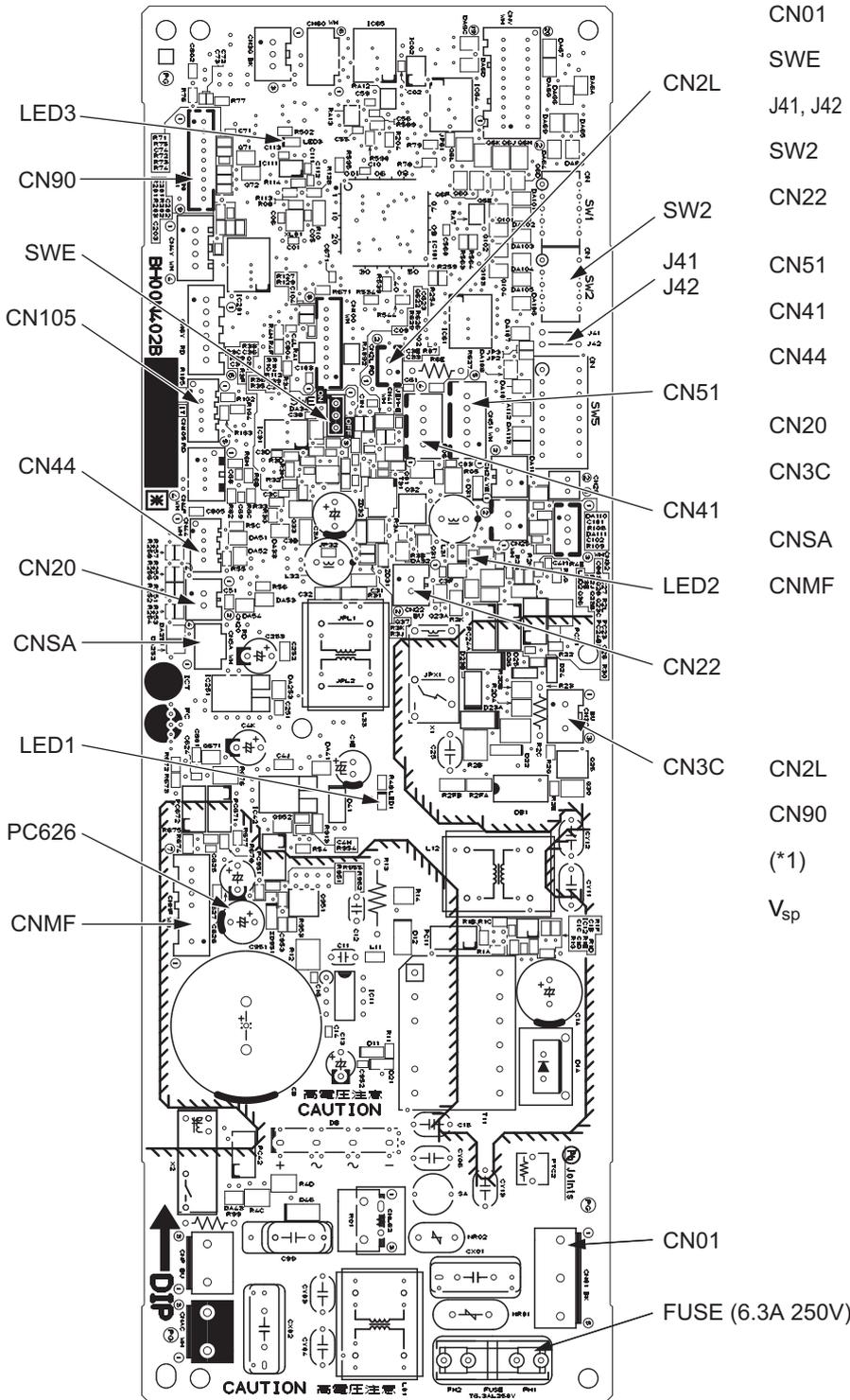
4. Troubleshooting of problems

Note: Refer to the manual of outdoor unit for the detail of remote controller.

