

# Christmas Trading 2024

We'd like to take this opportunity to thank you for your valued custom throughout the past year and to give you advance notice of this year's trading and delivery schedule over the Christmas and New Year period.

Dispatch Date	All Next Day Deliveries	All 2 Day Deliveries	All 4 Day Deliveries	Same Day/Collection	Aftersales Support Opening Hours
Thursday 19 <sup>th</sup> Dec	Normal	Delivery 23/12/24	Delivery 30/12/24	Normal	08:00-17:00
Friday 20 <sup>th</sup> Dec	Normal	Delivery 24/12/24	PAUSED	Normal	08:00-17:00
Saturday 21 <sup>st</sup> Dec					08:00-12:00
Sunday 22 <sup>nd</sup> Dec					Out of Hours Support Available
Monday 23 <sup>rd</sup> Dec	Delivery 24/12/24	Delivery 30/12/24	PAUSED	Normal	08:00-17:00
Tuesday 24 <sup>th</sup> Dec	Delivery 30/12/24	Delivery 31/12/24	PAUSED	Normal	09:00-16:00
Wednesday 25 <sup>th</sup> Dec	<b>CHRISTMAS - CLOSED</b>				Out of Hours Support Available
Thursday 26 <sup>th</sup> Dec					Out of Hours Support Available
Friday 27 <sup>th</sup> Dec	No Delivery Service – Critical Dispatch Only				09:00-16:00
Saturday 28 <sup>th</sup> Dec					Out of Hours Support Available
Sunday 29 <sup>th</sup> Dec					Out of Hours Support Available
Monday 30 <sup>th</sup> Dec	Delivery 31/12/24	Delivery 02/01/25	PAUSED	Normal	09:00-16:00
Tuesday 31 <sup>st</sup> Dec	Delivery 02/01/25	Delivery 03/01/25	PAUSED	Normal	09:00-16:00
Wednesday 1 <sup>st</sup> Jan	<b>NEW YEAR - CLOSED</b>				Out of Hours Support Available
Thursday 2 <sup>nd</sup> Jan	Normal	Normal	Normal	Normal	08:00-17:00
Friday 3 <sup>rd</sup> Jan	Normal	Normal	Normal	Normal	08:00-17:00
Saturday 4 <sup>th</sup> Jan					08:00-12:00
Sunday 5 <sup>th</sup> Jan					Out of Hours Support Available
Monday 6 <sup>th</sup> Jan	Normal	Normal	Normal	Normal	08:00-17:00

## Useful Contacts During Opening Hours

Technical Support on **0161 866 6089**

Homeowner Support on **0161 866 6064**

## Useful Contacts During Out of Hours

Out of Hours Technical Helpdesk on **0161 866 6069**

Please refer to our **Delivery Guidelines for more information:** <https://les.mitsubishielectric.co.uk/assets/Delivery-Guidelines-2023.pdf>

To contact your local sales office, please visit: <https://les.mitsubishielectric.co.uk/contact-us>

**Please note:** Due to the general construction industry slow down over the Christmas period, we have amended our staffing levels accordingly and will be operating a skeleton staff for operations and pre-sales from our sales offices.

**Please Note:** These dates refer to Mitsubishi Electric only. Contact your Wholesaler / Value Added Reseller / Merchant for their delivery schedule. Technical Helpline hours include Returns, Spares and Warranty. \*Special weekend deliveries available on request.