



Please complete this form, ensuring that you have read the Service & Maintenance Terms & Conditions before signing and returning to **ecodan.service@meuk.mee.com**



Your Ecodan outdoor model & serial numbers can be found on the side of the unit

CUSTOMER NAME

PROPERTY ADDRESS

PHONE NO.

EMAIL

ECODAN OUTDOOR MODEL NO.

ECODAN OUTDOOR SERIAL NO.

WHICH SERVICE DO YOU REQUIRE? (Please tick as appropriate)

- ☐ 3 DIAMOND MAINTENANCE COVER
- ☐ ANNUAL ECODAN SYSTEM SERVICE
- ☐ ANNUAL ECODAN HEAT PUMP SERVICE
- ☐ BREAKDOWN / FAULT FIND

PROPERTY ADDRESS WHERE SERVICE IS REQUIRED (if different from above)

PLEASE STATE THE CURRENT PROBLEM YOU ARE EXPERIENCING ('if Applicable' or 'for one off repair only')

**PAYMENT**

You must pay for our services in advance either on a monthly or annual basis. However, payment for any chargeable initial inspection or breakdown/callout is due immediately. Payment of our fee for initial inspection or breakdown/callout is required in full and in advance.

**CANCELLATION RIGHTS & PRIVACY POLICY**

Full details about your cancellation rights and our privacy policy can be found in our Service & Maintenance Terms & Conditions online.

**Further Information**

Click on the icon or Scan the QR code



I certify that the information given is to the best of my knowledge, accurate and correct and acknowledge that any trading with Mitsubishi Electric Europe B.V. will be in accordance with the Service & Maintenance Terms & Conditions as set out with this application form and that I have read the same. Your signature to this Customer Service & Maintenance Home Visit form ranks as your order for the Services.

CUSTOMER NAME

DATE

CUSTOMER SIGNATURE

In the event of any conflict between this Customer Service & Maintenance Home Visit and our Service & Maintenance Terms & Conditions, the Service & Maintenance Terms & Conditions shall prevail. This Customer Service & Maintenance Home Visit does not affect your statutory rights or legal rights you may have as a consumer under applicable national legislation governing the services.