| Phenomena | Cause | Countermeasure |
|--|---|--|
| <p>(1) LED2 on indoor controller board is off.</p> | <ul style="list-style-type: none"> • When LED1 on indoor controller board is also off. ① Power supply of rated voltage is not supplied to outdoor unit. ② Defective outdoor controller circuit board ③ Power supply of 220~240V is not supplied to indoor unit. ④ Defective indoor controller board | <ul style="list-style-type: none"> ① Check the voltage of outdoor power supply terminal block (L, N) or (L₃, N). <ul style="list-style-type: none"> • When AC 220~240V is not detected. Check the power wiring to outdoor unit and the breaker. • When AC 220~240V is detected. —Check ② (below). ② Check the voltage between outdoor terminal block S1 and S2. <ul style="list-style-type: none"> • When AC 220~240V is not detected. Check the fuse on outdoor controller circuit board. Check the wiring connection. • When AC 220~240V is detected. —Check ③ (below). ③ Check the voltage between indoor terminal block S1 and S2. <ul style="list-style-type: none"> • When AC 220~240V is not detected. Check indoor/outdoor unit connecting wire for mis-wiring. • When AC 220~240V is detected. —Check ④ (below). ④ Check the fuse on indoor controller board. Check the wiring connection. If no problem are found, indoor controller board is defective. |
| <p>(2) LED2 on indoor controller board is blinking.</p> | <ul style="list-style-type: none"> • When LED1 on indoor controller board is also blinking. Connection failure of indoor/outdoor unit connecting wire • When LED1 is lit. ① Mis-wiring of remote controller wires Under twin triple indoor unit system, 2 or more indoor units are wired together. ② Refrigerant address for outdoor unit is wrong or not set. Under grouping control system, there are some units whose refrigerant address is 0. ③ Short-cut of remote controller wires ④ Defective remote controller | <p>Check indoor/outdoor unit connecting wire for connection failure.</p> <ul style="list-style-type: none"> ① Check the connection of remote controller wires in case of twin triple indoor unit system. When 2 or more indoor units are wired in one refrigerant system, connect remote controller wires to one of those units. ② Check the setting of refrigerant address in case of grouping control system. If there are some units whose refrigerant addresses are 0 in one group, set one of the units to 0 using SW1 (3-6) on outdoor controller circuit board. ③④ Remove remote controller wires and check LED2 on indoor controller board. <ul style="list-style-type: none"> • When LED2 is blinking, check the short-cut of remote controller wires. • When LED2 is lit, connect remote controller wires again and: if LED2 is blinking, remote controller is defective; if LED2 is lit, connection failure of remote controller terminal block etc. has returned to normal. |

5. Test point diagram

Indoor controller board



- CN01 Power supply voltage (220 - 240VAC)
- SWE Emergency operation
- J41, J42 Pair No. setting for wireless remote controller
- SW2 Capacity setting
- CN22 For MA remote controller cable connection (10.4 - 14.6 VDC (Between 1 and 3.))
- CN51 Centralized control
- CN41 JEMA standard HA terminal A
- CN44 Thermistor (liquid/condenser/evaporator temperature)
- CN20 Thermistor (Inlet temperature)
- CN3C Indoor-outdoor transmission (0 - 24VDC)
- CNSA R32 sensor
- CNMF Fan motor output
1 - 4: 310 - 340 VDC
5 - 4: 15 VDC
6 - 4: 0 - 6.5 VDC
7 - 4: Stop 0 or 15 VDC
Run 7.5 VDC (0 - 15 pulse)
- CN2L LOSSNAY
- CN90 Wireless remote controller
- (*1)
- V_{sp} Voltage between the C626 pins 0VDC (with the fan stopped)
1 - 6.5VDC (with the fan in operation)
(Same with the voltage between 6 (+) and 4 (-) of CNMF)

6. Trouble criterion of main parts

| Part name | Check method and criterion | | | | |
|---|--|---------------------------|----------|-------------|---------------------------|
| Room temperature thermistor (TH1) | Measure the resistance with a tester. (Part temperature 10°C ~ 30°C) <table border="1" style="margin: 10px auto;"> <thead> <tr> <th>Normal</th> <th>Abnormal</th> </tr> </thead> <tbody> <tr> <td>4.3kΩ~9.6kΩ</td> <td>Opened or short-circuited</td> </tr> </tbody> </table> | Normal | Abnormal | 4.3kΩ~9.6kΩ | Opened or short-circuited |
| Normal | | Abnormal | | | |
| 4.3kΩ~9.6kΩ | | Opened or short-circuited | | | |
| Pipe temperature thermistor/liquid (TH2) | | | | | |
| Condenser/evaporator temperature thermistor (TH5) | | | | | |
| Wiring diagram | | | | | |

7. Thermistor

<Thermistor Characteristic graph>

Thermistor for lower temperature

Room temperature thermistor (TH1)
 Pipe temperature thermistor (TH2)
 Condenser/evaporator temperature thermistor (TH5)

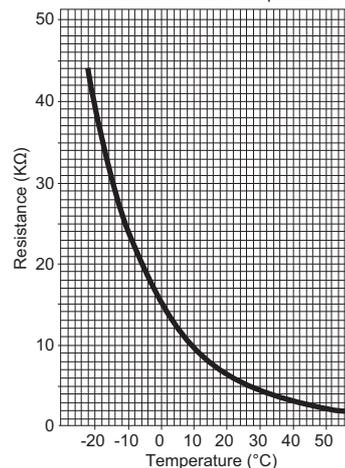
Thermistor $R_0=15k\Omega \pm 3\%$

Fixed number of $B=3480k\Omega \pm 2\%$

$$R_t = 15 \exp \left\{ 3480 \left(\frac{1}{273+t} - \frac{1}{273} \right) \right\}$$

| | |
|------|-------|
| 0°C | 15kΩ |
| 10°C | 9.6kΩ |
| 20°C | 6.3kΩ |
| 25°C | 5.2kΩ |
| 30°C | 4.3kΩ |
| 40°C | 3.0kΩ |

