

Welcome Pack

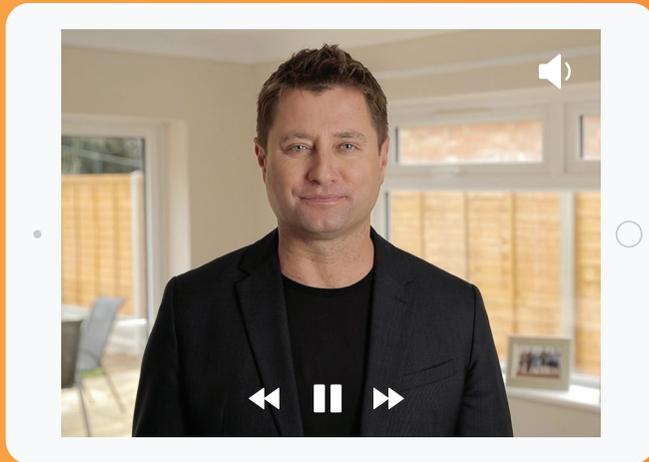
Follow these easy steps to make the most of what your Ecodan has to offer



Get Started

All the information you need
to know about your Ecodan
in one place

View our helpful videos and documents
by visiting our **Homeowner Portal**



Scan the QR Code for more

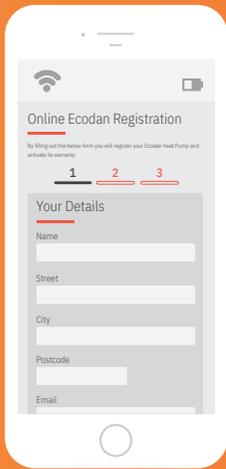


Or visit:
ecodan.me.uk/homeowner

1: Activate

and enjoy total peace of mind
from the protection this
FREE cover offers

Register your **Ecodan Homeowner Guarantee**
online in 3 quick steps



Scan the QR Code for more



Or visit:
ecodan.me.uk/homeowner

Or call: **0161 866 6064**
8am-5pm Monday- Friday (except Bank Holidays)

2: Benefit

Service and Maintenance

For continued peace of mind, and to ensure that you get the maximum performance from your Ecodan throughout its working life, you need to arrange for the system to be regularly serviced and maintained.



Scan the QR Code for more



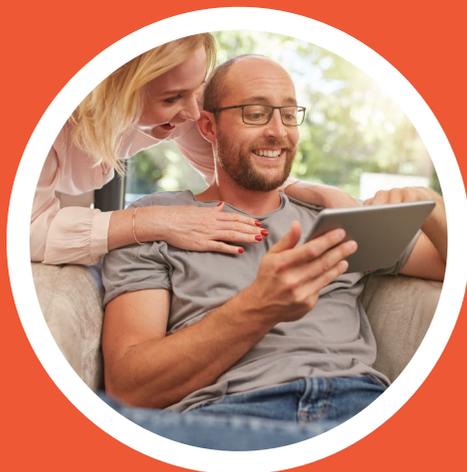
Or visit:
les.mitsubishielectric.co.uk/homeowners/heating-service-and-maintenance

Or call the Ecodan Helpdesk:
0161 866 6064

3: Connect

your Ecodan to the internet

Download the **MELCloud app** and enjoy remote control & monitoring of your Ecodan at home or on the move from your smartphone, tablet or PC.



Scan the QR Code for more



Or visit:
[les.mitsubishielectric.co.uk/
homeowner-welcome-pack](https://les.mitsubishielectric.co.uk/homeowner-welcome-pack)



Information

Want to find out more?

Please visit our **Homeowner Portal** for more helpful documents and links

 les.mitsubishielectric.co.uk/homeowner-welcome-pack



ecodan.co.uk



Through your MELCloud app you can have **24/7 remote control maintenance and technical support** or call the Ecodan Helpdesk **0161 866 6064**



Ecodan Helpdesk



Ecodan Helpdesk: **0161 866 6064**
email: heating@meuk.mee.com

 Follow us @Ecodanheating
Follow us @green_gateway

 Mitsubishi Electric Heating UK

 Mitsubishi Electric Ecodan

 Mitsubishi Electric Heating UK

 Mitsubishi Electric Heating UK

 thehub.mitsubishielectric.co.uk

UNITED KINGDOM Mitsubishi Electric Europe Living Environmental Systems Division,
Travellers Lane, Hatfield, Hertfordshire, AL10 8XB, England. Telephone: 01707 282880 Fax: 01707 278881

IRELAND Mitsubishi Electric Europe, Westgate Business Park, Ballymount, Dublin 24, Ireland.

Telephone: (01) 419 8800 Fax: (01) 419 8890 International code: (003531)

Country of origin: United Kingdom - Japan - Thailand - Malaysia. ©Mitsubishi Electric Europe 2023. Mitsubishi and Mitsubishi Electric are trademarks of Mitsubishi Electric Europe B.V. The company reserves the right to make any variation in technical specification to the equipment described, or to withdraw or replace products without prior notification or public announcement. Mitsubishi Electric is constantly developing and improving its products. All descriptions, illustrations, drawings and specifications in this publication present only general particulars and shall not form part of any contract. All goods are supplied subject to the Company's General Conditions of Sale, a copy of which is available on request. Third-party product and brand names may be trademarks or registered trademarks of their respective owners.

Note: The fuse rating is for guidance only. Please refer to the relevant databook for detailed specification. It is the responsibility of a qualified electrician/electrical engineer to select the correct cable size and fuse rating based on current regulation and site specific conditions. Mitsubishi Electric's air conditioning equipment and heat pump systems contain a fluorinated greenhouse gas, R410A (GWP:2088), R32 (GWP:675), R407C (GWP:1774), R134a (GWP:1430), R513A (GWP:631), R454B (GWP:466), R1234ze (GWP:7) or R1234yf (GWP-4). *These GWP values are based on Regulation (EU) No 517/2014 from IPCC 4th edition. In case of Regulation (EU) No.626/2011 from IPCC 3rd edition, these are as follows. R410A (GWP:1975), R32 (GWP:550), R407C (GWP:1650) or R134a (GWP:1300).