< Thermistor for lower temperature >



8. DC fan motor (fan motor/indoor controller board)

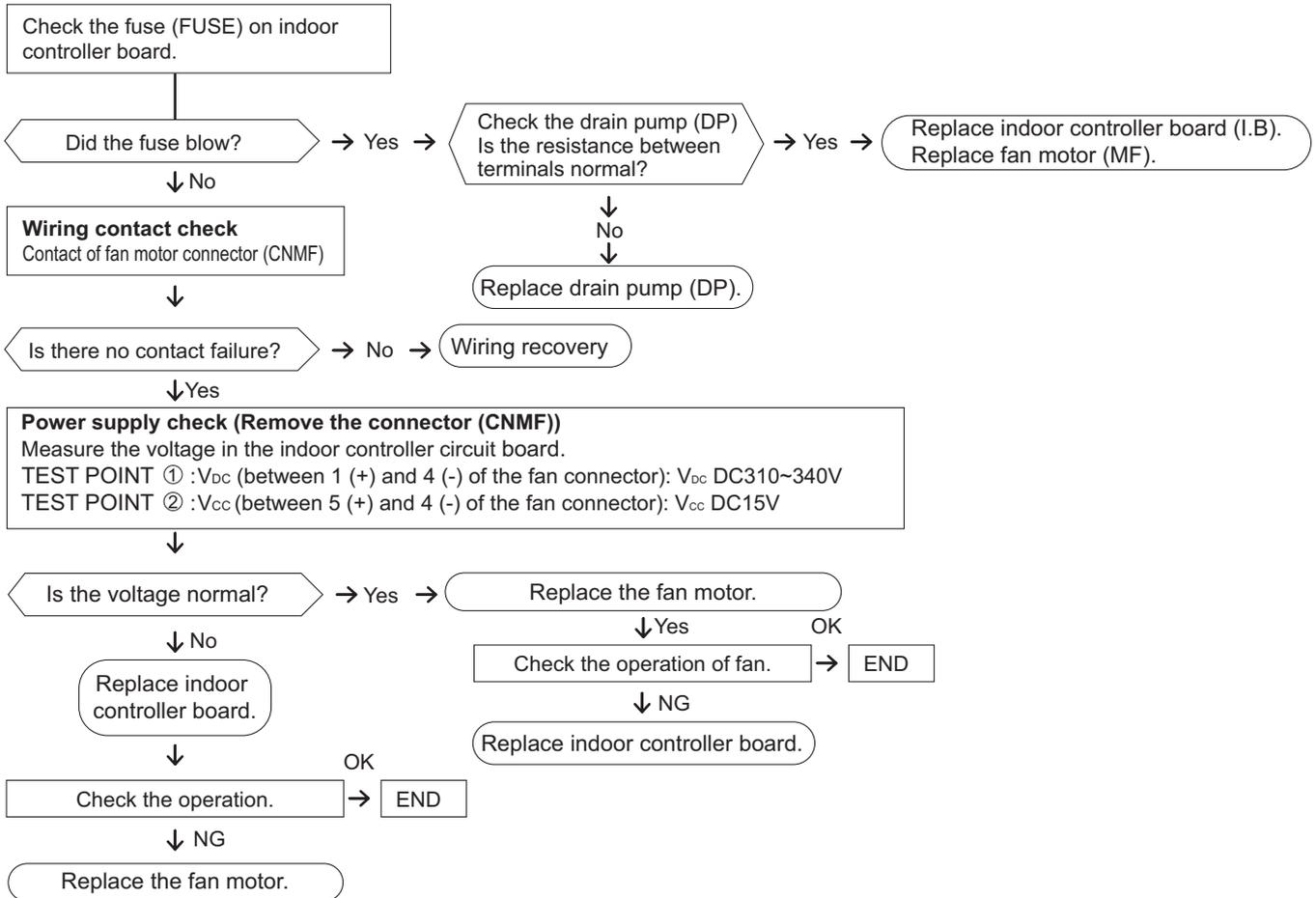
Check method of DC fan motor (fan motor/indoor controller circuit board)

① Notes

- High voltage is applied to the connector (CNMF) for the fan motor. Give attention to the service.
- Do not pull out the connector (CNMF) for the motor with the power supply on.
(It causes trouble of the indoor controller circuit board and fan motor.)

② Self check

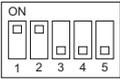
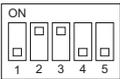
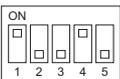
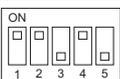
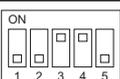
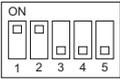
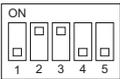
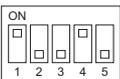
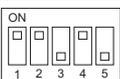
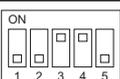
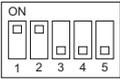
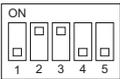
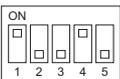
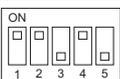
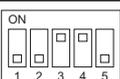
Symptom : The indoor fan cannot turn around.

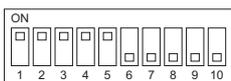


9. Functions of dip switch and jumper wire

Each function is controlled by the dip switch and the jumper wire on control p.c. board.
 Model setting and capacity setting are memorized in the nonvolatile memory of the control p.c. board of the unit.

(Marks in the table below) Jumper wire (○ : Short × : Open)

| Jumper wire | Functions | Setting by the dip switch and jumper wire | Remarks | | | | | | | | | | | | | | | | | |
|------------------------------------|---|---|------------------------------------|---------------------|----------------|---|----------------|---|----------------|---|----------------|---|----------------|---|---|---|-------|---|---|--|
| SW2 | Capacity settings | <table border="1"> <thead> <tr> <th>MODELS</th> <th>Service board</th> </tr> </thead> <tbody> <tr> <td>SFZ-M25VA(-ET)</td> <td></td> </tr> <tr> <td>SFZ-M35VA(-ET)</td> <td></td> </tr> <tr> <td>SFZ-M50VA(-ET)</td> <td></td> </tr> <tr> <td>SFZ-M60VA(-ET)</td> <td></td> </tr> <tr> <td>SFZ-M71VA(-ET)</td> <td></td> </tr> </tbody> </table> | MODELS | Service board | SFZ-M25VA(-ET) |  | SFZ-M35VA(-ET) |  | SFZ-M50VA(-ET) |  | SFZ-M60VA(-ET) |  | SFZ-M71VA(-ET) |  | | | | | | |
| MODELS | Service board | | | | | | | | | | | | | | | | | | | |
| SFZ-M25VA(-ET) |  | | | | | | | | | | | | | | | | | | | |
| SFZ-M35VA(-ET) |  | | | | | | | | | | | | | | | | | | | |
| SFZ-M50VA(-ET) |  | | | | | | | | | | | | | | | | | | | |
| SFZ-M60VA(-ET) |  | | | | | | | | | | | | | | | | | | | |
| SFZ-M71VA(-ET) |  | | | | | | | | | | | | | | | | | | | |
| J41 J42 | Pair number setting with wireless remote controller | <table border="1"> <thead> <tr> <th rowspan="2">Wireless remote controller setting</th> <th colspan="2">Control PCB setting</th> </tr> <tr> <th>J41</th> <th>J42</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>○</td> <td>○</td> </tr> <tr> <td>1</td> <td>×</td> <td>○</td> </tr> <tr> <td>2</td> <td>○</td> <td>×</td> </tr> <tr> <td>3 ~ 9</td> <td>×</td> <td>×</td> </tr> </tbody> </table> | Wireless remote controller setting | Control PCB setting | | J41 | J42 | 0 | ○ | ○ | 1 | × | ○ | 2 | ○ | × | 3 ~ 9 | × | × | <Settings at time of factory shipment> Wireless remote controller: 0 Control PCB: ○ (for both J41 and J42) Four pair number settings are supported. The pair number settings of the wireless remote controller and indoor control PCB (J41/J42) are given in the table on the left. ('×' in the table indicates the jumper line is disconnected.) |
| Wireless remote controller setting | Control PCB setting | | | | | | | | | | | | | | | | | | | |
| | J41 | J42 | | | | | | | | | | | | | | | | | | |
| 0 | ○ | ○ | | | | | | | | | | | | | | | | | | |
| 1 | × | ○ | | | | | | | | | | | | | | | | | | |
| 2 | ○ | × | | | | | | | | | | | | | | | | | | |
| 3 ~ 9 | × | × | | | | | | | | | | | | | | | | | | |



The figure at left shows that the switches 1 through 5 are set to ON and 6 through 10 are set to OFF.

[1] DISASSEMBLY PROCEDURE

1. Control box

Exercise caution when removing heavy parts.

1. Removing the control box cover
 - (1) Remove the three fixing screws on the cover (A) to remove it.

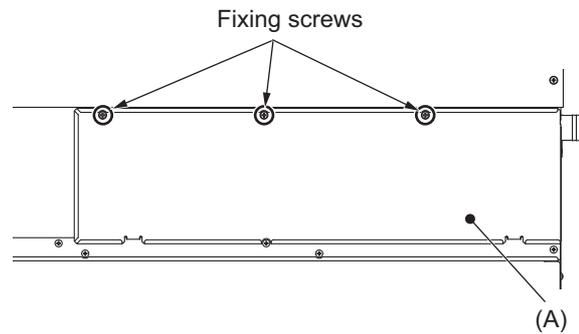


Fig. 1

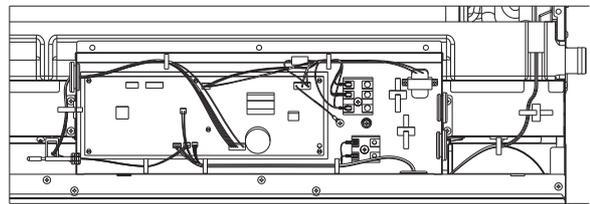


Fig. 2

2. Thermistor (Intake air)

1. Remove the control box cover according to the procedure [1]-1.
 - (1) Pull out the thermistor holder (B) and thermistor (C) on the control box.

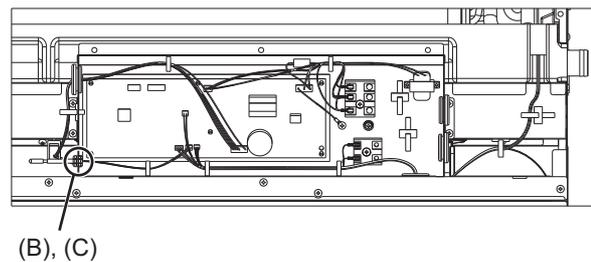


Fig. 3

3. Drain pan

1. Remove the control box cover (A) with procedure [1]-1.
2. Remove the fixing screws on the front plate (D), (E) to remove it. (Fig. 4)

Exercise caution when removing heavy parts.

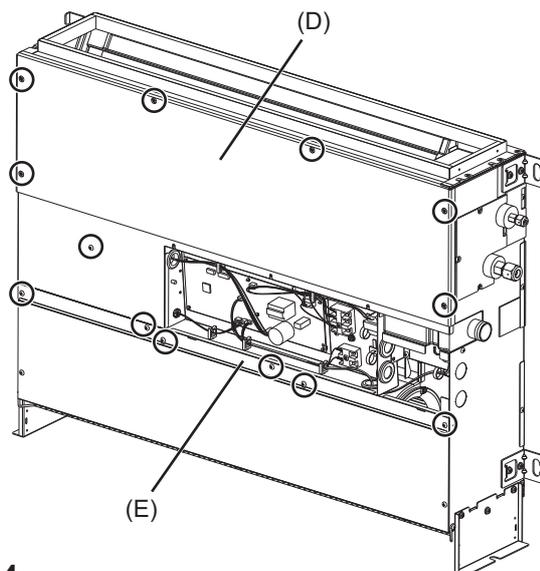


Fig. 4

3. Remove the fixing screws on the control box (F) to remove it. (Fig. 5)

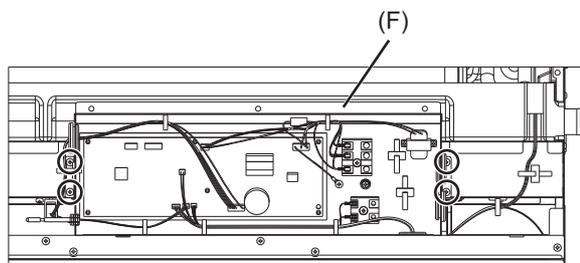


Fig. 5

4. Removing the drain pan
 - (1) Drain the water out of the drain pan before removing it.
 - (2) Pull out the drain pan in the direction of the arrow. (Fig. 6)

(a) Drain pan

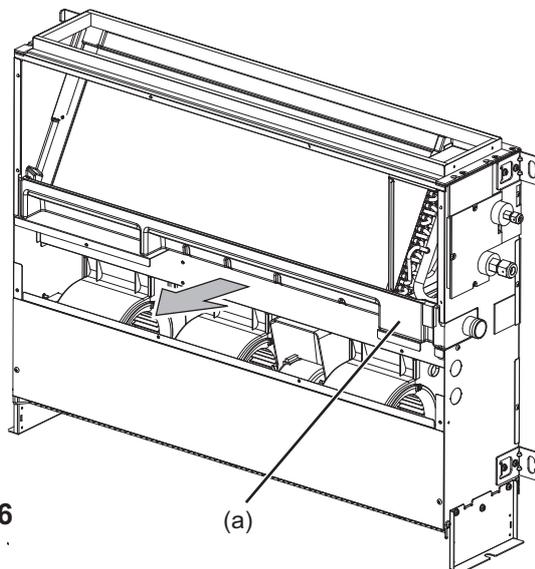


Fig. 6

Note:

- To avoid dew condensation, use insulated screws in the places marked with circles in Fig. 7.

(a) Insulation material

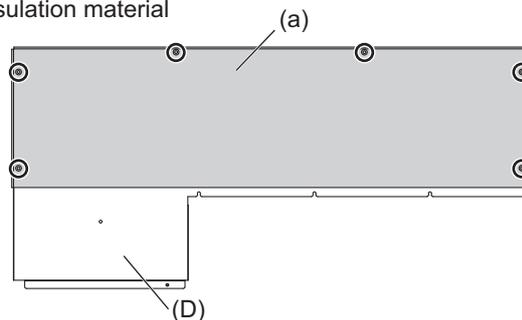


Fig. 7

4. Thermistor (Condenser/evaporator) (Liquid pipe)

1. Remove the drain pan according to the procedure [1]-3.
2. Removing the Heat exchanger cover
 - (1) Remove a fixing screw on the heat exchanger cover (G) to remove it.

Exercise caution when removing heavy parts.

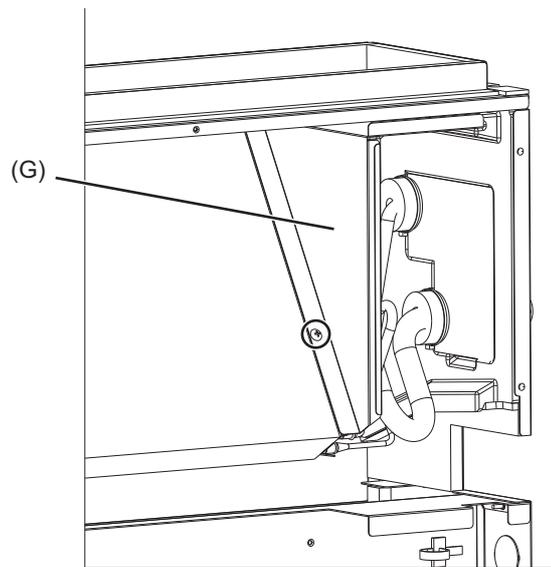


Fig. 8

3. Removing the thermistor
 - (1) Remove the thermistor (H) from the thermistor holder (J) on the copper tube.

Thermistor size
Liquid pipe: $\varnothing 8\text{mm}$
Condenser/evaporator: $\varnothing 6\text{mm}$

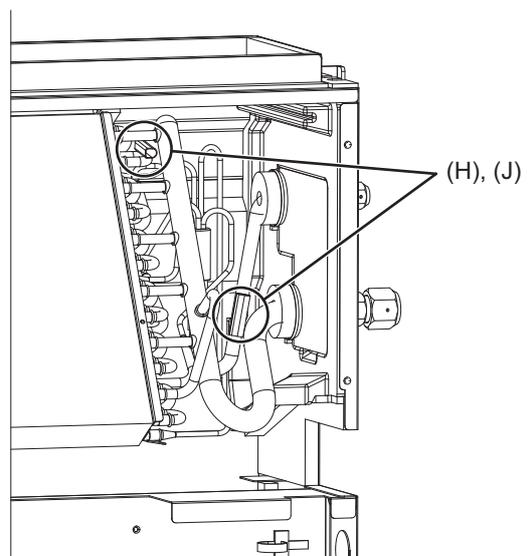


Fig. 9

5. Fan and fan motor

Exercise caution when removing heavy parts.

1. Removing the filter, control box cover, front plate and control box.

- (1) Push down the tab on the filter, and pull out the filter in the direction of the arrow 1. (Fig.10)
- (2) Remove the control box cover (A) with procedure [1]-1.
- (3) Remove the front plate (D), (E) with procedure [1]-3.
- (4) Remove the fixing screws on the control box (F) with procedure [1]-3.
- (5) Remove the fixing screws on the front plate (K) to remove it. (Fig. 10)

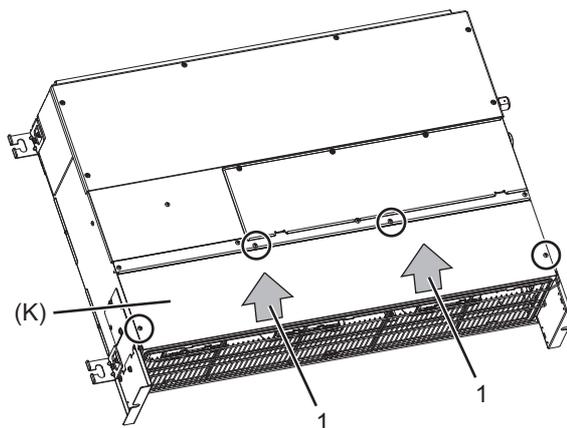


Fig. 10

2. Removing the fan casing (front half)

- (1) Squeeze the tabs on the fan casing to remove it in the direction of arrow 2. (Fig. 11)

3. Removing the motor cable

- (1) Remove the motor cable through the rubber bush.

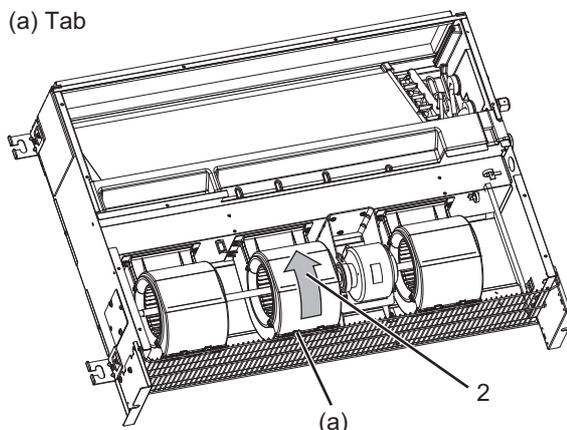


Fig. 11

4. Removing the fan motor and the Sirocco fan

- (1) Remove the two motor fixing screws to remove the motor and the Sirocco fan in the direction of arrow 3. (Fig. 12)
- (2) Remove the four fan guard (L) screws to remove it. (Fig. 12)

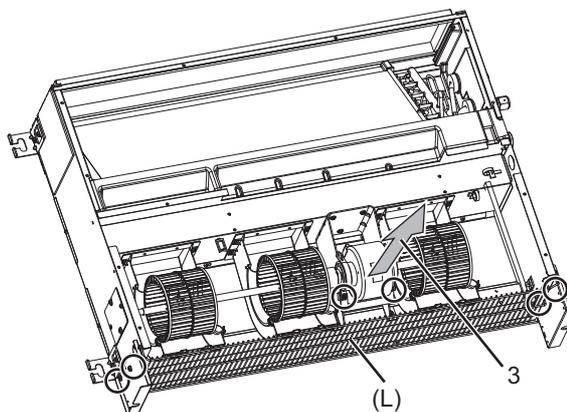


Fig. 12

- (3) Remove the fan case fixing screws to take the top half of the fan casing off. (Fig. 13)

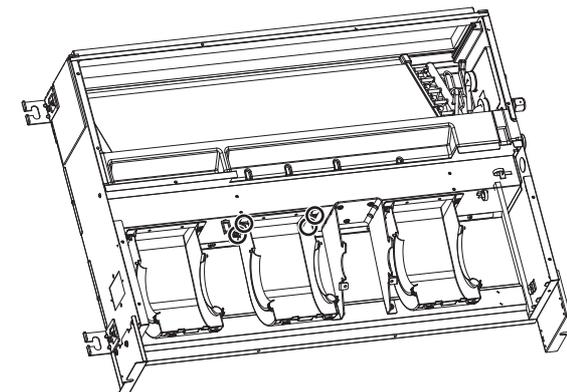


Fig. 13

6. Bearing

M35, 50, 60, 71 models only.

1. Removing the bearing

- (1) Remove the two fixing screws on the bearing cover (M) to remove it. (Fig. 14)

Exercise caution when removing heavy parts.

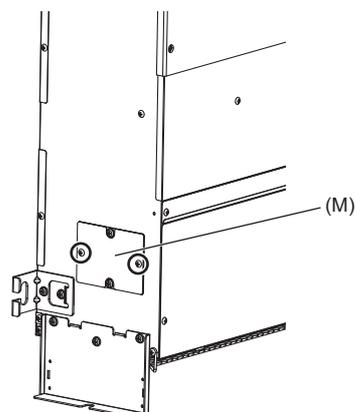


Fig. 14

- (2) Remove the two bearing retainer screws to remove the bearing. (Fig. 15)

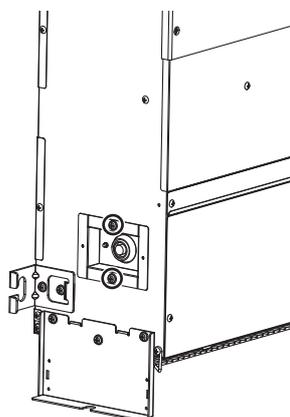


Fig. 15

7. Heat exchanger

1. Removing the cover 1 and cover 2

- (1) Remove the eight fixing screws on the cover 1 (N) and cover 2 (P) to remove them. (Fig. 16)

Exercise caution when removing heavy parts.

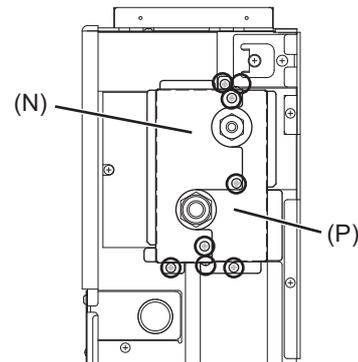


Fig. 16

2. Removing the control box cover, front plate, control box and drain pan

- (1) Remove the control box cover (A) with procedure [1]-1.
- (2) Remove the front plate (D), (E) with procedure [1]-3.
- (3) Remove the control box (F) with procedure [1]-3.
- (4) Pull out the drain pan with procedure [1]-3.

3. Remove the heat exchanger cover

- (1) Remove the heat exchanger cover (G) with procedure [1]-4.

4. Removing the cover

- (1) Remove the three fixing screws on the cover (Q) to remove it. (Fig.17)

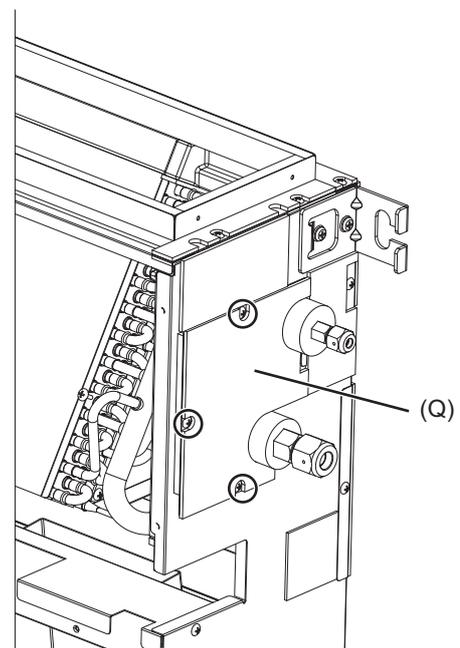


Fig. 17

Exercise caution when removing heavy parts.

5. Removing the Heat exchanger

- (1) Remove the fixing screws on the heat exchanger (R) to remove it (Fig.18, 19).

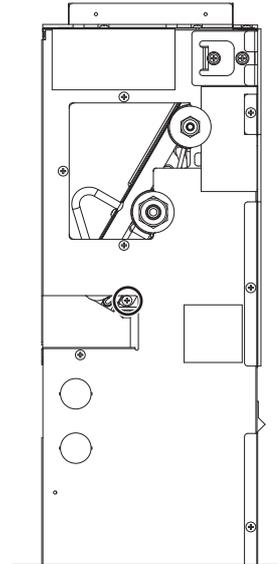


Fig. 18

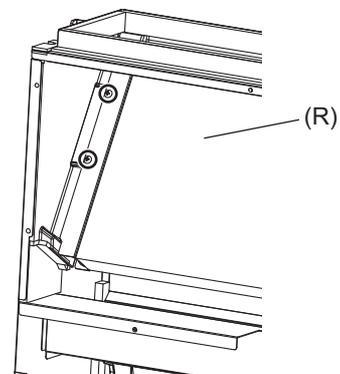


Fig. 19

Note:

- In order to attach and fix the heat exchanger, insert the hook (a) on the heat exchanger (Fig. 20) to (b) (Fig. 21).

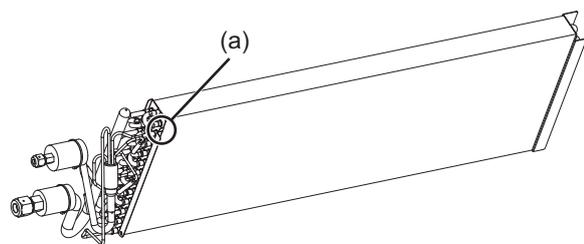


Fig. 20

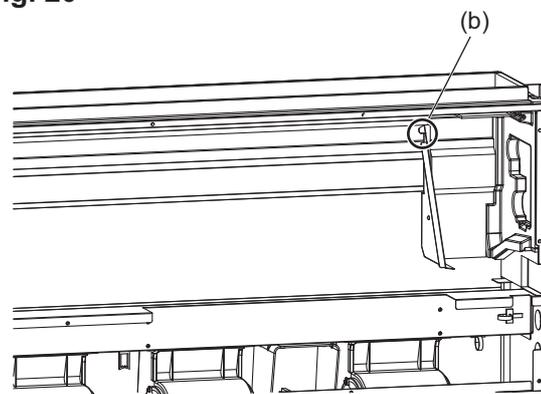


Fig. 21

8. R32 sensor

Exercise caution when removing heavy parts.

1. Remove the control box cover and front plate
 - (1) Remove the control box cover (A) with procedure [1]-1.
 - (2) Remove the front plate (K) with procedure [1]-5.

2. Removing R32 sensor

- (1) Remove the two fixing screws on the R32 sensor plate (S) to remove it. (Fig. 22)
- (2) Disengage the R32 sensor cover (T) from the R32 sensor plate (S). (Fig. 23)
- (3) Disengage the catch to open the R32 sensor cover (T).
- (4) Take the R32 sensor (U), then disconnect the lead wire.

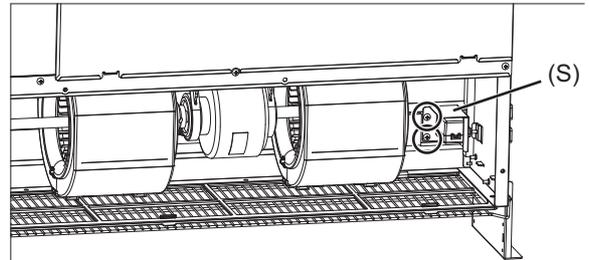


Fig. 22

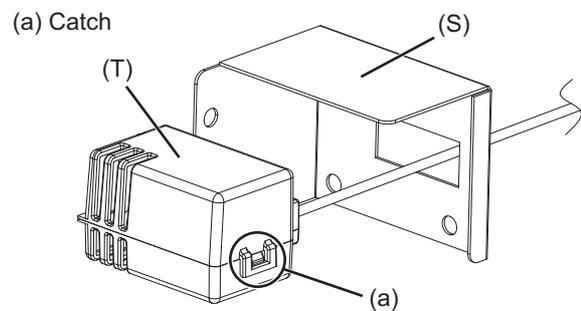


Fig. 23

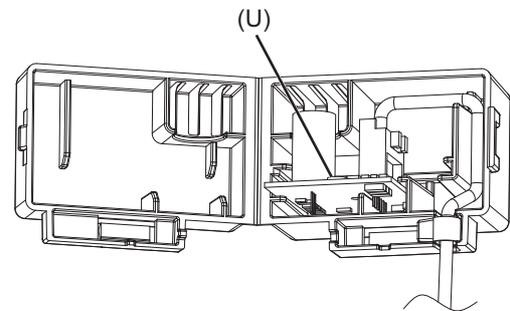


Fig. 24

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